The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) JANUARY 6, 1977

EMI SCANNER TO BE FEATURED ON CHANNEL 5

The MGH body scanner will be the subject of a six-minute feature to be shown January 12 at 9 a.m. on the Good Day Show of Channel 5. The program will be syndicated to 75 cities around the country. On the telecast Ken Stahl of Channel 5 takes viewers into the body scanning room where Dr. Joseph T. Ferrucci, head of the Gastrointestinal Radiology Section, explains how the device works. Next, in the readout room, Dr. Ferrucci demonstrates the results of a scan.

The device is on loan from EMI Limited for one year, during which the hospital is studying the applications as well as the cost effectiveness of the machine. While the body scanner is on investigational trial, the MGH is not charging patients for diagnostic procedures performed for them on the machine.

The MGH has had a brain scanner since August of 1973, when the hospital became the second institution in North America to acquire one. Both the body and brain scanner allow the physician to obtain information that cannot be acquired from standard diagnostic procedures. Unlike many of the classic techniques, the scanners do not necessitate the use of needles, catheters, or air.

OPEN HOUSE FOR NURSING SCHOOL APPLICANTS

The MGH School of Nursing will sponsor an open house from 9 a.m. to 12 noon on Saturday, January 15, in the Walcott House for people considering courses in diploma nursing education.

Further information may be obtained by calling the school's admissions office at ext. 3141.

FIRST MGH RESEARCH SYMPOSIUM DRAWS PRAISE

A symposium highlighting the hospital's current research activities was enthusiastically received last month by the MGH/Harvard scientific community.

Held December 9 and 10 in the Shriners Burns Institute Auditorium, the first MGH Research Symposium was sponsored by the Committee on Research (C.O.R.), chaired by Dr. John T. Potts, Jr. From the more than 200 abstracts submitted, 16 were selected for presentation. This "difficult, but pleasant" task fell to Dr. Robert L. Trelstad, Chairman of the C.O.R. Subcommittee for the MGH Research Symposium.

The symposium was acclaimed for the high quality of the papers presented. A number of people attended from a variety of disciplines. Among the attendees were members of the MGH Scientific Advisory Committee (S.A.C.) whose annual meeting coincided with the symposium. The S.A.C., which advises the MGH trustees on the hospital's research endeavors, includes: Paul B. Beeson, M.D., Distinguished Physician at the U. S. Veterans Administration, Seattle; Rupert E. Billingham, D.Sc., Professor and Chairman, Department of Cell Biology, University of Texas Southwestern Medical School, Dallas; Julius H. Comroe, Jr., M.D., Director, Cardiovascular Research, University of California Medical Center, San Francisco; David H. Hubel, M.D., Professor of Neurobiology, Harvard Medical School; P. Roy Vagelos, M.D., of Merck, Sharp, & Dohme Research Laboratory, Rahway, N.J.; and Jerome B. Wiesner, Ph.D., President, M.I.T.

Participating in the symposium and S.A.C. meeting were three other leaders in

(continued on page 2)

PARKING AVAILABLE AT CHARLES RIVER PARK

The MGH has been offered an opportunity for parking near the hospital in the newly completed Staniford and Lomasney Way parking garage of Charles River Park. The facility contains two underground levels and five stories above ground with a total of 1,200 spaces.

Two hundred spaces are available to interested hospital employees at rates competitive with area parking facilities. A subscriber may use the garages from 7 a.m. to 6 p.m. daily, seven days a week. Daily parking is also available during the same hours.

Those interested should contact Mr. Larry Breare on the ground level of the parking garage by the Holiday Inn (tel. 523-8516).

CHAPEL CONCERT FOR PATIENTS

Peter Leary, classical guitarist, will present a concert for patients on Wednesday, January 19, at 3 p.m. in the Chapel.

MEDIA NOTES

Jim Pansullo of WEEI radio interviewed Dr. Norman R. Bernstein, Director of Child Psychiatry, and Dr. Thomas C. Peebles, Assistant Chief of Children's Service, on anorexia nervosa, a psychiatric disorder characterized by self-starvation, for a mini-documentary to be aired January 10 at 11:45 a.m. and 9:45 p.m. and on January 15 at 5:20 p.m.

SYMPOSIUM (continued from page 1)

research and education: Dr. William H. Batchelor, Manpower Research Officer, Office of Director, National Institutes of Health; Dr. Albert L. Lehninger, DeLamar Professor and Director, Department of Physiological Chemistry, Johns Hopkins University School of Medicine (former S.A.C. member); and Dr. Louis W. Sullivan, Dean and Director, Medical Education Program, Morehouse College, Atlanta, Ga.

PURCHASING PERSPECTIVE

In this column the Purchasing Department will bring you up to date periodically on developments in costs, systems, and products for your hospital purchasing and will pass along tips for your personal shopping.

Why Purchasing? One question often asked is "Why should I go through Purchasing; why can't I purchase things I need on my own?" The answer is threefold:

(1) The computer systems of Purchasing, Receiving, and Accounts Payable are directly linked. If you buy through Purchasing, items are logged on the computer and thus more rapidly processed in Receiving (meaning faster delivery to you!). Accounts Payable, by having ready access to these computerized Receiving records, can then more quickly prepare invoices for payment. Each function is dependent upon the other. A problem in any one area affects the others, resulting in a delay of payment to our vendors.

(2) By placing items on an MGH Purchase Order, we establish terms and conditions with the vendor which protect the hospital legally.

(3) By processing through Purchasing, we can often negotiate more favorable prices and ultimately save money for the hospital.

We'll be explaining these functions in greater detail in future issues.

Shopping Tip: If you plan to buy sheets, pillow cases, or towels in 1977, follow the newspaper ads and make your purchases during the January White Sales. Textile manufacturers actually pass incentive discounts to retailers during this time, which reduces the prices we have to pay.

The difference between percale and muslin sheets is in the thread count per inch. Muslin sheets have 128 threads per inch, while percale have 180 threads per inch, which makes them softer and more expensive.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) JANUARY 13, 1977

THREE MGH PHYSICIANS INTERVIEWED FOR READER'S DIGEST STORY

Comments from three MGH physicians contributed to an article entitled "Heed Your Body's Warning Signals," appearing in the January 1977 Reader's Digest.

The article described symptoms of six common types of cancer and warning signals for a heart attack. Interviewed were Dr. Thomas P. Hackett, Chief of Psychiatry, on why people avoid reporting symptoms; Dr. Martin C. Mihm, Jr., Dermatologist and Pathologist, on melanoma, a virulent form of skin cancer; and Dr. Howard W. Hilfelder, Deputy to the General Director for Cancer Affairs, on the importance of early treatment.

DR. RAQUEL COHEN HEADS LINDEMANN CENTER

Dr. Raquel E. Cohen, an MGH psychiatrist, was appointed by the Commissioner of Mental Health to the position of Superintendent of the Erich Lindemann Mental Health Center and Area Director of the Harbor Area program.

A leader in community mental health, Dr. Cohen headed for seven years a team of consultants to the Boston School System and has served in various local and national organizations concerned with mental health, minorities, and undergraduate and graduate training. A native of Lima, Peru, she holds a B.S. degree from San Marcos University in Lima, a master's degree in public health from the Harvard School of Public Health, and an M.D. from Harvard Medical School. She is Associate Professor of Psychiatry at Harvard Medical School.

SENATE SUBCOMMITTEE TAPS TWO MGH PHYSICIANS

Drs. Stuart H. Shapiro and David Blumenthal have been named to the U. S. Senate Subcommittee on Health headed by Sen. Edward Kennedy.

Dr. Shapiro, a Clinical Associate in Radiology, will oversee the committee's work in the fields of health planning legislation, cost containment, direct health services, and medical-care delivery regulations. Six months ago he was appointed deputy commissioner of the Massachusetts Department of Public Health.

Dr. Shapiro is also a member of the state's Group Insurance Commission, which evaluates health insurance coverage for state employees, and of the state Board of Registration and Discipline in Medicine.

Dr. Blumenthal, who has been taking residency training at the MGH in primary care, will be involved with the subcommittee's work in biomedical research, disease prevention and control, and health education.
(continued on page 2)

MISIANO NAMED TECHNICAL DIRECTOR, BLOOD GAS LAB

Domenic R. Misiano, Head Technician of the Blood-Gas Laboratory, was named Technical Director of the lab. He has been with the MGH for six years. Dr. Myron B. Laver, the lab's Medical Director, said that Mr. Misiano is responsible for the daily management of the lab, including supervision of its 20-plus technicians, maintenance of equipment, budget planning, and research evaluation. The Blood-Gas Lab has acute-care service in operation 24 hours every day.

Notes from the Planning Office

GID, UROLOGY CLINICS IN RENOVATED QUARTERS

The GID and Urology Clinics now occupy a newly renovated area on the third floor of the Ambulatory Care Building. The design was planned by Dr. Robert Irwin, James Saunders, Sherry Coppola, Judy Casterline, and Dick Theberge with guidance from MASS-design. It provides six private examination rooms, a lab, space for nursing care and consultation, and a more private waiting area for patients.

USING THE LITTLE BLUE BOOK

How do I transfer a call?

What number do I call to get my telephone repaired?

How do I call McLean Hospital?

The answers to these questions--and many more--can be found in the first six pages of your MGH Telephone Directory. Yet every day the hospital's busy operators get calls from employees who seek this basic information. It's faster and more efficient to use the Directory, and it frees operators for their main responsibilities of assisting outside callers, paging, and handling emergency communications both internally and externally.

SAFETY TIPS

Did you know that fire doors close automatically when a fire alarm sounds? They are held open magnetically until the alarm releases them. In a fire they seal off a corridor, preventing spread of smoke and flames.

Fire doors should never be blocked in any way.

If you see doors which are blocked, please do two things: (1) remove the obstruction, and (2) report it immediately to the Safety Officer, ext. 2425.

Fire doors are located at major intersections in the hospital. All doors between the White and Gray buildings, for example, are fire doors.

BLUMENTHAL (continued from page 1)

He holds a master's degree in public pol[illegible] from the John F. Kennedy School of Government at Harvard, is a member of the Massachusetts Committee for National Health Insurance, and was a founder in 1971 of the organization of Health Professionals for Political Action.

In Memoriam

GEORGE S. WELD

George S. Weld, 77, an officer of the MGH for 13 years, died December 15 in the Phillips House.

A native of Boston, he graduated from Noble & Greenough School and received an A.B. degree, cum laude, from Harvard College in 1920. He then joined A.D. Weld Sons, a family import/export firm with the Far East, until World War II.

During the war he served in the Office of Price Administration, being recommissioned later as Captain and then Major. After the war he became Assistant Treasurer of the MGH. From 1965 until his retirement in 1968, he also served as Secretary of the Corporation. He continued his interest in the MGH as Member of the Corporation.

PEOPLE

CHARLES E. HUGGINS, M.D., Director of the Blood Transfusion Service, was elected to the Board of Directors of the American Association of Blood Banks. He will represent the northeast district.

¤¤

ISABELLA TIGHE, Director of the Patient Care Representative Office, was named to the newly formed Malpractice Advisory Panel of the American Hospital Association.

¤¤

ROSS J. BALDESSARINI, M.D., psychiatrist, has been presented the Daniel Efron Award for contributions to the field of psychobiology. The presentation was made by the American College of Neuropsychopharmacolo[illegible] at the annual meeting in December.

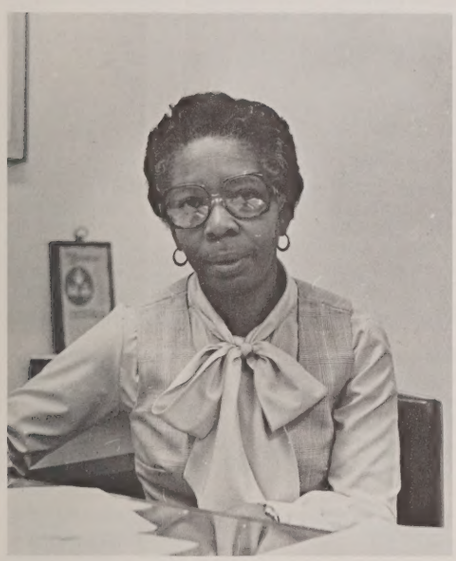
The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE (Bigelow 12) 2206

January 27, 1977

Veetlyn Forde wins achievement award



Veetlyn Forde

Veetlyn Forde has been named a Black Achiever of Business and Education by Boston's YMCA in its second annual presentation of this award. Ms. Forde is Staff Coordinator with the Department of Clinical Administration and has been employed by the MGH since 1968.

The Black Achievement Award has been given to only one other MGH employee, the late Jimmy A. Young, Technical Director of the Respiratory Care Department.

In 1968, shortly after leaving her native Barbados, West Indies, Ms. Forde joined the MGH as a food-service aide in the Phillips House. After training as a Nursing Assistant, she worked with White Nursing for four years. Mary Quinlan, Assistant Director of Nursing, recognized Ms. Forde's unusual personal and professional qualities and encouraged her involvement in Racial Rounds, a group which promoted understanding among the races.

Stephen Kauffman, then Director of Clinical Administration, recruited Ms. Forde to join his staff as Assistant Supervisor of Unit Assistants in 1972. A year later she became Supervisor.(continued on page 2)

Daggett named Director of Human Resources

Richard Daggett

The hospital's new personnel director, Richard C. Daggett, will join the MGH January 31. He comes from the University of Michigan Medical Center in Ann Arbor, where he served as both Assistant Hospital Director and Personnel Administrator.

Ruth MacRobert, Director of Personnel at the MGH for 15 years, retired this month to pursue several activities, including consultation for businesses and hospitals.

Mr. Daggett's experience embraces the whole spectrum of personnel administration in a university-affiliated institution comparable to the MGH in size and complexity. Beginning in 1966 as an employment interviewer and placement supervisor at the University of Michigan, he advanced to the position of Personnel Administrator at the Medical Center in only eight years. For the past two years, he has also directly assisted the Acting Director of University Hospital during an interim management period, serving as Assistant Hospital Director.

In 1960 he graduated from the University of Notre Dame with a B.A. in Business Administration and a major in management. For the next three years he attended Moreau Seminary of Notre Dame, where he studied philosophy, theology, counseling, and psychology. Later he entered the Master's in Business Administration program at Eastern Michigan University.

At the University of Michigan, Mr. Daggett established training programs for the non-instructional personnel and conducted intradepartmental training before being named Employment Manager. At the Medical Center, he initially specialized in employee relations. In 1974 he was appointed to the top position, Personnel Administrator.

MGH to study role of technology in medicine

The MGH is about to launch a study to determine how best to apply the recent technological advances of medicine to patient care.

Milbank Memorial Fund of New York and the MGH announced in a January 11 news conference a $660,236 grant to support the investigation. The Milbank grant will finance establishment of a Medical Practices Evaluation Unit at the hospital and also cover the unit's expenses for the first three years of its operation.

"This issue of technology that we will investigate is one of the most critical in modern times," said Dr. Charles A. Sanders, MGH General Director. "We can turn out new devices with remarkable frequency. What is not easy, partly because of this frequency, is to evaluate their role in patient care.

"What will be their effect on the quality of life? On medical practice? Can the same improvement in care be achieved in some less costly way? Would a given patient be better off with a less sophisticated form of treatment?"

Dr. Alexander Leaf, Chief of Medical Services, initiated and developed this study (continued on page 3)

Technology has come a long way since Dr. Paul Dudley White brought the newly invented electrocardiograph (EKG) machine from England in the fall of 1914. The cumbersome device required the patient to sit with a foot and both hands in buckets of salt water.

...quiet integrity

VEETLYN FORDE (continued from page 1)

When the internal structure of Clinical Administration was reorganized under the directorship of John Cronin, Ms. Forde's responsibilities expanded to include supervision of the Unit Secretaries as well as the Unit Assistants, a total of about 215 people. As Staff Coordinator, Ms. Forde also assumes a more consultative role and has increased involvement in departmental policy making.

Ms. Forde possesses a quiet integrity which has earned her the admiration of those she supervises, of her co-workers, and of the hospital administrators with whom she has worked. Her skill with people of all backgrounds and interests comes naturally, and she sets a solid example of competence and dedication for all who know her.

Ms. Forde, who was nominated by the News Office, was presented the Black Achievement Award at a banquet held Friday, January 21, at the Hyatt Regency Hotel. With the award comes the opportunity for her to work with young people in the Boston area who are troubled or in need of encouragement and advice.

REMINDER FOR NONCITIZENS

All noncitizens, including immigrants and nonimmigrants, regardless of age or status, who were in the United States beginning January 1, 1977, are required by Federal law to complete and return before January 31 Form I-53, Annual Alien Address Report. The form may be obtained at any U.S. Post Office or Immigration and Naturalization Service Office during business hours.

FIRST WOMEN ORDAINED AS EPISCOPAL PRIESTS WERE TRAINED AT MGH

This month two former participants in the MGH School of Pastoral Care became the first Episcopal women to be ordained as priests in their respective dioceses. The Reverend Carol Anderson was ordained in New York and the Reverend Marilyn Jeanne Sproate in Massachusetts.

A leader in the drive to allow ordination of women, Ms. Anderson was a chaplain resident at the MGH from fall, 1970 to spring, 1971. At that time she was a student at the Episcopal Theological Seminary in Cambridge. For the past five years she has served as assistant pastor at St. James Church, New York City, where the ordination was held.

Ms. Sproate received supervisory training in pastoral education at the MGH in the summer of 1975 and was a supervisor last summer. A former Episcopal nun, she graduated in 1971 from the Episcopal Theological School in Cambridge and entered a two-year chaplaincy program at the University of Michigan Medical Center in Ann Arbor. From 1973 to 1976, she headed pastoral services at Mt. Auburn Hospital, Cambridge. Since October 1 she has served as Assistant Rector at the Church of Epiphany in Winchester. The Reverend Carol Anderson delivered the sermon at the ordination January 16.

MGH TREATS KISSINGER AND FAMILY

Dr. Henry Kissinger, former Secretary of State, was a patient here briefly in December for a routine physical examination by Drs. W. Gerald Austen, Chief of Surgery, and Roman DeSanctis. Earlier in the year Dr. Kissinger's wife, Nancy, and mother, Paula, underwent surgery at the MGH.

IF YOU MOVED OR GOT MARRIED...

There are two forms that must be filled out when you change your name, marital status, or address. One is the Personal Data Change Form, which insures that the proper information will be changed on your personnel file, medical record, and payroll record. The second is a special form for those of you who have Blue Cross/Blue Shield/Master Medical insurance with the hospital. This form is for Blue Cross records only, and it is the only system through which Blue Cross can adjust its records to include the new information. Both forms are available in the Personnel Services Office, Moseley 1.

CHAPEL CONCERT FOR PATIENTS

The Romanul Chamber Players will present a concert for patients on Wednesday, Feburary 2, at 3 p.m. in the Chapel.

HARVARD COMMUNITY HEALTH PLAN OFFERED TO MGH EMPLOYEES

Effective March 1, the MGH will offer employees the opportunity to join the Harvard Community Health Plan (HCHP).

In a memorandum to be distributed to all employees with paychecks on January 20 (for employees paid weekly) and/or January 31 (for those paid monthly), Lawrence E. Martin, Associate General Director, announced that each employee may elect either to join the HCHP or retain the existing Blue Cross/Blue Shield/Master Medical coverage. Accompanying the memo are a description of important aspects of the Harvard Plan and a brochure describing services and coverage provided by the plan.

To help employees learn about the HCHP, representatives from the plan will be available at the MGH Tuesday through Thursday, February 8 through 10, from 7 a.m. to 4:30 p.m. and on Monday, February 28. The HCHP will also hold an open house at 1611 Cambridge Street on Sunday, February 13, 1 to 4 p.m.

Employees who did not receive the memorandum and brochure with their paychecks may obtain a copy by calling Personnel Services, ext. 2212 (for weekly-paid employees) or the Benefits Office, ext. 8133 (for monthly-paid employees).

May C. Pian, former MGH volunteer and first runner-up in Miss Teenage America contest, rehearses with Bob Hope.

FORMER VOLUNTEER IS MISS TEENAGER NO. TWO

The first runner-up in the Miss Teenage America contest last November is a former MGH volunteer. May C. Pian, now a 17-year-old senior at Lexington High School, served in the Emergency Ward last summer. The MGH experience, she said, strongly influenced her choice of a career as a pediatrician.

"The doctors and nurses really helped me to get involved by explaining just what was happening," she said. "After that, I knew I wanted a medical career dealing directly with people rather than in research."

THE PLAY'S THE THING

The chaplain/patient relationship, as dramatized in role play, is being taped for closed circuit TV by a new group of chaplain residents. Later the students will review the interview as part of their training under the supervision of Chaplain Allan Reed, Director of the Department of Pastoral Services and School of Pastoral Care. The chaplains are, from left, Mr. Edward Bosworth, Mrs. Theodora Waring, Mrs. Patricia Schmeig, the Reverend Craig Coleman, and Father Nicholas Neri.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
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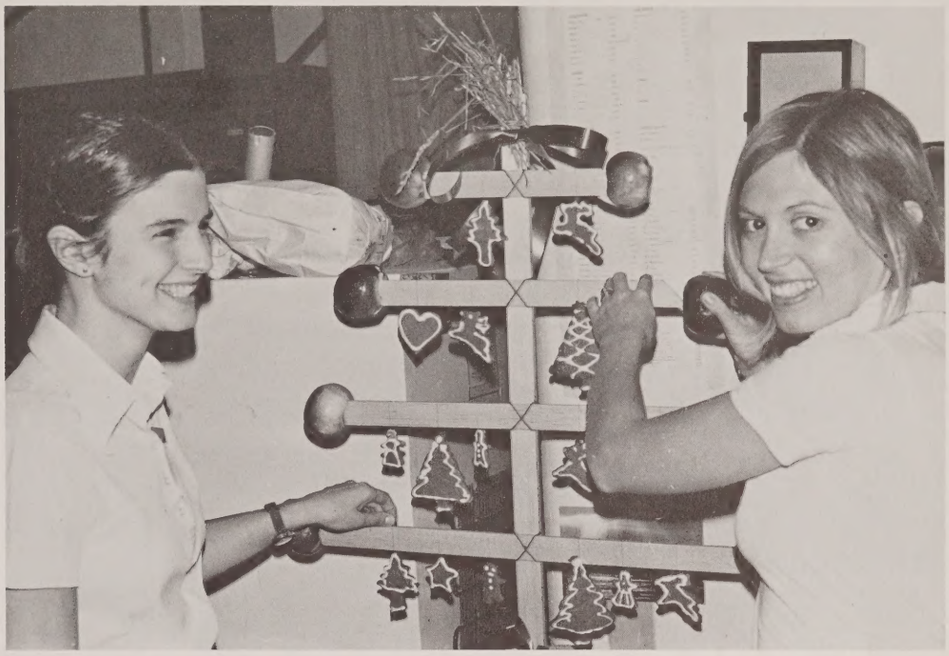
Deputy to the General Director (News and Public Affairs)
Mary M. Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

Remember Christmas — before the great snows came?

Gladys MacGregor shared a cake with friends.

Gladys MacGregor cuts a cake baked by her nursing home for friends at the Language Clinic's party for patients. Watching are Helen Berman, a visitor, and Ed Briggs, a patient. This year, planning for the popular event was taken over by the patients, who are being treated in groups for aphasia (loss of language ability often due to stroke).

Physical and Occupational Therapy went international.



A Scandinavian Christmas tree gets finishing touches from Stacie Zetes, P.T., left, and Jenny Green, P.T., in Rehabilitation Medicine on Vincent 1. The department's portal welcomed visitors with multilingual holiday greetings while inside, the Christmas traditions from many countries created a colorful motiv.

School of Nursing carolers charmed patients and friends.

Soloist Debra Fortin accompanied herself on the guitar during the traditional student nurses' Christmas concert for patients, families, and friends on the evening of Dec. 15.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family who retired on January 1:

Rose M. Lombardi, Anesthesia, 23 years

Nina DiSilvio, Orthopaedic Shop, 16 years

Thurley W. Rogers, Communications, 16 years

Michele Oricchio, Endocrine Unit, 11 years

Esther Smith, Credit & Collection, 10 years

Irma N. Reddy, Phillips House Nursing, 10 years

Wilfredo Froilan, Dietary, 10 years

Frank J. Maine, Building Service, 8 years

Joseph F. Corso, Building Service, 8 years

NEWS FROM DIETARY

We're sorry. Food market costs make it necessary to adjust cafeteria prices on several items. Among the changes are an increase in the price of coffee to 19¢ a cup (which includes 1¢ tax) and discontinuation of the noontime "specials."

BLOOD SHORTAGE CONTINUES

The critical blood shortage that occurs each year over the holiday season has been further complicated this year by heavy snow and severe cold. As a result, the frozen blood supply of the MGH Blood Transfusion Service has been nearly depleted. On January 17 only 200 units (pints) were stored in freezers that have a capacity of 2300. Since it takes 135 donors each day just to meet the current daily needs, it will be several months before the freezers can be refilled.

If you are between 17 and 66 years old, weigh at least 100 lbs., and are in good health, you are urged to visit the Blood Transfusion Service in the Gray Lobby and donate a pint of this lifesaving fluid. No appointment is necessary.

THANKS

It was possible to meet the blood needs of our patients the past month only because many concerned MGH employees donated blood during the period when snow and poor driving conditions reduced the usual number of outside donors to nearly zero.

The Blood Transfusion Service, on behalf of the patients, publicly thanks all those who responded so willingly to the appeals for help.

TECHNOLOGY (continued from page 1)

in close collaboration with Dr. Lee E. Burney, President of the Milbank Memorial Fund, and his staff. Dr. Leaf has appointed Dr. George Thibault, cardiologist, to head the new unit.

The unit will develop a computerized data bank of detailed medical information on patients admitted to the Medical Intensive Care Unit. Their postdischarge progress will be assessed and the data analyzed to determine the benefits of intensive-care technology. Other similar studies will be designed and the results published.

"Application of the new data," Dr. Sanders said, "could enable physicians and hospitals all over the country to make decisions on a much more informed basis than the present state of knowledge permits."

The first ficus was too tall.

Notes from the Planning Office

WHITE LOBBY REDECORATION

Last spring the hospital undertook a refurbishing of the White Lobby to create a more functional space for the thousands of people who pass through it daily and a warmer, brighter, more cheerful impression for our many visitors.

After the front desk was moved to its new location facing the doors, security was improved and visitors became oriented more quickly. Lighting and patient information scopes were placed behind a new plastic laminate counter.

The redecoration of the space began with a new color scheme. To blend in with the marble wainscot (paneling), off-white was chosen by the Decorating Committee for the walls and draperies and gray for the columns and cornices. Chairs will be upholstered in a charcoal and brown material matching the darker color of the terrazzo floor. New area rugs in rust and brown will set off each of the three seating groups, and brighter colors will come from paintings which will be loaned and changed from time to time.

The original brass "Art Deco" chandeliers have been stripped, replated, and rewired. Under these, at the corner of each seating group, will be three potted trees. An additional planter will separate the seating area assigned to the Emergency Ward.

Finally, a new heating system, designed to reduce drafts through the lobby, was completed in October. The chairs, rugs, and plants will arrive early this year. A model of the lobby as it will eventually look can be seen in the Planning Office.

TO MBTA RIDERS

Please pick up MBTA Passes from Payroll on the last two business days of each month.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Anne W. Alonso, M. Ed., Clinical Assistant in Psychology, Psychiatry

Dr. Helen C. Cannon, Clinical Associate, Children's Service

Dr. Elliott L. Cohen, Clinical Associate, Medicine

Dr. John S.F. Daly, Assistant in Urology

Dr. David R. Elmaleh, Assistant in Physics, Radiology

Dr. Norberto S. Frega, Clinical Assistant, Medicine

Dr. Edward P. Hoffer, Clinical Associate, Medicine

Dr. Frederick H. Levine, Assistant in Surgery

Dr. James P. Noon, Assistant in Psychobiology, Psychiatry

Dr. Robert W. Shapiro, Clinical Associate, Psychiatry

Dr. Eve E. Slater, Assistant in Medicine

EGG SUBSTITUTE WINNING CONVERTS IN CAFETERIA

from the Dietary Department

Have you noticed? In the general cafeteria we are now offering a low-cholesterol egg substitute for breakfast. Perhaps you remember that several months ago a survey was conducted to determine the acceptability of such a product. You may be interested in the results of that study.

A total of 89 questionnaires were divided into two groups, the responses of those who had tasted "Egg Beaters" before and those who had not. Of those who had, 13 liked it, and 3 didn't. Of the 73 who had never tasted the product, 48 liked it, and 25 didn't.

In offering "Egg Beaters" on the cafeteria line Tuesday through Friday, we found that it was selected by at least 25 customers daily, and half as often as regular scrambled eggs. The volume sold increased 33-46 percent when it was the only choice offered.

In view of the results of this survey and in light of the present information linking blood cholesterol levels with the incidence of coronary atherosclerosis, we felt a low-cholesterol egg substitute should be offered on the cafeteria line as a daily breakfast selection. This would increase the ease of following a low-cholesterol diet with minimum changes in established eating habits, by replacing the number-one source of cholesterol in the American

Patients on Bigelow 6 enjoy a family-style lunch thanks to the thoughtfulness of the unit's staff. Standing are Theresa O'Connor, R.D., and Liz Couvitier, Diet Aide (center).

MORE LIKE DINING AT HOME

At the end of the hall on Bigelow 6 is a pleasant, airy room with a large conference table, the perfect setting for a private dining room. It serves just that function every noon when many of the unit's patients gather to enjoy a family-style meal together.

The idea of providing a social setting for lunch came from team meetings. "Each week the problem of patients' boredom came up," said Alice MacDonough, R.N. "Many are dermatology patients who feel well but must be here for a long time."

Since mid-September, the unit's staff has worked together to keep the special service going. Each day the nurses record which patients want to gather for the meal, and Liz Couvitier, Diet Aide, brings those trays to the room. As many as 12 of the maximum 18 have gathered, often lingering afterwards and finding kindred spirits to help make their hospital stay more pleasant.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) FEBRUARY 3, 1977

PROMOTIONS IN MEDICAL ENGINEERING

Three members of the Department of Medical Engineering, directed by Dr. Jozef K. Cywinski, have been given new positions with expanded responsibilities.

Paul W. DeSalvo was appointed Assistant Director of Medical Engineering. He is responsible for the entire service aspect of clinical equipment. An employee of the MGH for nearly ten years, he recently received a B.S. in Industrial Technology from Northeastern University.

Following the merger of several sections, the department now has two service groups. Thomas R. Bazluke was named Manager of the Utilization Group and George D. MacNeil, Manager of the Maintenance Group. Each works with approximately a dozen technicians who service sophisticated equipment used in patient units, operating rooms, and laboratories throughout the hospital. Mr. Bazluke's group goes to the patient units to assure proper function and use of equipment such as cardiac monitors and pacemakers. Mr. MacNeil's group maintains, repairs, and tests equipment and serves as a liaison with manufacturers.

A former supervisor in the Respiratory Care Department, Mr. Bazluke will shortly reach his tenth anniversary with the MGH. Mr. MacNeil has received his B.S. in Industrial Technology from Northeastern University since joining the MGH in 1969.

MORE CANDLES

During February, the Blood Transfusion Service will again offer a bright red candle in a miniature glass mug to people donating blood for the first time.

GRANTS AWARDED TO STUDY CHOLERA AND DIABETES

The MGH has been awarded over $330,000 in renewal grants by the John A. Hartford Foundation, Inc., of New York, to continue studies of cholera and diabetes mellitus.

The cholera studies, directed by Geoffrey W. G. Sharp, Ph.D., D.Sc., focus on the biochemical mechanisms by which cholera and other bacterial toxins cause often-fatal diarrheal diseases.

The studies of diabetes mellitus, directed by Dr. Donald B. Martin, continue investigation of the basic mechanisms of insulin action. The goal is to better understand the process of the disease, which affects over four million Americans.

Notes from the Planning Office

NEW AREA FOR PEDIATRIC RADIOLOGY

The pediatric radiology section, directed by Dr. Spencer Borden, has moved into a renovated area designed especially for the young patient. In the space on White 2 formerly occupied by the Tumor Clinic, the Maintenance and Engineering shops built a new pediatric X-ray room. Nearby dressing-room and waiting-room facilities, entirely separate from the adult area, have been provided for children. New equipment includes a smaller focal spot tube which affords a more detailed X ray necessary for the smaller patient. And at the window, rows of penguins march across a colorful fabric.

The renovation has helped pediatric radiology accommodate a growing number of patient visits, now 1,700 a month.

LINDA PETERSON JOINS NATIONAL PANEL

Linda A. Peterson, Assistant Medical Records Administrator, was named to the National Advisory Panel on Privacy and Confidentiality of Hospital Medical Records. Formed by the American Hospital Association, the panel will develop guidelines for use in health-care facilities across the country.

FINDING NURSING-UNIT TELEPHONE NUMBERS

If you are looking in the new MGH telephone directory for numbers of the nursing units in the Gray Building, try page 38 under "Floors--Bigelow."

Many people apparently are not aware that last fall, floors 6 and above in the Gray Building were named "Bigelow" in honor of a family of distinguished MGH doctors. (See HOT LINE issues of July 1 and Nov. 24, 1976.)

HERE'S TO THE WRITTEN WORD

Our Communications Office shares an interesting discovery:

The Eastman Kodak Company did a study to compare costs of machine-dictated letters, nonmachine letters, and long-distance calls. Comparing a six-minute telephone call with its equilvalent, a 150-word business letter, the results came out as follows:

•total cost of a machine-dictated letter $1.35-$1.48

•total cost of a telephone call on any WATS band...$1.56-$1.90

•total cost of a nonmachine-dictated letter...$2.61-$3.17

•total cost of a non-WATS toll call, depending upon location...$3.15-$4.37

In other words, it is less expensive to write than to phone when dictation equipment is used...and you have a record of the message.

IF YOU NEED A NOTARY PUBLIC

Calls for the services of a Notary Public constantly arise. Fortunately, the hospital has a number of them in its employ. However, because each is a busy person, you are asked to keep in mind the following guidelines:

1. The Notaries Public will be available for the notarization of hospital-related documents for staff and patients' requirements when indicated.

2. Please give the Notary a call to determine in advance his or her availability.

3. Except in an emergency, the Notary's services will be performed only between 10 a.m. and 4 p.m.

4. *Remember that the law requires every person seeking to execute or acknowledge any document before a Notary Public to appear in person before the Notary.*

5. In the case of patients who are unable to visit the Notary's office, the Notary will, of course, go to the patient's room.

THANKS TO YOU

To the staff, fellow workers, and friends at the MGH...

I wish to express my gratitude to all of you for being so thoughtful and helpful when fire destroyed my home and possessions on Christmas Eve, 1976.

It is certainly more than I can express, for instead of a bleak, sad Christmas for my wife and seven children, with your kindness we were able to temporarily set aside our problems Christmas Day and enjoy your gifts and build our life anew.

Thank you from the whole Eatmon family, and may God ever bless all of you.

Frenchie Eatmon
Building Service,
Phillips House

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) FEBRUARY 10, 1977

OIL PAINTING TO BE AUCTIONED

An original oil painting contributed to the hospital by the artist will be auctioned this month to enable the Ladies Visiting Committee to increase the number of prints used in patients' rooms and other areas throughout the hospital. Donated by John L. Tosi, a former patient, the oil depicts a country scene. It may be viewed in the glass display case in the Warren Lobby.

Anyone interested in buying the painting should submit a bid in writing to the Art Committee, Volunteer Department, Moseley 1. The Volunteer Department will keep the top bid posted until the closing time at 4 p.m. on Monday, February 28.

CHAPEL CONCERT FOR PATIENTS

Mr. Joseph Stukas, of Pathology, and Dr. Elaine Woo, of Clinical Pharmacology, will give a piano recital for four hands on Wednesday, February 16, at 3 p.m. in the Chapel. The concert, arranged for patients, will include works by Shubert and Ravel.

Mr. Stukas and Dr. Woo will also give a concert on March 13 at 3 p.m. in the Sunday afternoon concert series at the Fogg Museum, Cambridge.

YELLOW PAGES ARE HERE

The new Boston Area Yellow Pages may be picked up at the Building Service Desk, Moseley basement. Also still available are the Boston and suburban white pages.

New Parking Policy

In order to relieve parking congestion for visitors and for employees on the evening shift, the hospital has been studying alternative parking arrangements. Two changes affecting parkers will be discussed in several issues of the HOT LINE:

(1) An agreement has been reached with the Museum of Science for MGH employees on the evening shift to use the museum's parking garages. Both a shuttle service and security will be provided.

(2) All parkers who have $15-per-month parking privileges will pay by submitting daily coupons rather than through monthly payroll deductions.

Rotating staff will still be able to use the MGH garages on nights, weekends, and holidays.

The new policy will go into effect March 1, 1977. On that date the payroll deduction method of payment for $15-per-month parkers will be discontinued. *Starting Monday, February 14, all parkers in this category must renew their permits by registering at the main parking office in the Fruit Street Garage from 7 a.m. to 7 p.m., Monday through Friday.*

When registering, parkers must present their MGH photo-identification card and fill out a new form. At that time, coupons will be on sale in the parking office in books of 20 coupons each for $15.00 (or about 75¢ for each time the parking facility is used). For employees' convenience, more than one book may be purchased at one time.

(continued on page 2)

HEALTH COUNCIL HOLDS PUBLIC DISCUSSION

The public is invited to attend a session of the Central Metro Health Council on Monday, February 14, at 7:30 p.m. at the Ramada Inn, 1234 Soldiers Field Road, Brighton.

The discussion topic is "Long Term Care: A Dialogue about the Patient, the Community, and the Health System." It is the second in an educational series called "Perspectives on Health Care."

The Central Metro Health Council is a citizens' health advisory group made up of consumers and health professionals from Boston, Brookline, Chelsea, Revere, and Winthrop.

In Memoriam

DR. EDWIN F. CAVE

Dr. Edwin French Cave, 80, an eminent MGH orthopaedic surgeon, died December 29 at his home in Chestnut Hill.

He was Chief of the Fracture Service at the MGH from 1947 to 1957. During this time, the pattern for much of the postgraduate teaching in trauma and fractures in the United States was developed at the MGH.

Born in Mexico, Missouri, Dr. Cave graduated from the University of Missouri in 1920 and from Harvard Medical School in 1924. He joined the East Surgical Service at the MGH after medical school and served the hospital for forty-five years. After his retirement in 1970, he was a Consulting Visiting Orthopaedic Surgeon.

During World War I he was commissioned a 2nd Lieutenant in the Infantry. In World War II, he was assigned to the 105th General Hospital (the Harvard Unit), first as an orthopaedic surgeon and later as Commanding Officer, rising to Colonel.

He served as President of the American Orthopaedic Association, the world's oldest orthopaedic society, in 1960-61. In 1957, he was second vice-president of the American College of Surgeons.

He leaves his widow, Joan (Tozzer); two daughters, Mrs. Peter Bullis of Marblehead and Miss Sally Cave, MGH Recreation Therapist in the Burnham Division for Children; and three grandchildren.

PARKING (continued from page 1)

Beginning March 1, employees will need to present a prepaid coupon, their vehicle with a sticker, and their photo-identification card to the gate attendants at the Nashua Street lot, at the Museum of Science for the evening shift only, and at the Parkman and Fruit Street Garages during weekends and holidays. This system will be valid only for these facilities and the times specified.

Employees are encouraged to register and obtain coupons early. After March 1, parkers without coupons will be charged the full employee flat parking rate ($2.00) at the facilities mentioned above.

Detailed information related to the Museum-of-Science parking will appear in the next issue of the HOT LINE.

CLINICAL IMMUNOLOGY AND ALLERGY UNITS JOIN

The Clinical Immunology Unit and the Allergy Unit were combined following the retirement in June, 1976, of Dr. Francis S. Lowell as Chief of the Allergy Unit.

Dr. Kurt J. Bloch, director of the Clinical Immunology and Allergy Units, said that the combination reflects recognition of the important contributions of immunology to all aspects of medicine, especially to the practice of allergy. The Clinical Immunology Unit is primarily responsible for the operation of the Clinical Immunology Laboratory, which performs a variety of test procedures.

The patient-care activities of the Allergy Unit, located on Bulfinch 4, are carried out by the Allergy Associates. Besides Dr. Bloch, the group currently includes Drs. William Franklin, Maury Goldman, and John Sisson. The Associates provide either primary or consultative care for patients with various types of allergies.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

February 24, 1977

Dr. Weisman named Harvard professor

Dr. Avery D. Weisman, an MGH psychiatrist, was named Professor of Psychiatry at Harvard Medical School.

Associated with the MGH and Harvard Medical School since the early 40's, Dr. Weisman is widely recognized as one of the pioneers in thanatology, the psychological study of death, dying, and life-threatening behavior.

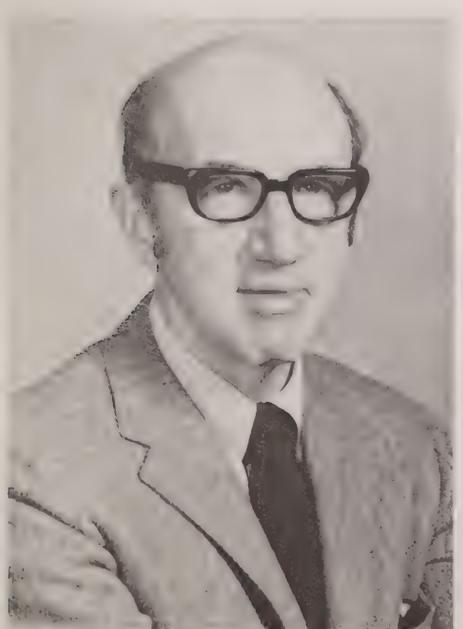
He studied philosophy and science at the University of Michigan, Ann Arbor, obtaining both A.B. and B.S. degrees and graduating with honors. After receiving an M.D. from the University of Michigan Medical School in 1940, he did postgraduate work in pathology, neuropathology, neurology, and psychiatry. He also trained in psychoanalysis and for many years has been a Training Analyst and faculty member at the Boston Psychoanalytic Institute.

Dr. Weisman holds certification in both neurology and psychiatry from the American Board of Psychiatry and Neurology. He is Past President of the American Association of Suicidology and in 1970-71 was Chairman of the Suicide Prevention Review Committee, National Institute of Mental Health. He has been a visiting Professor in California, Mexico, Arizona, Michigan, Tennessee, and New York.

Dr. Weisman directed the MGH Psychiatric Consultation Service from 1956 to 1968. He is Principal Investigator for Project Omega, a study of coping and vulnerability in cancer patients. This work has been supported by the National Institute of Mental Health and the National Cancer Institute.

A member of many professional associations, he is on the editorial boards of Psychiatry, Omega, and the Journal of Life-Threatening Behavior.

He was awarded the Felix and Helene Deutsch Prize for original contribution to psychoanalysis from the Boston Psychoanalytic Society and Institute and the Louis Dublin Award from the American Association of Suicidology.



Dr. Avery D. Weisman

New service to look at commuter problems

As MGH commuters well know, issues of transportation and parking in the City of Boston have become increasingly complex. In an effort to seek better solutions to both the day-to-day and longer-range transportation problems, a new position has been created at the MGH. The job is Commuter Services Coordinator, and the person assuming the responsibilities is a current MGH employee, Catherine Cook.

Working in the General Services Department, Ms. Cook is responsible for communicating with MGH employees about parking policies and all other aspects of transit to and from work. She administers the hospital's parking policies, promotes use of public transportation and car pooling, provides information, and helps resolve commuting problems.

Ms. Cook was a research assistant for seven years in the Genetics Unit. As her project drew to an end, she knew she would soon be out of a job. But she was not unprepared.

She had attended Massachusetts Bay Community College in the evenings to receive an associate degree in social science. She had then enrolled in the management and health agencies program at Northeastern University.

Seeking a transfer, she came to the Personnel Department with two interests in mind: a career in health management and a position involving communication with people. In her new job, which started January 26, she left the peaceful world of research for a highly visible new position.

Because the parking space for employees and visitors is limited--and most forms of commuting give rise to frustrations--Ms. Cook's position is one requiring both resiliency and sensitivity toward others.

She developed these qualities both at home and on the job. Working with Dr. Lewis B. Holmes, pediatrician, in his study of newborn babies, she spent a period at Boston Lying-In Hospital interviewing thousands of parents, including those whose babies were found to have birth malformations.

Catherine Cook

Steering parents toward help, if necessary, was a satisfying part of the work. She also learned managerial skills in organizing and administering the program. Most recently she has been involved in a computer analysis of the research results.

While attending school in the evenings with the help of the hospital's Tuition Aid Program, she has been raising two daughters and a son, now teenagers, on her own. The home atmosphere is mutually supportive. "Going to school gives you a common bond with your children," she said. "There's a lot of interest at home in my education."

The office of the Commuter Services Coordinator is on the front line of action--in the Parking Garage on Fruit Street. The extension is 2390.

George L. Adler

George L. Adler heads Management Engineering

George L. Adler has been named Director of Management Engineering. He heads the department formerly known as the Laboratory of Industrial Engineering.

Dr. Adler comes to the MGH from Honeywell Information Systems, Inc., where he was responsible for Industrial Engineering/Operations Research in the Field Engineering Division. He received a bachelor's degree in Mechanical Engineering from Rensselaer Polytechnic Institute and an M.S. and Ph.D. in Industrial Engineering from New York University.

The Department of Management Engineering analyzes systems and procedures and applies industrial engineering and management techniques with the goal of improving the operation of the hospital. These services are available to both the administration and the various departments.

Twenty questions: a nutrition quiz

How much do you know about the value of the foods you eat? The following nutrition quiz will test your common sense about diet. *(Answers on p.4.)*

		True	False
1.	Margarine has fewer calories than butter.	[ ]	[ ]
2.	Weight loss is caused by drinking large amounts of water.	[ ]	[ ]
3.	You must include meat in your daily diet.	[ ]	[ ]
4.	A risk factor of heart disease is high blood cholesterol levels,	[ ]	[ ]
5.	A normal, healthy person can get all the vitamins needed each day from a well-balanced diet.	[ ]	[ ]
6.	A slice of bread has more calories than a slice of toast.	[ ]	[ ]
7.	An easy way to lose weight is on a high protein diet.	[ ]	[ ]
8.	A pound of potatoes contains more calories than a pound of meat.	[ ]	[ ]
9.	Vegetable fats such as corn oil margarine are better for your health than animal fats such as butter or sour cream.	[ ]	[ ]
10.	The common cold can be prevented by large doses of Vitamin C.	[ ]	[ ]
11.	People who do not eat meat are likely to develop protein deficiency.	[ ]	[ ]
12.	The best way to lose weight is to exercise more and eat less.	[ ]	[ ]
13.	Non-fat dry milk is as good a source of protein and minerals as fresh whole milk.	[ ]	[ ]
14.	A pound of less expensive meat has less protein than a pound of expensive meat.	[ ]	[ ]
15.	Frying food in vegetable fat is better than frying food in animal fat.	[ ]	[ ]
16.	Vegetable protein is equal, nutritionally, to animal protein.	[ ]	[ ]
17.	Fiber, though not nutritive, is important to good health.	[ ]	[ ]
18.	Increased exercise leads to an increased need for protein.	[ ]	[ ]
19.	Honey contributes more to the diet than sugar.	[ ]	[ ]
20.	Protein is less "fattening" than carbohydrate.	[ ]	[ ]

Larry Carris, MGH nursing student, checks blood pressure of Ruth Colleton of Boston.

DOING GOOD FOR THE HEART

Twelve student nurses from the MGH School of Nursing joined a volunteer drive that brought 3,500 Bostonians to the John F. Kennedy Building for blood-pressure screening on one day. In "Project Pressure Point," sponsored by the state affiliate of the American Heart Association and WBZ, people were given free tests all day on February 11. After initial screening by student nurses from the MGH and elsewhere, people with elevated blood pressure were checked further by R.N.'s and referred to physicians if necessary.

MBTA PASS CHANGES COMING

The monthly deduction for all MBTA passes will be reduced 60 cents or more starting April.

Other changes include a new 25-cent bus-only pass. Also the 50-cent pass will include surface streetcar rides.

If you now have a pass, do not sign up again unless you want to make a change.

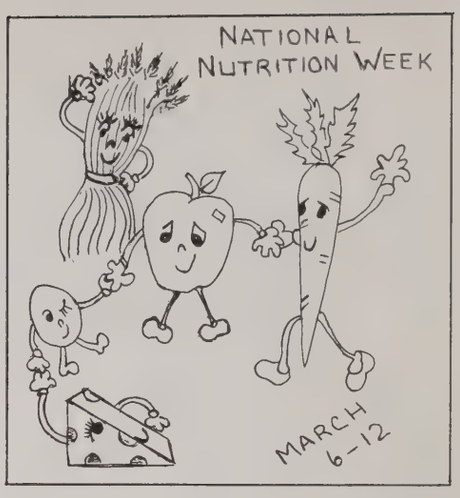
For complete details, read the posters or pick up a brochure from the rack in the Moseley Rotunda.

New applications and changes must be made at the Payroll Office by the first of each month (March 1) to be effective by the first of the next month (April 1). Cancellations may be made until the end of the month.

MOBILE UNIT EARNS ITS KEEP

During its first year of operation, the MGH Blood Donor Mobile Unit has proved its worth by collecting several thousand units of blood from industrial, commercial, religious, fraternal, and military groups.

Purchased to augment blood collection at the hospital, the handsome blue and yellow vehicle regularly visits groups in outlying communities. It is a self-contained unit equipped with the latest in blood-bank furnishings and staffed by experienced professional nurses and technicians.



EVENTS AT THE MGH DURING NATIONAL NUTRITION WEEK

from the Dietary Department

"Nutrition, Food Way to Fun and Fitness" is the theme for the 5th Annual National Nutrition Week sponsored by The American Dietetic Association, The Massachusetts Cooperative Extension Service, and The Massachusetts Home Economics Association. The emphasis will be on nutritious eating habits with moderate exercise.

Jane Gillis, R.D., Ward 4 dietitian and state chairperson for National Nutrition Week, said, "The purpose of National Nutrition Week is to draw attention to the fact that good nutrition need not be a bore but a way of life. Our diets can and should be adjusted to our individual needs and life styles. The important thing is that our meals and snacks be made up of foods rich in nutrients."

Because the dietitians and dietetic interns at the MGH believe strongly that good nutrition with moderate exercise is a sound investment, they are planning several activities to help spark your interest. During National Nutrition Week, March 6-12, these events will take place at the MGH:

1. The cafeteria will display "Nutrition Thoughts for the Day," and there will be recipes emphasizing dietary considerations to aid you in wise food choices.

2. The Warren Library will make excellent reference readings available on various facets of nutrition. It will be worth browsing; the topics may appeal to you!

3. The staff dietitians and dietetic interns will be available to answer questions about nutrition. There will be a booth open Monday through Friday from 1:00-3:00 p.m. in the Moseley corridor.

4. Several MGH dietitians will be on radio and television to share their expertise with the public.

Details of these and other activities will be published in future HOT LINE issues.

CHAPEL CONCERT FOR PATIENTS

A concert for patients will be presented on Wednesday, March 2, at 3 p.m. by Nancy Rovin, piano; Alyn Rovin, clarinet; Cindy Mosher, bassoon; and Pamela Lugg, soprano.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander,
Deputy to the General Director (News and Public Affairs)
Mary M. Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

The size of this crowd attests to the popularity of Maintenance and Engineering's technical training sessions introduced last fall. The class is the first in a series on pneumatic temperature controls taught by representatives from Honeywell, Inc.

KEEPING UP TO DATE ON ENGINEERING SYSTEMS

How does a steam trap work? What's an input pressure thermostat? Not all Maintenance and Engineering personnel have to know the answers to these questions for their everyday work. But if they want to keep up with the latest developments in plant engineering, they have that opportunity through weekly technical training sessions begun last fall at the hospital.

Open to all personnel at no charge, the courses are taught by engineers from various companies that provide service to the MGH. The sessions cover a range of subjects with emphasis on heating and cooling systems.

The program was developed to keep the level of the department's operations high and to give the individual employee a chance to expand his knowledge.

"Times are changing," said Ron Prachniak, General Foreman of Plant Operations. "As control systems become more sophisticated, we need to improve our training of the people who use them."

Judging by the attendance--25 to 30 for each session--Maintenance and Engineering personnel are eager to keep up with the times.

R. O'Brien

J. Blanchard

PROMOTIONS IN PURCHASING

Thomas W. Kelly, Director of Purchasing, recently announced two promotions. Effective February 1, Joseph Blanchard has been promoted to Purchasing Agent for Inventory Items and Richard O'Brien has been promoted to Purchasing Agent for Noninventory Items. Their new responsibilities will include working with the hospital departments in reviewing plans for future purchasing needs as well as developing new negotiation initiatives with our vendors.

Joseph Blanchard joined the MGH in 1952, working in the Dietary Department's Food Storeroom. In 1957 he was appointed supervisor of the Storeroom and became involved in the purchasing of dietary items. In 1965 he joined the Purchasing Department as a buyer. His wife, Cliffa, manages the MGH Coffee Shop in the evening.

Richard O'Brien joined the MGH in 1967 as a buyer in the Purchasing Department. He is presently working on his bachelor's degree at Northeastern University.

MORE NEWS ON PARKING ARRANGEMENTS

As announced in the February 10 HOT LINE, several changes in parking arrangements will go into effect March 1, 1977.

Congested traffic on the streets in front of the White Building has required new measures to allow adequate parking for patients and visitors; emergency traffic access on North Grove Street; and evening-staff parking arrangements with proper security, shuttle service, and guaranteed parking spaces. These three needs cannot be met by the current parking arrangements in the MGH garages.

After consultation with representatives of the nursing staff and evening-shift personnel, parking accommodations have been arranged with the Museum of Science for evening-shift parkers. Due to the rotating shifts within the hospital and the need to achieve property and financial control in the MGH and Museum of Science garages, it is necessary to simultaneously change the parking payment and validation system for employees with $15 monthly parking permits. Beginning March 1, these parkers will pay by submitting daily coupons rather than through monthly payroll deductions.

Also beginning March 1, parking will be provided at the Museum of Science for all evening-shift employees. Regular shuttle service between the Museum of Science garage and the main entrance of the Gray Building on Blossom Street from 1:00 to 5:00 p.m. and 9:00 p.m. to 12:30 a.m. will be provided. These hours are intended to be flexible at the outset to insure the best service. Employees requiring transportation after 12:30 a.m. should contact the Security Office (ext. 2121) for assistance.

At the Museum of Science, employees will be picked up in the afternoon at the entrance of the garage and dropped off at night on the garage floors, where security assistance will be present.

(continued above)

Once these changes in parking accommodations and validation have occurred, all present $15 monthly parking-permit holders will use the prepaid coupon system for parking at:

MGH garages -- nights (after 5 p.m.), weekends (all shifts), and holidays (all shifts);

MGH Nashua Street lot - weekdays (day shift);

Museum of Science garages -- evening shift weekdays only (arriving at work between 1 and 5 p.m.).

Parking and transportation in the urban setting have become increasingly difficult. The arrangements discussed here are initial steps being taken by the MGH to try to ease this difficult situation for the employees. As noted on page 1 of this issue of the HOT LINE, a new position, Commuter Services Coordinator, has been established as another step toward improvement. Employees with questions or suggestions about parking and transportation are encouraged to contact Ms. Catherine Cook at ext. 2390.

MADAME X?

Mrs. Charles Belmer, Jr., at Vincent Show dress rehearsal.

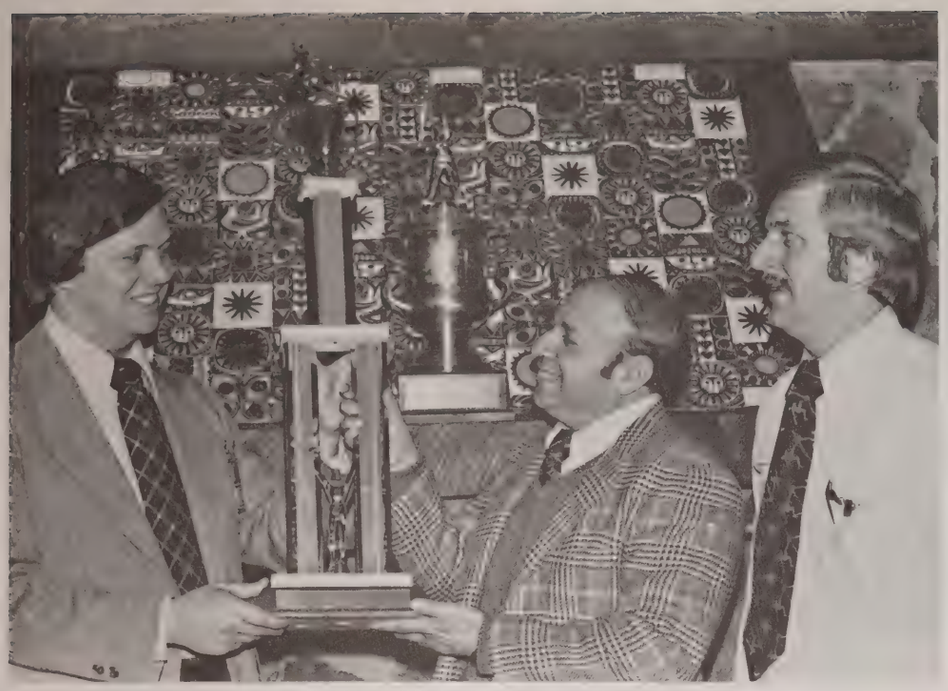
VINCENT SHOW RIFE WITH SCANDAL

The 1977 Vincent Show, "Madame X," is full of intrigue. Set in the 1880's, it tells of a certain scandalous but popular series of stories appearing in the City Chronicle, New York's leading newspaper. Titled "The Adventures of a Country Girl," the stories depict a young woman's amorous escapades on the road from rags to riches.

Everyone is wondering who the authoress, Madame X, really is. Two enterprising reporters covering a weekend of parties at the estate of a socially prominent family learn that Madame X is somehow connected with the family. Their efforts to uncover her true identity are the basis of this year's show.

Tickets are on sale at the New England Life Hall Box Office March 14 through April 12, Monday through Friday, 10 a.m. to 4 p.m. (tel. 536-9606). The performances are at 8 p.m. on March 30-31 and April 1-2 with a matinee at 2 p.m. on April 2.

Chairman of this year's show is Miss Annie Lawrie Ryerson. A tradition for 84 years, the Vincent Show raises about $50,000 to support the Vincent Memorial Hospital, the gynecological service of the MGH.



From left, David M. Semple, Director of Therapeutic Support Services, presents the Boston Hospital Softball League trophy to Al Fiore, Pharmacy, and Mark Mohan, Blood Transfusion Service, managers of the championship MGH team.

Softball team toasts to fifth winning season

For the fifth consecutive year, the MGH Softball Team celebrated a championship season at the awards banquet held Friday, February 4, in the Chalet.

With only one loss the entire season, the team took both the Division I title and the championship of the Boston Hospital Softball League.

"This was the most solid team we've had in the six years since we joined the league," said Manager Al Fiore of the Pharmacy.

The MGH took the Division I title with an 18-0 record. In the semifinals, they won two straight games from Mt. Auburn Hospital and handily knocked out New England Deaconess.

It was the Carney Hospital team, Division II champs, that caused the MGH's only defeat. The MGH dropped the first game of the finals 3-1 but rallied to win the next three and keep the trophy.

"The turning point came in the third game with Carney," Mr. Fiore said. "We were down all the way until the 6th inning, when we tied the game. We finally won in the last inning with a pinch-hit double by Ed Rowe."

At the awards banquet, David M. Semple, Director of Therapeutic Support Services, presented the League trophy to Al Fiore and Assistant Manager Mark Mohan, Blood Transfusion Service. Jimmy Wilson of Receiving was voted the Most Valuable Player, and Tom Henan was named Rookie of the Year.

Among the strengths of the team this season were the pitching by William "Bamma" Rowell and hitting by Robert Hogan and Phillip Tarallo. "But in each game a different person seemed to stand out," Mr. Fiore said. "It was a real team effort."

Jimmy Wilson, Most Valuable Player

ANSWERS TO NUTRITION QUIZ (PAGE 2)

				20. F
15. T	16. T	17. T	18. F	19. F
10. F	11. F	12. T	13. T	14. F
5. T	6. F	7. F	8. F	9. T
1. F	2. F	3. F	4. T	

HOW DID YOU SCORE?
15-20 Excellent 10-15 Good
Below 10: Join a dietitian for lunch!

VOLUNTEERS NEEDED FOR EMI SCANS

Some 40 volunteers from MGH personnel have contributed to a three-year evaluation of the diagnostic efficacy of the EMI brain scanner. Five hospitals across the country are involved in the study.

Another 20 or so additional volunteers are needed at the MGH during the next few months. To be accepted, the volunteer must be over 21 years of age. People over age 40 are especially needed. A preliminary neurological physical examination must be normal. Two X-ray films of the head and a computed tomographic scan (also known as EMI scan, CAT scan, CT scan) are obtained.

This CT scan is an X-ray reading of the head. Because very sensitive detectors are used and the readings are processed by a computer, details of the brain are demonstrated that are impossible to show in ordinary X-ray examinations of the head using X-ray films.

The CT examination will take 30 minutes, involves essentially no discomfort, and requires a small amount of X-ray exposure.

Those willing to volunteer should call Miss Hildette Taylor, the Project Coordinating Secretary, at ext. 3055 for additional details.

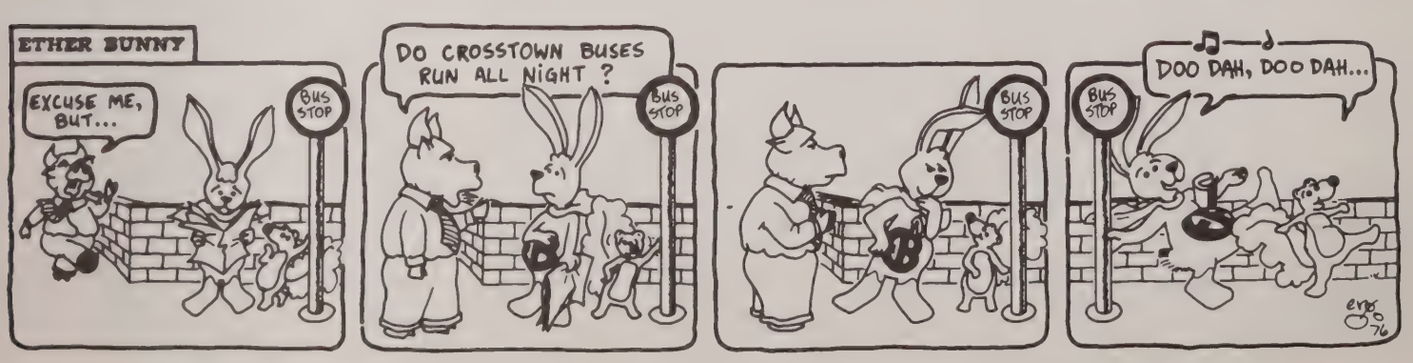
Martha Vogel, "Secretary of the Day," with a bouquet in her office in Ruth Sleeper Hall.

BOUQUETS TO MISS VOGEL

Although the entire first-year faculty of the School of Nursing got together to nominate Martha Vogel "Secretary of the Day," the secret remained intact until Jess Cain of WHDH radio called her on the morning of February 1. She became the third MGH secretary to be thus surprised and honored in a little over a year.

A Katherine Gibbs graduate, Miss Vogel is secretary to Audrey Brady, Coordinator of First- and Third-Year Nursing. In nine years, Miss Vogel "hasn't missed a day," and her efficiency is such that she does much work for the 15 other instructors of the first-year program.

In addition to a lovely floral bouquet, she received two tickets to the Chateau de Ville, which she will stretch to three to treat two special people, her parents.



The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) MARCH 3, 1977

BOB BURROUGHS NAMED TO COMMISSION ON EMPLOYMENT OF HANDICAPPED

Robert H. (Bob) Burroughs, an MGH Dispatch Aide, was appointed a Member of the Massachusetts Commission on Employment of the Handicapped by Governor Michael S. Dukakis. A representative of rehabilitation, Mr. Burroughs will serve two years. Several MGH personnel were among the guests at the swearing-in ceremony February 14 in the Hall of Flags at the State House.

Mr. Burroughs has been active in a number of associations for the handicapped. He is a member of the Board of Trustees of the United Cerebral Palsy Association of Metropolitan Boston and has served as public relations director of both the Massachusetts Council of Organizations of the Handicapped, Inc., and the Massachusetts Association of Paraplegics.

MEDIA NOTES

Gerri Wittrock, R.N., staff nurse on Baker 12, appeared on several television programs last month, in connection with a job fair for nurses sponsored by the New England Nursing News. During the interviews she discussed nursing as a profession, her reasons for choosing the MGH, and the advantages of working here. The appearances are timely for the MGH, Ms. Wittrock said, because the Department of Nursing is seeking well-qualified nurses for full- and part-time positions to further the transition to every other weekend off for the nursing staff.

Ms. Wittrock appeared on Channel 4's "Woman '77," on Channel 56's "New England Today," and on Channel 6 in New Bedford.

More about Nutrition

"Food way to fun and fitness"

Booths from 1 to 3 p.m. in the Moseley Corridor....readings in the Warren Library... taste samples in the cafeteria....dietitians on radio and T.V.--all this will go into motion next week, National Nutrition Week (March 6-12), to increase your nutrition awareness.

"A very necessary first step in nutrition education is to raise the level of consciousness on the subject and to stimulate further inquiry," said Annie Galbraith, R.D., Associate Director of the Dietary Department and 1975-76 President of the American Dietetic Association. "This is what National Nutrition Week does for the public as, once each year, we call special attention to the facts of life about food and health."

Several popular topics will be featured in the cafeteria. These include cholesterol, low-calorie food, fiber, vegeterian recipes, and ways to lower food costs. Taste samples as well as recipes will be offered and comments welcome.

A number of dietitians will discuss aspects of nutrition on radio and television shows next week. They are, from Dietary Administration, Annie Galbraith, R.D.; from Baker Memorial, Jean Orser, R.D., Carol Demer, R.D., Elizabeth Leong, R.D., and Wendy Jones, R.D.; from Surgical Service, Ellen Mara, R.D.; from the Mallinckrodt Unit (Bulfinch), Jane Gillis, R.D.; from the MGH/Bunker Hill Health Center, Eileen Buckley, R.D.; from the School of Nursing, Lyn Fleming, R.D.; and from M.I.T., Margaret Mikkola, R.D., courtesy staff.

WORKING OFF THOSE CHOCOLATE-CHIP SINS

Many of us are in the habit of indulging in excess sweets which, for some, can add unwanted pounds. Have you ever thought, "I'll eat this slice of apple pie and then walk around the block to burn up the calories?"

Is walking around the block sufficient? If you think so, take a look at the chart below prepared by the American Dietetic Association. It shows the minutes of exercise required by a 154-pound person to use up the calories in some of our favorite foods:

FOOD	CALORIES	ACTIVITY (number of minutes)		
		Walking	Bicycling	Swimming
Cake, white, layer, 1/16 of 9" cake	289	56	35	24
Cola beverages, 12 ounces	144	28	17	13
Cookie, chocolate chip 2½" diameter	50	10	6	5
Doughnut, cake type, plain, 3¼" diameter	164	32	19	15
Ice cream, 1 cup	257	50	30	24
Pie, apple 1/6 of 9" pie	404	77	49	36
Pie, pecan 1/6 of 9" pie	577	109	72	50
Potato chips 10 - 2½" chips	114	22	13	11

TELEPHONE CHANGES

On page 76 of the recent MGH telephone directory, Dr. Raker's number is listed incorrectly. The correct number is 3407.

Also, the Mass. Rehabilitation Hospital has changed its telephone system. To get general information, dial 191 + 011. If you call there frequently, an MRH directory can be picked up at the Communications Office, White 13.

MEETING FOR SOFTBALL CANDIDATES

Interested in trying out for the MGH Softball Team? A general meeting for all candidates will be held at 6 p.m on Monday, March 14, in the Chalet, Gray subbasement.

SPEAKER MCGEE DISCHARGED

Thomas McGee, Speaker of the Massachusetts House of Representatives, was discharged February 5 from Baker 10 after a 13-day stay at the MGH.

Injured in a skiing accident in North Conway, New Hampshire, the 52-year-old Speaker suffered a number of broken ribs and a punctured lung. After developing serious respiratory problems, he was flown by National Guard helicopter from Conway Memorial Hospital to the MGH on the day after the accident.

A team of three MGH personnel flew to Conway to make a final decision on whether Mr. McGee should be transferred to the MGH, to prepare him for the flight, and to care for him during the flight. They were Dr. Michael A. Rie, Jill Downing, R.N., and William Henry, Respiratory Therapist. Since 1974 the Respiratory Unit Transport Service has transferred 50 patients with respiratory failure to the MGH by combinations of mobile ICU ambulances and air transport.

Mr. McGee arrived in serious condition. His name was placed on the danger list, but he improved rapidly in response to treatment by the staff of the Respiratory and Acute Intensive Care Unit. After five days of support with a mechanical ventilator, Mr. McGee was transferred to Baker 10. In charge of his care were Dr. Earle W. Wilkins, Jr. and Dr. Rie.

NEW STAFF APPOINTMENTS

The Board of Trustees upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Arnold S. Broudy, Assistant in Orthopaedic Surgery

Dr. Amin M. Ebeid, Clinical Assistant, Surgery

Dr. Clifton W. Emerson, Assistant in Anesthesia

Dr. William W. Tomford, Assistant in Orthopaedic Surgery

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) MARCH 10, 1977

CORRECTION

In a memorandum distributed to employees with paychecks on January 20, incorrect figures about the Harvard Community Health Plan (HCHP) were given. The error appeared in a comparison of costs of Blue Cross/Blue Shield and the HCHP for employees on the weekly payroll only. Figures given for those on the monthly payroll were correct. Following shows both the incorrect and correct figures:

Single Membership	Weekly (incorrect)	Weekly (correct)
HCHP premium	$9.41	$8.69
BC/BS (paid by MGH)	-6.69	-6.69
Difference paid by employee	$2.72	$2.00

Family Membership	(incorrect)	(correct)
HCHP premium	$23.54	$21.74
BC/BS (paid by MGH)	-17.08	-17.08
Difference paid by employee	$ 6.46	$ 4.66

PHYSICIANS URGED TO SAVE LAST YEAR'S REFERENCE BOOKS

Valuable reference books prepared by companies are often sent free to physicians but must be purchased by others who use them, such as the patient units. Physicians receiving 1977 editions of indexes such as the Physicians Desk Reference can help by donating the 1976 version to the hospital or to a local community agency rather than throwing them out.

Extra copies or slightly outdated editions of the P.D.R. can be dropped off at the Pharmacy Office, Vincent basement.

PUBLIC PRESSURE ESSENTIAL IN CONTROLLING TV VIOLENCE, PHYSICIANS REPORT

A report by two Boston physicians calling for unremitting public pressure to reduce TV violence has been widely publicized following its appearance in the February 24 New England Journal of Medicine.

The article describes a survey made by Dr. Timothy Johnson, Clinical Associate in Medicine at the MGH and medical editor for WCVB-TV (Channel 5); and Dr. Murray Feingold, pediatrician at Tufts-New England Medical Center and medical editor for WBZ-TV (Channel 4).

In an appeal last spring in the New England Journal of Medicine, Drs. Feingold and Johnson asked readers to send letters about their attitudes toward TV violence and its effect on young people. More than 1,500 letters were received both from laymen and physicians representing many specialties.

"Many writers presented anecdotal information concerning the deleterious effects that violence had had on their patients and family members," wrote Drs. Feingold and Johnson. "Some related that they were so angered by the amount of violence presently being portrayed on television that they no longer have a television set in their home."

The two physicians also sent a letter to 100 leading TV advertisers requesting a description of their policies regarding the content of the programs they sponsor. The responses showed a strong concern for the "violence problem." But because of the keen competition for advertising space, many advertisers felt they had limited

(continued on back)

TV VIOLENCE (continued from page 1)

control of TV program content. Many also practice buying advertising space months or even years before program content is determined.

Drs. Feingold and Johnson then met with representatives of the major TV networks to determine their policies toward violence on TV. The representatives expressed a concern with the impact of violence and described attempts to monitor and evaluate it. But they stressed their belief that the primary responsibility for a child's viewing habits rests with the parents and that no one has proved that TV violence is harmful.

"Our basic premise in approaching the networks was--and is--that the burden of proof that violence on television does no significant harm lies with those who introduce such a potent force into the societal brew," concluded Drs. Feingold and Johnson.

The physicians believe that continuing public pressure--especially by means that hit the pocketbooks of networks and sponsors--is absolutely essential to maintain the responsiveness of those who control programming.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. William H. Harris, Consultant in Nuclear Medicine, Radiology

Dr. Nelson Y-S Kiang, Neurophysiologist, Neurology

Dr. Robert A. Levine, Clinical Assistant, Neurology

Dr. Gerald M. Pohost, Consultant in Nuclear Medicine, Radiology

DR. LEAF TO APPEAR ON "HOUSE CALL"

Dr. Alexander Leaf, Chief of the Medical Services, will present a discussion on aging March 10 on Channel 5's "House Call." He will screen slides taken on trips to areas of the world which claim numerous people who are more than 100 years old. Hosted by Dr. Timothy Johnson, Clinical Associate in Medicine at the MGH, the program is shown every Thursday at 7:30 p.m.

CHAPEL CONCERT FOR PATIENTS

The Noble and Greenough School's Mixed Chorus, directed by Brian Jones, will give a concert for patients at 3 p.m. on Wednesday, March 16, in the Chapel.

YOUR SAFETY

The use of smoke detectors is increasing in public buildings and homes. Required by fire regulations, many of these detectors have been installed in the hospital. The devices are easy to identify: they are round, white units, 8" in diameter, resembling a flying saucer. They are installed on the ceilings on either side of fire doors between buildings and throughout new patient floors.

Once these devices are actuated, the fire alarm is automatically triggered. Therefore, to avoid false alarms, you should observe a few precautions:

•Do not smoke while standing under the detectors.

•If you are performing any work that generates fumes or smoke where there is a smoke detector, notify the Electric Shop (ext. 2415) so that the system can be disconnected temporarily.

•In the basement areas, where the ceilings are low, be careful not to bump the detectors with high loads on carts.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

March 24, 1977

Agnes C. Murphy

Miss Murphy casts a spell

Several patients and visitors sit in rapt attention in the small lounge on the Burn Unit. It is a TV room, but the set is off. Agnes C. Murphy is reciting a poem.

Miss Murphy is 91 years old. Wrapped in a woolly blue robe, her leg propped up, she slips easily from laughter to poetry. People fall quickly under her spell.

When the poetry takes over, her face is radiant and her voice musical. All the "oo" sounds in "The Man in the Moon" seem to hover about the room in soft echoes.

The laughter takes over when "Arnie," as her friends call her, recites the poem's fourth verse, which is "not for publication." It suggests that she still has a lively appreciation of romance.

Despite her infirmities, Miss Murphy keeps a boarding house in Revere, where her door is always open for her "boys" to stop by and chat. Life in a nursing home was fine too, she explains, but she couldn't get her customary cup of tea at 2 a.m.

It was that cup of tea that brought her to the MGH after she spilled boiling water on her leg. She had previously written to the tea company suggesting that they print on their teabag papers the motto, "There's a little bit of wisdom in every cup of tea."

There is also a bit of wisdom in everyone who has known Miss Murphy. A registered nurse, she has cared for the ill in many settings. She also tutored young children eventually opening her own school for toddlers.

"I love nursing, and I love teaching," Miss Murphy said. "I'm still teaching."

A young woman in the lounge nodded vigorous agreement. "I'm an alcoholic," she said. "I live next door to her and help her, and she helps me." The two reach toward each other. "She's some girl!" Miss Murphy said.

People in need have always gravitated
(continued on page 2)

The MGH to open a flower shop in May

"Without the gift of flowers and the infinite diversity of their fruits, man and bird, if they had continued to exist at all, would be today unrecognizable."

Loren Eiseley,
"How Flowers Changed the World"

A delightful treat awaits the MGH family in early May. The hospital will celebrate the opening in the White Building of a complete flower shop, the first of its kind in a Boston area hospital. Sponsored by the Ladies Visiting Committee (LVC), the shop will offer a wide range of plants, flowers, accessories, and services for the convenience of visitors, patients, and employees.

"We plan to have a shop of high quality and reasonable prices that will provide a greatly needed service for the hospital," said Mrs. Francis U. Paige, LVC chairman of the flower-shop committee.

The Service League is working hand in hand with the LVC in efforts to staff the shop. Some 40 to 50 volunteers are being sought to work with one part-time staff member. On April 14 and 19 and on May 17 the LVC will conduct training sessions in both selling and flower arranging. (See box on page 3).

Located on a busy intersection of the White corridor catty-cornered to the General Store, the shop should attract many customers from the 12,000 people who pass through the hospital's doors daily. The decor will be a cheerful yellow and white with abundant light and open space. A lattice-work ceiling will support hanging plants.

Along with many kinds of foliage plants, the shop will offer cut flowers, corsages, small arrangements, and dish gardens. Other items will include plant accessories, books about plants, and the popular silk artificial flowers. Arrangements for children will also be available.
(continued on page 3)

For Charlie Chaplin, buying a flower is an act of love for the blind shop girl in "City Lights."

PUT YOUR OLD MAGAZINES TO GOOD USE

The MGH family responded generously to an appeal in the HOT LINE several months ago for donations of old magazines for use in the patient waiting areas. Volunteers from the Service League have expressed their appreciation, and they encourage people to continue dropping magazines off at the Service League Reception Center, Gray 1, between 10 a.m. and 1 p.m. Mailing labels must be removed and the magazines should not be primarily religious, political, or medical in content.

MGH FAMILY SHOWS "SPIRIT OF '76"

Through their generosity in the United Way campaign, MGH employees earned the "Spirit of '76" award for demonstrating "outstanding spirit through the achievement of a significant increase in money raised and in percentage of employee participation." This year the MGH family gave $72,368 to United Way, the third highest total in the history of MGH participation. The award was presented at the United Way awards banquet on March 8 at the Copley Plaza Hotel to Thomas W. Schultz, Assistant Director of Administrative Services, who cochaired the MGH drive with Irving Baron, a volunteer.

The electron microscope highlights a tour of Cox 5 for three Russian pathologists studying cancer diagnosis. Standing, from left, are Drs. Avtondilov and Soloviev; Dr. Kraevsky is seated at the microscope with Dr. Robert E. Scully, MGH pathologist, at right.

Soviet scientists visit MGH

The MGH played host last month to three eminent Soviet pathologists visiting the United States to study new techniques in diagnosing cancer. Organized by the National Cancer Institute, the four-week tour included eight cancer centers throughout the U.S.

The Soviet scientists' Boston visit was arranged by Dr. Robert E. Scully, MGH pathologist, who recently traveled to Leningrad to participate in a conference on ovarian cancer under the same program. On February 28, Dr. Charles A. Sanders, MGH General Director, greeted the visitors, and Dr. Howard Ulfelder, Deputy to the General Director for Cancer Affairs, conducted them on a tour of the Cox Center, where they discussed the work of Drs. John C. Long on lymphomas, Harold F. Dvorak on basophils, and G. Richard Dickersin on electron microscopy of tumors. After a visit with Dr. Shields Warren the visitors returned March 1 to the MGH to study the work of Drs. Walter G.J. Putschar and Alan L. Schiller on bone tumors, Dr. Martin C. Mihm, Jr., on melanomas, Dr. Austin L. Vickery, Jr., on thyroid tumors and Drs. Scully, Stanley J. Robboy, and William Welch on DES-related vaginal cancer.

The Soviet visitors included Dr. Nikolai A. Kraevsky, Chief of the Department of Pathological Anatomy of Human Tumors at the Oncologic Scientific Center (formerly the Institute of Experimental and Clinical Oncology) of the USSR Academy of Medical Sciences; Dr. Georgii B. Avtondilov, Director of the Central Pathologic Anatomy Laboratory of the Institute of Human Morphology of the USSR Academy of Medical Sciences and Professor in the Department of Pathologic Anatomy of the Central Order of Lenin Institute for Advanced Training of Physicians; and Dr. Yuri N. Soloviev, Deputy Director of the Oncologic Scientific Center for Scientific Work and Director of the Laboratory of Pathological Anatomy of Tumors of the Supporting and Motor Apparatus, USSR Academy of Medical Sciences, all of Moscow.

Dr. Timothy Johnson compares the lungs of smokers and nonsmokers.

"Body Action" campaign launched by Dr. Johnson

A week of personal health programs will be launched March 28 at 9 p.m. on Channel 5 through efforts of the station's medical editor, Dr. Timothy Johnson, Clinical Associate in Medicine at the MGH.

Dr. Johnson narrates the opening show, "Dying to Grow Up," which dramatizes, through the lives of two men, the relationship between personal life-styles and individual health.

The preventive-health theme, dubbed a "Body Action" campaign, will be carried throughout the week of March 28 in 12 hours of programming covering such subjects as smoking, use of alcohol, diet, nutrition, and exercise. Correlated community activities are being planned by the Massachusetts Department of Public Health, which is collaborating with Channel 5 to provide health information.

Dr. Johnson conceived the public-service idea a year ago on the premise that "changes in life-style are the most important single thing we can do to improve health."

SPACE AVAILABLE IN NASHUA PARKING LOT

Parking space is available for MGH employees who signed up before September 1, 1976 for permits to park in the Nashua Street parking lot. Those employees may contact Catherine Cook, Commuter Services Coordinator, at the office in the Fruit Street garage.

MISS MURPHY'S POEM

The Man in the Moon
by Agnes C. Murphy

I'm in love with the man in the moon;
As he floats around the world in his big yellow balloon,
He always calls to me to say,
Goodnight, Sweetheart, goodnight.

My man in the moon keeps busy his tailor,
For he has more sweethearts than any sailor.
But while on his way he always calls to me to say,
Goodnight, Sweetheart, goodnight.

My man in the moon is waiting, waiting at the Golden Gate;
Waiting for St. Peter to make me his mate;
Then I will always be known
As the bride of the man in the moon.

MISS MURPHY (continued from page 1)

toward her. She became a second mother to a neighbor's daughter. Now a social worker at Mt. Auburn Hospital, the woman recorded Miss Murphy's many aphorisms, found a calligrapher to write them in decorative script, and bound them as a gift book.

The entries reveal her belief in basic values--in the dignity of childhood, in peace of mind, generosity of spirit, and faith in God.

Miss Murphy hopes to learn the metric system, to live until she is 100, and to "die with a smile."

"That man in the moon has been waiting years and years for me," Miss Murphy said, "but each time I've slipped through his fingers." There is mischief in her smile.

PHILLIPS HOUSE GETS NEW ELEVATOR

Beginning April 4, the Phillips House elevator will be closed for about a month to allow installation of a new elevator. Because only the freight elevator will be available for transportation of patients, employees are requested to use the stairs whenever possible.

HERALD-AMERICAN DELIVERY AVAILABLE FOR PATIENTS

Seven-day-per-week delivery of the morning and evening editions of the Boston Herald-American is now being offered along with the Globe to all patient-care units in the Baker, Bigelow, Bulfinch, Vincent-Burnham, and White Buildings.

The Phillips House newspaper delivery system will continue to function in its present form.

The cost per copy of the Herald-American is 20¢, with the exception of the Sunday edition, which is 60¢. The newspapers are being delivered by the same person who distributes the Globe.

Any questions regarding newspaper delivery may be directed to the supervisor of the service at ext. 8626.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Mary M. Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

CHAPEL CONCERT FOR PATIENTS

The New England Conservatory Brass Quintet will give a concert for patients at 3 p.m. on Wednesday, March 30, in the Chapel.

Charles O'Connor, Sr.

"OKIE" RETIRES

Charles O'Connor, Sr. retired last month after 21 years of service as a Nursing Assistant in the Operating Rooms. Known as "Okie," Mr. O'Connor worked on either the evening or night shift, traveling a great distance from his home in Raymond, N.H. No matter how severe the weather, he arrived faithfully on time for the job.

One of Mr. O'Connor's sons, Charles O'Connor, Jr., is also a Nursing Assistant in the Operating Rooms. Another son, Robert, is married to Denise O'Connor, a Diet Aide on Baker 4.

Mr. O'Connor's many friends at the MGH were deeply saddened to learn that his wife, Catherine, died suddenly on the evening of February 25, his last day at the MGH. She had been present at the retirement party given in the Penthouse for Mr. O'Connor four days previously.

FLOWER SHOP (continued from page 1)

A "rose-a-day" service will be offered to bring daily delivery of a fresh rose to the patient's bedside. For the convenience of families and friends, telephone orders will be accepted and flowers delivered promptly to patients' rooms. For employees, the shop will take special orders for hospital functions, and an "employee special" will be offered periodically.

The enthusiastic efforts of a small committee have brought the flower-shop idea to fruition after over a year of planning. Working with Mrs. Paige are Kay W. Bander, Assistant to the General Director, Thomas W. Schultz of Administrative Services, and James N. Gage of the Planning Office.

"The best part of working on this project," Mrs. Paige said, "is the excitement it generates everywhere." She promises a special opening with a surprise for the MGH family.

DR. STOSSEL JOINS MOSCOW STUDY OF EMBASSY PERSONNEL BLOOD COUNTS

Dr. Thomas P. Stossel, Chief of Medical Oncology, visited Moscow in early March with a team of physicians from the State Department to study abnormal blood counts found in United States embassy personnel.

In January tests had shown that about one-third of the embassy's diplomats and their dependents had slightly higher-than-average quantities of lymphocytes, a type of white blood cell that increases when the body is fighting infection.

After a preliminary investigation, the visiting team assured embassy personnel that there was no cause for alarm. They suspect that environmental factors may be causing the increase in lymphocytes but were unable to obtain from Soviet authorities statistics on blood counts of Russians in the area. In further studies, blood counts will be obtained of U.S. embassy personnel from other countries and of nonembassy U.S. personnel.

The State Department medical team gave their report on the visit March 4, shortly after they returned from Moscow.

Mrs. Francis U. Paige, the energetic spirit behind the flower shop, has begun working on small floral arrangements for children with advice from her daughter, Meg.

VOLUNTEERS NEEDED FOR FLOWER SHOP

The Ladies Visiting Committee seeks 40-50 volunteers to staff the MGH Flower Shop scheduled to open in May.

Training sessions for both flower arrangers and salespersons will be held from 9:30 a.m. to 12 noon on Thursday, April 14, and Tuesday, April 19, and from 6:30 to 8:30 p.m. on Tuesday, May 17.

For further information, please call the Volunteer Department, ext. 8540.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family who retired on March 1:

Esther Mazur, O.R. Nursing, 24 years

Claire Huntington, Clinics Administration, 23 years

Madeline Mahoney, Phillips House Nursing, 23 years

Joseph Michaelson, Emergency Ward, 20 years

Anna L. Shanley, Treasurer's Office, 9 years

Two Boston artists lend paintings to MGH

Observers of the White Lobby's evolution have seen a new, contemporary look taking shape in the last month. Modern chairs covered in either wool fabric or vinyl have replaced the older furniture; leafy "weeping fig" trees (Ficus benjamina) add vitality, and four large paintings bring relief to the expanse of 20-foot high walls.

Natalie Alper and Earl Powell are the artists who have generously loaned their paintings for a year to the MGH. They were recommended to the hospital by the Institute of Contemporary Art.

For many years the hospital enjoyed artist Jack Wolfe's oil paintings, which he loaned for use in the White Lobby. He has kindly agreed to have one of the paintings placed in the lobby of the Cox Center.

Mr. Powell's works, "Nannahagen" and "Chappaqua," face the entrance to the White Lobby. Ms. Alper's, "Vertical Series Red" and "Vertical Series Blue," are on the left and right walls. Both artists use an airbrush technique with acrylic paints to create abstracts of muted colors on large canvases.

Mr. Powell's works have been exhibited in numerous Massachusetts galleries as well as in Italy and Scotland. They can be found in collections at the Fogg Art Museum; M.I.T.; the Rhode Island School of Design; and the Addison Gallery of American Art, Phillips Academy, Andover. His one-man shows include an exhibit at the Rose Art Museum at Brandeis, the Harcus Krakow Rosen Sonnabend Gallery in Boston, and the Rivvetto Gallery, Forte de Marmi, Italy.

A native of Hilo, Hawaii, he was educated at the University of Illinois, where he studied industrial design, and the University of Wisconsin, where in 1971 he received a Master of Fine Arts degree in painting.

Ms. Alper is a member of the painting faculty at the Boston Museum School, from which she graduated in 1970. A native of New York City, she received a B.A. from New York University and an M.A. in history from Boston University.

Her works include watercolors, which were exhibited last year in "Boston Watercolor Today" at the Museum of Fine Arts in Boston. Her paintings have been exhibited in galleries throughout New England and New York. She has had one-woman shows at the Harcus Krakow Rosen Sonnabend Gallery in Boston, at M.I.T., at the Addison Gallery of American Art, and at other galleries. Her paintings can be seen in collections at the Brockton Art Museum, M.I.T., Wellesley College, the Addison Gallery of American Art, the Currier Gallery of Art in Manchester, N.H., and others.

The changes in the White Lobby result from efforts of the hospital's Decorating Committee. Members include Burgess Standley (chairman), Planning Office; Jane Claflin, Trustee; Carleton Goff, Planning Office; Randall McDonnell, Materials Management; James McNeely, Planning Office; Gilbert Nessolini, General Services; Louise Riemer, Member of the Corporation; and Maria Ryerson, Ladies Visiting Committee. Assisting the committee in the selection of paintings was Olivia Constable, Chairman of the Art Committee of the Ladies Visiting Committee.

Artist Earl Powell with "Chappaqua."

PURCHASING PERSPECTIVES

In this column the Purchasing Department will bring you up to date periodically on developments in costs, systems, and products for your hospital purchasing.

Purchasing often hears comments from both inside and outside the hospital that our suppliers are not paid on time. Since our vendors are partners with us in delivering health-care service, it is important that our relationship be strong.

In order to pay a supplier promptly, Purchasing needs both an authorized requisition and evidence that the goods have been received. When the MGH Receiving Department, located at Blossom Street, cannot document that merchandise has been received by the departments of the hospital, we have delays in payment to the suppliers. As a result, we may lose discounts or, in some cases, accrue interest charges for late payment.

Departments must bypass Receiving in certain situations:

1. Department pickup of the merchandise from the supplier.
2. Merchandise delivered on weekends or night hours.
3. Merchandise delivered direct to location such as Logan Airport, Chelsea Health Center, Shriners Burns, etc.

In these instances, it is important that the requester sign the packing slip denoting receipt of goods and forward it to the MGH Receiving Department.

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This and That....Two new items have been added to the Upper Store: Pendaflex Folders #4152-1/5 and Poly Ribbons IBM #71.

DERMATOLOGY SERVICE DEVISES NEW TEACHING AID FOR HOUSE STAFF

A new weekly clinical case presentation is being prepared by the Dermatology Service as a teaching device for house staff.

Each week a particular skin condition will be described with the patient's history and results of the physical examination. The correct diagnosis will be revealed the following week. The presentations will be posted on the bulletin board on Bulfinch 2 near the Walter Bauer Library.

The cases are being prepared by Dr. Sylvia C. Johnson, Resident in Dermatology, under the direction of Dr. Richard A. Johnson, Chief of Ambulatory Dermatology.

ACCOUNTS PAYABLE HAS A WINNER

They call him the "Super Star of Accounts Payable." Mike Cuccia, candlepin bowler, won the roll-off at the Lucky Strike Lanes in Dorchester and went on to take the championship of Channel 5's Candlepin Superbowl.

Probably only Mr. Cuccia's most devoted fans will arise to watch the first showing of the match on T.V. at 4 a.m. on Tuesday, April 5. But the show is being run again at 1:30 p.m. on Saturday, April 9.

Karen Pitts of Somerville chats with Bruins Captain Johnny Bucyk. While hospitalized in the Phillips House last month, Mr. Bucyk delighted patients on Burnham 4 and 5 with a surprise visit, presenting each youngster with a hockey stick autographed by the Bruins. He also gave each an instant colored photograph, taken with his own camera, of his visit with the patient. Dr. Bertram Zarins, orthopaedic surgeon and one of the team's physicians, was the photographer, and Johanna Lovaas, Dr. Zarin's secretary, the stick-bearer. A patient of Dr. Carter R. Rowe's, Mr. Bucyk was hospitalized for several weeks with a back problem.

THYROID CANCER SCREENING PROGRAM UNDER WAY

Several decades ago radiation therapy was the conventional treatment for a variety of conditions. More recently it was learned that in some patients, X-ray treatments in the head, neck, and chest area can be linked with the appearance many years later of thyroid cancer, a very slow growing form of cancer.

For the past two years the MGH has screened from 100-200 patients who were at risk for thyroid cancer. This month, following public attention to the subject, the MGH was among the area hospitals to have established a formal screening program.

The conditions once commonly treated with radiation therapy were enlarged thymus, tonsils, adenoids, and lymph nodes as well as a variety of skin conditons such as acne and ringworm. X-rays were considered the best treatment available and were generally effective.

Patients at risk for thyroid cancer are those who were exposed to radiation for treatment, not for diagnosis, in the head, neck, and chest area only. Because thyroid cancer is generally so slow to grow, many people live their normal life span unaware that they have it. For the small percentage who may require surgery, the outlook is extremely good.

Recently the link between thyroid cancer and radiation therapy was brought to public attention on national television. In the Boston area, Dr. Murray Feingold, medical editor of Channel 4, sought the cooperation of local thyroidologists for a five-part public information series from January 21 to 28 on WBZ-TV. Dr. Farahe Maloof, Chief of the MGH Thyroid Unit, and Dr. William U. Shipley, a radiation therapist, participated in the planning.

Inquiries have been referred to the American Cancer Society (ACS), Massachusetts Division, which is serving as a clearing house for information and referrals. Following the Channel 4 publicity, the ACS has received 725 letters of inquiry and hundreds of telephone calls. Its staff is suggesting that people who may have been exposed to head, chest, and neck radiation contact their family physicians or parents to obtain as much information as possible. If records are not available, callers are referred to their present primary-care physician. Patients clearly at risk are referred to one of several area hospitals, including the MGH.

Since the Channel 4 series, the Thyroid Clinic has received 34 telephone calls requesting information. Some have been referred from the American Cancer Society. The formal screening program, directed by Dr. Lawrence Wood, includes a Tuesday evening clinic for the convenience of patients. Employees who may have received head, neck, and chest radiation therapy are invited to call Ann T. Guardo, ext. 3872, at the clinic.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) MARCH 31, 1977

COMING SOON: MGH FAMILY NIGHT AT THE MUSEUM OF SCIENCE

Last year's MGH Family Night at the Museum of Science was such a success that arrangements are being made again this year to have a similar party on Monday, May 16, from 6-9 p.m. The staff of the Museum will again be on hand to provide a private opening of the Museum facilities. All MGH employees, their spouses (or a guest), and children are invited. Free tickets will cover parking and admission to the Museum as well as to all regular exhibits. Refreshments will be served.

Ticket request forms will be issued with the paycheck distribution of April 7.

COURAGEOUS BUILDING SERVICE AIDE SAVES CHILD IN FIRE

Thomas (Tommy) Odoms, Building Service Aide on Baker 12, risked his life to save a neighbor's 8-year-old child in a fire.

The fire started close to midnight on Monday evening, March 14. While in his second-floor apartment on Seaver Street in Dorchester, Mr. Odoms heard an explosion on the first floor. The couple living there worked at night, he remembered, and their child's bedroom was just off the kitchen. Going through the back door, which was unlocked, he fought his way through flames to rescue the frightened child.

Mr. Odoms suffered second-degree burns on his face and hands and was treated at the MGH. Fortunately, after a few days he felt well enough to return to work.

OPTIONAL TERM LIFE INSURANCE PLAN EXPANDED: SPOUSES ARE ELIGIBLE

The Optional Term Life Insurance Plan, introduced in September 1975, is being expanded so that the spouses of MGH employees may enroll.

The Plan presently allows employees to purchase term life insurance at attractive rates to supplement the MGH free life insurance. The premiums for spouses will be the same as the premiums for MGH employees. Payment will be through payroll deduction. Spouses may apply even if the MGH employee does not.

Features of the Plan include:

1. Employees and/or their spouses are eligible to apply.

2. The policies of both the MGH employee and/or the spouse will remain in force at the same rates if the MGH employee terminates employment so long as the required premiums are paid.

3. You may tailor make your own plan--choose as little as $5,000 or up to $250,000.

4. The premiums will be waived in the case of disability occurring before age sixty.

5. The policy is convertible at any time, at the insured's option, to any cash value type of policy offered by Boston Mutual Life Insurance Company.

To be eligible an individual must be an MGH employee or the spouse of an MGH employee. The MGH employee must simply receive a regular paycheck of sufficient amount to allow for a regular payroll deduction. The applicant must be under the

(continued on page 2)

LIFE INSURANCE (continued from page 1)

age of sixty-five and must meet the insurance company's health requirements.

Employees who are interested in enrolling for themselves or for their spouses may do so with an insurance company representative who will be available in the Moseley Rotunda on:

Saturday, April 2, 10:00 a.m. - 12 noon
Mon. through Thurs., April 4 - 7,
7 a.m. - 4 p.m.

An application form and general information may be obtained from Personnel Services for weekly paid employees and from Fringe Benefits (Walcott 3) for monthly paid employees. Any specific questions relating to individual insurance needs should be directed to the insurance company representative, Harvey J. Crosby, who will be on the premises according to the above schedule.

Full information about the Plan is being included in a payroll distribution March 31 for both weekly and monthly paid employees.

COMINGS AND GOINGS

Several offices have recently moved to the third floor of the Walcott House. They are:

•The Office of the General Counsel, including James M. Vaccarino and John M. Pender (same ext.) and Marvin C. Guthrie (ext. 2128). William A. Waldron, General Counsel, remains on White 1.

•The Fringe Benefits Office, including William Wall (Director), Jeanie Thomas, and Diana Kazmaier (same ext.).

•The Professional Billing Office, Helen Twohig, Director. After April 15, the Blue Shield representative will be available at the Walcott 3 office on Thursdays and can be reached at ext. 8130.

☆☆

Reminder: The Ambulatory Laboratory I moved last fall from the Phillips House to Baker 1. The ext. is 3215.

NEW MEMBERS WELCOME TO GOLF LEAGUE

A general meeting will be held at 12 noon on Wednesday, April 13, in the Moseley Rotunda for men and women interested in joining the MGH Golf League. If you are unable to attend, you may call Dennis Hamilton, ext. 2173, or Sean Lynch, ext. 2136.

WANT TO JOIN A WOMEN'S SOFTBALL TEAM?

There have been many inquiries about the possibility of forming an MGH women's softball team. If you would be interrested in joining such a team, please send your name, department, and extension through the house mail to: Women's Softball Team, c/o MGH Post Office.

Results of the responses received and information about the possible formation of a team will be printed in future HOT LINES.

PRACTICE MANAGEMENT WORKSHOP FOR DOCTORS

A Practice Management Workshop for residents, fellows, and physicians in practice will be held this weekend, April 2 and 3, from 8 a.m. to 5 p.m. at the Museum of Science. Sponsored by the Greater Boston Districts of the Mass. Medical Society, the American Medical Association, and the Mass. Society of Internal Medicine, the workshop covers such topics as medical office construction and ownership, personnel policies, and legal requirements. Physicians interested in attending may call the Mass. Medical Society at 536-8812.

PHILLIPS HOUSE ELEVATOR CLOSING POSTPONED

The Phillips House elevator will be closed for about a month beginning April 11, not April 4, as previously announced. While the new elevator is being installed, employees are requested to use the stairs if possible in order to leave the freight elevator free for transporting patients.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) APRIL 7, 1977

CHANGE IN OUTSIDE DIALING BEGINS APRIL 15

Beginning April 15, it will no longer be necessary to dial 188, 197, and 198 before making any long-distance calls. The hospital will continue to use the WATS lines, but through a new service called Automatic Route Selection (ARS), each call will be dispatched automatically over the least expensive route available.

To dial all toll calls, you will now only have to dial 9 + 1 + area code (if outside 617) + number. The procedure should greatly simplify dialing for telephone users and save money by lowering the high rate of errors in calls now dialed from the MGH.

Also beginning April 15, the telephone company's bill will provide more detailed information on telephone usage. The printouts, which will be distributed to all departments, will include all toll calls dialed from the MGH (including toll calls dialed within the 617 area). These listings will show, for each call, the date, time, duration, area code, city and state, number called, extension from which the call is made, and cost of the call. This data should help the hospital to better manage the escalating cost of telephone charges.

BUNKER HILL TELEPHONE LISTINGS AVAILABLE

A new list of telephone numbers for the MGH-Bunker Hill Health Center has been distributed through the Post Office. Additional copies are available in the Communications Office, White 13.

MGH NIGHT AT THE POPS

The 13th annual MGH Night at the Pops will be held at 8 p.m. on Wednesday, June 8, at Symphony Hall. Everyone connected with the hospital is welcome to come with his or her family to hear the Boston Pops Orchestra and join the merriment.

Tables which seat five are available on the floor for $9.50 or $8.00 per person. First and Second Balcony seats are available singly or in groups for $7.00 or $4.50 per person.

Order forms were distributed with paychecks last month to all MGH personnel. Additional forms may be picked up in Personnel Services, Moseley 1.

Employees are urged to order early this year. A new policy from Symphony Hall makes only one-half of the floor seats available to the MGH. Tickets will be issued in the order in which applications are received and will be mailed May 27. No tickets will be sold after May 11.

COORDINATOR WILL SCHEDULE TRAFFIC ON PHILLIPS HOUSE ELEVATOR

Beginning April 11, the Phillips House elevator will be closed temporarily for 4-6 weeks while a new elevator is being installed. To facilitate use of the freight elevator, a coordinator will be on hand from 7 a.m. to 5:30 p.m. weekdays and from 7 a.m. to 12 noon on Saturdays. Anyone wishing to use the freight elevator for patient transport should first call the coordinator at ext. 2015.

HAVING A BALL

The many MGH personnel from foreign countries may be interested in learning that the International Institute of Boston will celebrate its 40th International Jubilee Ball on Saturday evening April 30, at the Boston Park Plaza Hotel.

The ball features an international stage show, 20 food tables in an "Around the World Buffet," an international cabaret of ethnic entertainment and music, and the New England Conservatory Band for dance music. Guests are encouraged to appear in national costumes to emphasize our country's multinational heritage.

Further information may be obtained by calling the International Institute at 536-1081.

PEOPLE

CHAPLAIN ALLAN W. REED, Director of the Department of Pastoral Services and the School of Pastoral Care, was certified this month as a Diplomate (the highest rating) in the College of Chaplains. He has served in the College's Certification, Continuing Education, and Standards Committees and recently helped to upgrade the certification levels for professional chaplains.

**

JOYCE (YOUNG) PASSOS, PH.D., a 1952 graduate of the MGH School of Nursing, was named Dean of the College of Nursing at Wayne State University, Detroit, where she has served as Chairman of the Department of Medical and Surgical Nursing.

**

Best known at the MGH as a psychiatrist and award-winning film-maker, HENRY DAVID ABRAHAM, M.D., is also a playwright whose latest comedy received favorable attention from the New England Playwrights' Guild. Called "Silent Partners," the play focuses from a psychiatrist's couch on the failures of communication between people. It premiered March 24-26 at Wheelock College.

DISCOUNT TO THE ISLANDS

Effective April 15, 1977, employees and their immediate families may travel from Woods Hole to the Islands of Martha's Vineyard and Nantucket and from the Pleasant Street Dock in Hyannis to Nantucket at discount rates. Under an arrangement made with the Woods Hole, Martha's Vineyard and Nantucket Steamship Authority, tickets from Woods Hole or Hyannis to the Islands will be classified under a special rate.

Regular adult fare Woods Hole to Martha's Vineyard $5.30 ea/round trip.

Special adult fare for MGH employees $3.00 ea/round trip.

Regular adult fare Woods Hole or Hyannis to Nantucket $11.00 ea/round trip.

Special adult fare for MGH employees $6.30 ea/round trip.

Discount coupons are available in the Personnel Services Office, Moseley 1. You will need a coupon for each round trip. If you have further questions, please call extension 2212.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Leo E. Gerweck, Assistant in Biology, Radiation Medicine

Dr. Gary R. Matsueda, Assistant in Biochemistry, Medicine

Dr. Charles R. Rinaldo, Assistant in Microbiology, Medicine

Dr. William L. Smead, Assistant in Surgery

Dr. Robert R. Wolfe, Assistant Physiologist, Surgery

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) APRIL 21, 1977

MGH AND MEEI OFFER FREE SCREENING TO NEIGHBORS IN "HEALTHFEST '77"

On Saturday, April 23, the MGH and the Mass. Eye and Ear Infirmary will open their doors to neighbors in Beacon Hill, the Back Bay, and the North End in "Healthfest '77," a day of free health screening and information.

Volunteer physicians, nurses, social workers, administrators, and support staff as well as lay volunteers will be on hand from 10 a.m. to 3 p.m. in the clinics of both hospitals. Outside, strolling musicians and street performers will entertain visitors, while local restaurants will sell gourmet snacks from nearby booths.

At the MGH, visitors will be offered free screening for blood pressure, blood count, pregnancy, pulmonary disorders, speech defects, diabetes, venereal disease, lead paint poisoning, spinal curvatures, and sickle cell anemia. Information on alcohol, drugs, family planning, mental health, and nutrition will be available.

The Mass. Eye and Ear Infirmary will provide free vision and hearing tests as well as general ear, nose, and throat examinations.

Planning the health fair with the two hospitals is the Health Care Committee of the Beacon Hill Civic Association.

Visitors can gain access to Healthfest '77 through the Fruit Street entrances to both the MGH and the MEEI. Signs forming a "health trail" will lead to the fair from the Beacon Hill community and from the MBTA's Charles Street-MGH station.

APRIL 25 IS TICKET REQUEST DEADLINE FOR MUSEUM OF SCIENCE GATHERING

Don't forget, MGH Family Night at the Museum of Science is Monday, May 16, 6-9 p.m., and *the deadline date for ticket requests is April 25.* Admission will be by ticket only. If you have not ordered your tickets for the event, you may obtain a ticket request form from the Personnel Services Office. All request forms should be submitted to the Personnel Services Office, Moseley 1, Office #1, by the 25th. You will receive your tickets in the house mail one week before the night of the party.

There will be two special programs during

(continued on page 2)

CHANNEL 5 TO FILM AT MGH

A television crew from Channel 5 will be making the MGH its home during the next three weeks. Starting April 25, the team including Dr. G. Timothy Johnson, Channel 5 medical editor, and John Mullin, Producer, will be filming in various areas of the hospital: an operating room, the Emergency Ward, some patient-care areas, etc. Clearances for precise locations are being made through the News Office. The production is for use in a program to be shown next fall. Others among the Channel 5 team will be Joan V. Aughton, Assistant Producer, Ed Dadulak, Production Manager, and Chip Proser, Director of Photography. At the studio Bruce R. Marson is Program Director.

More details will be announced when an exact airing date is known. In the meantime, smile, you may be on candid camera.

MUSEUM OF SCIENCE (continued from page 1)

the evening. Science Sampler is a 25-minute fast-paced show on light and sound with such sophisticated equipment as an electronic music synthesizer, laser, and ultrasonic burglar alarm. It will be shown in the Cahners Theatre, 2nd floor of the Museum West, at 6:45, 7:30, and 8:15 p.m.

Star Show is a 30-minute program titled "The Sixty-Foot Universe" in which the Planetarium reveals how it achieves its imaginary voyage into space and its special effects, from a sunrise to a comet's fiery passage. It will be shown in the Planetarium, 1st floor of Museum East, at 6:30, 7:15, 8:00, and 8:45 p.m. Because seating capacity is limited, visitors must choose one of the two shows, and tickets will be distributed by the Museum Staff on a "first come-first served" basis.

Other special attractions will include fifteen-minute demonstrations repeated at regular intervals. These include Live Animals, informal show-and-tell presentations of such animals as a porcupine, iguana, and boa constrictor; Electricity, with 70,000- and 1,000,000-volt Tesla Coils demonstrating the spectacular nature of high-frequency radiant electricity; and Transparent Woman, a revolving model of a woman with Plexiglas skin through which organs, arteries, veins, and nerves may be seen. The organs light up as taped voices describe them to give a fascinating lesson in physiology.

The evening promises to be full of excitement. Free cookies and juice will be provided by the MGH Dietary Department in the Lower Lobby of the Museum. In addition, the ice cream shop on the second floor east of the Museum will be open until 8:30 p.m. Hamburgers, sandwiches, and soft drinks can be purchased there.

Hope to see you. Don't forget to bring your camera.

Note to physicians and others on-call: Telephone calls to a special number at the Museum (742-1425) will reach you at the party.

PHILLIPS HOUSE ENTRANCE TO BE CLOSED TEMPORARILY

The entrance to the Phillips House will b closed temporarily for about three weeks beginning April 25 to permit reconstruction of the sidewalk and entrance area. Visitors and personnel should use the Warren entrance.

The reconstruction will include a new sidewalk and curb on Charles Street and a new concrete walk and planting bed at the entrance. Due to restraints on costs, grass is being planted in the beds at this time, but the Planning Office hopes that as more funds become available, flowers and shrubs can be planted.

CORRECTION

The April 7 HOT LINE reported incorrectly that JOYCE (YOUNG) PASSOS, PH.D., had recently been named Dean of the College of Nursing at Wayne State University, Detroit. She was named Dean of the College of Nursing at Southeastern Massachusetts University effective August 29. She currently holds the position of Associate Dean and Chairman of the Department of Medical and Surgical Nursing at Wayne State University. She is a 1952 graduate of the MGH School of Nursing.

TAKE YOUR PLASTIC CARD TO STAFF CLINIC

Whenever you visit Staff Clinic or any other clinic of the MGH, don't forget to bring your plastic clinics card. The card is also needed when you visit the Pharmacy.

CHAPEL CONCERT FOR PATIENTS

Dr. John Head, cello, and Dr. Richard Schatzki, piano, will present a concert for patients at 3 p.m. on Wednesday, April 2[illegible] in the Chapel.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

April 28, 1977

SPOTLIGHT

Hospital security: A delicate balance

"Station H to S-1; 10-5 to Bulfinch 3 ICU."

These radio instructions; coded to prevent unnecessary alarm among those who may overhear, tell Security Officer S-1 about the general type of problem he will encounter on Bulfinch 3.

He steps into the middle of a heated argument among four siblings in a close but volatile family. Their father, victim of a heart attack, lies in critical condition in the Intensive Care Unit. The visitors, who arrived late and whose distress had been magnified by drinking, had begun threatening the staff and each other in their demands to see their father.

The resolution of this incident need not require strong-arm tactics. It takes a knack for employing friendly persuasion in a nonthreatening way.

"Good judgment and compassion in our officers are more important than their physical attributes," said Thomas F. Sullivan, MGH Director of Security. "Most of their work is problem solving, and they do it well."

Mr. Sullivan's commonsense approach has given the MGH Security Department a reputation for fairness in protecting employees and patients while being sensitive to the stressful state of visitors to the hospital.

All 32 MGH Security Officers, including Roberta Penta, Secretary to Mr. Sullivan, are licensed as police officers by the City of Boston. Although they are empowered to use necessary force and make arrests on the hospital premises, these capabilities are employed only as a last resort.

"Like any department, we're a service group," Mr. Sullivan said.

Service means responding promptly to the approximately 212 calls that come in every 24 hours 7 days a week. The majority are routine requests: providing escorts for departments that transfer money; checking lost photoidentification cards for employees; unlocking an office for a doctor who forgot his key.

In an open-door institution serving the public in a sprawling 30-building campus, there is inevitably some theft. To control crime, the department relies on the cooperation of alert employees as well as the presence of both uniformed and plainclothes Security Officers.

"Hospitals have only recently begun to recognize the need for an inhouse security service," Mr. Sullivan said. "Since the MGH formed its own department eight years ago, demands for our services have increased tremendously." (continued on p. 2)

MEETING TO FORM WOMEN'S SOFTBALL TEAM

The first meeting for anyone interested in joining an MGH Women's Softball Team will be held Tuesday, May 3, from 5:30 to 6:30 p.m. in the Penthouse, White 13.

Dr. Slater named outstanding young leader

Dr. Eve E. Slater, an MGH cardiologist, was named one of Greater Boston's Ten Outstanding Young Leaders by the Boston Jaycees at the annual awards banquet April 1. This is the fourth consecutive year that an MGH physician has received the "TOYL" award.

Dr. Slater was the first woman ever appointed Chief Resident in Medicine at the MGH and, as Chief of the Hypertension Unit, the first to hold a clinical unit chief's position in Medicine.

She is also widely known to the MGH family as an outstanding flutist. In 1975 she was asked by Arthur Fiedler to perform a major solo work with the Boston Pops Orchestra at "MGH Night at the Pops."

In a letter supporting her nomination, Dr. Charles A. Sanders, MGH General Director, wrote: "Since her arrival, it has been apparent to all that she is an excellent physician and a sensitive and compassionate person." Among her accomplishments cited by Dr. Sanders is "a particularly challenging and sophisticated research project which was recently presented at a national meeting of the American Heart Association." The research, begun while Dr. Slater was a Clinical Cardiac Fellow at the MGH, focused on the action of renin, an enzyme involved in the causes of several forms of high blood pressure.

Dr. Edgar Haber, Chief of Cardiology, who nominated Dr. Slater, praised her achievement as a clinician and investigator, noting also that she is "an administrator of superior abilities and a teacher of great breadth and effectiveness."

Dr. Slater's excellence in both academics and music gave her a difficult career decision. At Vassar College, she studied flute with Claude Monteux. Majoring in both music and chemistry, she graduated a member of Phi Beta Kappa.

Dr. Eve E. Slater

At Columbia University's College of Physicians and Surgeons, she was elected to Omega Alpha, the national medical honor society. Meanwhile she continued her musical studies with Julius Baker, first flutist with the New York Philharmonic.

Dr. Slater joined the MGH as a medical intern in 1971 and served as Chief Resident in 1976. As Chief of the Hypertension Unit, she hopes to continue her research on the role of renin in relation to hypertension and to develop a screening program to identify and treat MGH personnel who have high blood pressure.

Since 1952, seven other MGH physicians have received the TOYL award. Last year's recipient was Dr. Robert H. Rubin, codirector of the Bulfinch 3 Intensive Care Unit and Infectious Disease Consultant to the MGH Transplantation Program.

Adolphus Dunbar wheels a patient through the busy entrance of the White Building. Assisting patients and visitors is one of the many services of the Security Department.

MBTA CURTAILS SUNDAY SERVICE FOR CONSTRUCTION

The Charles St.-MGH stop on the MBTA will be closed every Sunday, except in bad weather, during the spring and summer to permit construction between Kendall Square and Park Street stations. Bus service at no extra charge will be available at these stations for riders going in either direction. The buses leaving Kendall Square will stop at Charles Circle and Park Street, and the buses leaving Park Street will stop at Charles Circle and Kendall Square.

ONLY A FEW TICKETS LEFT

Tickets for MGH Night at the Pops, June 8, are going fast. At press time for the HOT LINE, floor tickets were sold out, and only balcony tickets were available. People wanting tickets for tables on the floor must now go directly to the Symphony Hall box office to check for cancellations.

Professional fund-raiser joins development effort

Dorothy L. Higgins has joined the Office of Resources and Development. She succeeds Herbert G. Howard, who has been named Director of Development at the Massachusetts Eye and Ear Infirmary.

Miss Higgins brings to the MGH an expertise built on many years' experience in both fund-raising and public relations for non-profit institutions. She has served as development director at Tufts-New England Medical Center and previously at Boston University Medical Center. She has also directed the public relations program for Walnut Hill School and Garland Junior College. Earlier in her career she was publications editor at Boston University, publicist for a public official, and sales promotion manager for Hilton Hotels International in New York City.

A graduate of Simmons College, Miss Higgins has pursued postgraduate studies at Cornell and Harvard Universities. She is listed in Who's Who of American Women.

Miss Higgins is responsible for the Development Office's wide-ranging direct-mail effort. Working with Mr. Joseph C. Donnelly, Jr., Director of Development, she will assist in the broad fund-raising activities which last year brought to the hospital gifts from 50,000 contributors in the private sector.

Herbert Howard was a member of the Resources and Development staff for nine years. Previously he had been radio producer of the Russian branch of Voice of America and had served on the staff of the United States Government Traveling Exhibits in the Soviet Union.

Dorothy L. Higgins

Thomas F. Sullivan, Director of Security, checks daily log with Roberta Penta, department secretary and a licensed police officer, who is usually the voice at the other end of ext. 2121.

Security (Continued from page 1)

Assignment of officers to the three parking garages is a relatively recent development. The result is a dramatic drop in automobile theft. The new photoidentification system has been effective in controlling visits by people with no legitimate purpose here, especially in the evening and night.

Recently installed electronic devices at key points allow MGH personnel to contact Security instantly; as an alarm button is pressed, a corresponding light on a wall panel tells the dispatcher exactly where the problem is, and the response is immediate.

In addition to the 32 Security Officers, who work in three shifts, doorkeepers are stationed in the lobby entrances to assist patients in and out of cars and attempt to keep order, particularly in the chaotic traffic at the main entrance.

About 50 percent of the Security Officers are men with experience in police departments or private security services. The others are younger people who have recently received, or are seeking, college degrees in industrial security, criminology, law, and related fields. Mr. Sullivan, head of the department since 1972, is a former FBI agent who finds hospital work "the most sensitive of all security."

He explained: "The most difficult problem is a disruptive person who must be calmed or asked to leave. Yet these people may be visitors acutely distressed by illness in the family. Or they may be the very people whom we have invited to the hospital for treatment--those troubled by alcoholism or psychological problems.

Often we inherit a problem that developed in a fracas elsewhere. The police may bring in an injured or disturbed person who doesn't want to be here."

If a person threatens employees or patients, the Security Officers will not hesitate to make arrests when appropriate. But they prefer to seek the assistance of medical personnel in an attempt to calm the person and understand the reasons for his violent behavior.

"The Security Officer must have the ability to move quickly into a situation and command it, but with the use of no more force than is necessary," Mr. Sullivan said. "It's a delicate balance."

"You have to be part social worker," said Bill Kelleher, right, about his work as Security supervisor on the busy evening shift. In the office opposite the Emergency Ward, he talks with Richard J. Chevrette, Security Officer.

BLUE CROSS/BLUE SHIELD QUESTIONS AND ANSWERS

Will my master medical policy cover outpatient psychiatric care?

Master Medical will pay up to $500 per year for private consultations and diagnostic or treatment sessions rendered by a participating, licensed physician or psychologist. In addition to private therapy, benefits will be provided, up to $500 per year, for treatment in a comprehensive health service organization, licensed or accredited hospital, community mental health center, and any other mental health clinic or day-care center which furnishes mental health services.

Bills should be sent directly to Blue Shield by the provider. Claim forms are available in the Personnel Services Office, Moseley 1. If you have further questions about your health insurance, please call Jane Eysmann, ext. 2235.

DR. SANDERS TO ADVISE ON NATIONAL HEALTH INSURANCE

Dr. Charles A. Sanders, MGH General Director, has been named to the Department of Health, Education, and Welfare's Advisory Committee on National Health Insurance. He is one of 29 public members of this advisory group, charged with the most awesome task confronting the government in health planning.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Mary Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

BLUE RIBBON WINNER

MGH Staff Nurses Sally Millar (center) and Andrea Wilson accept a Blue Ribbon Award from John T. Foster, President of the New England Hospital Assembly, for the MGH's exhibit at the N.E.H.A. convention March 29-31 in Hynes Auditorium. Entitled "What Price Intensive Care?" the exhibit used photographs to examine intensive care at the MGH "as it was," "as it is," and "as it costs." The exhibit was conceived by the News and Public Affairs Office; planned jointly by Dr. John Erdmann, Dale Wickberg, and the News Office; executed by Robert Galla of Medical Arts with photographs by Stanley Bennett, head of the Photography Laboratory; and staffed by ICU nurses as a nurse recruitment effort.

In Memoriam

WILLIAM MCLAUGHLIN

The hospital community was saddened to learn of the death of William (Bill) McLaughlin, Elevator Operator in the clinics, who died April 1 following a heart attack the previous morning.

Mr. McLaughlin was well-liked among clinics personnel for his sense of humor, warmth, and helpfulness with patients. A member of the Building Service since 1964, he shared the operation of the clinics elevators for many years with Everett Blackburn, whom he dubbed "Frenchie." At 66, Mr. McLaughlin had passed retirement age but chose to stay on the job.

Mr. McLaughlin's sister, Alice Harrington, who retired several years ago, was an MGH telephone operator for more than 52 years.

PURCHASING JOINS BOSTON BUSINESS CONFERENCE

The MGH's Purchasing Department recently participated in the Boston for Business Conference held at the University of Massachusetts, Boston Harbor Campus. The two-day conference of exhibits and seminars was planned by Mayor White's Office of Economic Development and cosponsored by Congressmen Thomas P. O'Neill, Jr., James Burke, and Joseph Moakley.

The program was designed to stimulate opportunities for Boston based firms to do business together for the purpose of improving the economy of the city. Representing the hospital were Thomas W. Kelly, Richard O'Brien, Joseph Blanchard, and Cynthia Rowley, all of Purchasing.

YOUR SAFETY

Our feet are very important. It is also important that we treat them well, so they will continue to serve us well.

Many jobs require the wearing of special safety shoes designed to prevent injury from heavy objects being dropped, electrical shock, the splashing of dangerous chemicals, and other accidents.

The attractive sandals, platforms, or clogs which might be very comfortable when you are enjoying your leisure may not be the most appropriate footwear for work.

Stop to consider....
- the need to travel in crowded corridors;
- the possibility of encountering slippery spots you were not aware of;
- the amount of heavy, wheeled equipment you encounter which might roll over your toes;
- your possible need for speed; and
- the noise that some types of footwear generate.

Use your head to save your feet.

ON TURNING 75

How many of us can look forward to taking time out from a busy day at work to celebrate our 75th birthday? One who did on April 7 is the remarkable Frances Chase, R.N., Clinical Nurse Leader in the Operating Rooms. Above, she is shown receiving a cake from Elmer Perry, Administrative Officer of the OR, with Jennie Monroe, R.N., Supervisor of the White OR.

A 1923 graduate of the MGH School of Nursing, Mrs. Chase joined the MGH as a young nurse, left after marrying in 1928, and returned to the MGH 30 years later.

APPOINTMENTS

Dr. Camille B. Draskoczy, Clinical Associate, Neurology

Dr. Michael Rosenblatt, Clinical Assistant, Medicine

Dr. David M. Slovik, Clinical Assistant, Medicine

Dr. Muneyasu Urano, Assistant Radiation Biologist, Radiation Medicine

HARNESS WRITERS SUPPORT P.D. RESEARCH

The United States Harness Writers' Association recently presented the Lou Levitt Humanitarian Award of $1,000 to the Pediatric Surgical Service of the MGH to be used for pediatric surgical research. The award was given by the Association's President, Ralph Grasso, in appreciation for the care given to his son, David, who as a newborn in 1955 had surgery to correct esophageal atresia (an obstruction). Dr. W. Hardy Hendren, Chief of Pediatric Surgery, gratefully accepted the award for the hospital.

CHANNEL 5'S HEALTH SPECIAL RATES HIGH

The March 28 special in WCVB-TV's "Body Action" series brought the highest rating of any program the station has ever produced, outdrawing the NCAA basketball finals. Narrated by Dr. Timothy Johnson, MGH Clinical Associate in Medicine and Channel 5's Medical Editor, the special dramatized the role of poor health habits in the death of a middle-aged man.

TAKE YOUR PLASTIC CARD TO STAFF CLINIC

Whenever you visit Staff Clinic or any other clinic of the MGH, don't forget to bring your plastic clinics card. The card is also needed when you visit the Pharmacy.

Flower Shop volunteers strive to learn use of new cash register before May 5, the shop's grand opening. From left, Mrs. Edward P. Bliss, Mrs. Francis U. Paige, and Mrs. Joseph P. Donnelly, Jr. Volunteers are still needed; call ext. 8540.

MBTA HONORS MGH

Frank Kespert, right, of the Payroll Department accepts an award from Robert Ferris, MBTA Pass Program Representative, for the hospital's "outstanding contribution to mass transportation and environmental improvement and your involvement in and commitment to the Pass Program."

In cooperation with employers, the Pass Program encourages use of the MBTA by offering discount passes to employees through payroll deductions. With more than 1,000 passholders, the MGH has the largest number of participants of any organization in the private sector. Mr. Ferris praised Mr. Kespert for being "one of the most stalwart" of coordinators in helping disseminate information about the program at the MGH and in making adjustments as the program expanded.

Louis A. Vincent with model truck of his own design.

ANOTHER FANTASY TAKES SHAPE

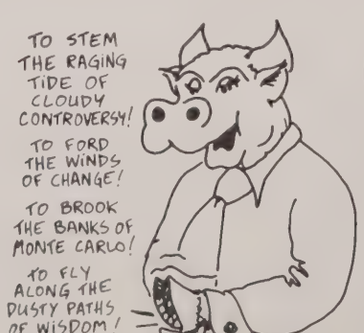
The latest creation of Louis A. Vincent, MGH ambulatory patient, is a 16-foot tractor trailer truck. Working nearly six months, he used his own design in constructing the model from simple materials, mostly cardboard and glue. It has a six-wheel tractor, driving station, bedroom, kitchen, and lavatory.

A resident of Haverhill, Mr. Vincent donated the truck to a moving company in the area. He donated an earlier project, "Jumbo Manpower," to the Air Force for Hanscom Air Base, and his robot, "Mr. Dream," to Northern Essex Community College, where it greets visitors inside the entrance of the Learning Resource Center.

BOOK SALE/BOOKS NEEDED/BOOK SALE

The Warren Library will hold a book sale on Thursday, May 19, from 10 a.m. to 4 p.m. in the Warren Lobby.

Donations of hardback and paperback books, games, cassettes, and high-quality magazines are needed for the sale. Please leave the donations with the librarians Monday through Friday from 9 a.m. to 4:30 p.m in the Warren Library, Bulfinch basement.


TO STEM THE RAGING TIDE OF CLOUDY CONTROVERSY!
TO FORD THE WINDS OF CHANGE!
TO BROOK THE BANKS OF MONTE CARLO!
TO FLY ALONG THE DUSTY PATHS OF WISDOM!

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

June 2, 1977

Celebrating in the Flower Shop on the day of its opening are, from left to right, Mrs. Edward P. Bliss, Head Buyer; Mrs. Betty Ranieri, Supervisor; Mrs. Judy Paige, Chairperson of the Flower Shop Committee; and Dr. Charles A. Sanders, General Director of the hospital.

Flower shop opens

Fresh tulips adorned the tray of every patient, and the spritely presentation of carnations to visitors and employees (made possible by an anonymous donor) signalled the opening of the MGH Flower Shop on May 5.

In the White Basement the final intense preparations of the Ladies Visiting Committee began the Monday before the opening of the Shop on White 1, culminating one and a half years of hard work. As the tulips, carnations, floral arrangements, and greenhouse plants were prepared, they were placed on carts and wheeled down the hall to the Dietary Department, to be stored until Opening Day.

"Now we have the most beautiful refrigerators in the city," said Miss Louise Hatch, Director of the Dietary Department. "We have mums in the meatbox and tulips in the fruit refrigerator."

Mrs. Judy Paige, Chairperson of the committee which has created the Flower Shop, was greatly appreciative of the Dietary Department's help in preparing for the opening.

The Flower Shop opened on time because of the long hours and creative hard work of the men from the MGH labor shops, under the direction of Tony Giarrusso, General Foreman in the Maintenance Department. With architectural design by Jim Gage and the Planning Office, and the interior painted bright colors, the Flower Shop was attracting hundreds of people to its picture windows even before May 5.

On Wednesday, the day before the opening, Mrs. Betty Ranieri, a professional floral designer, could be found in one of the private dining rooms instructing volunteers in the delicate art of tying various types of bows for flower arrangements. Mrs. Ranieri will be acting as the Supervisor of the Flower Shop.

(continued on page 4)

Health fair reaches community

Healthfest '77 held on Sunday, April 23, attracted nearly 1,000 people to the first floor of the Clinics Building, where thirty-six booths representing various aspects of health care were open to the public.

The health fair was sponsored jointly by the MGH, MEEI, and the Beacon Hill Civic Association. Donating their time were specialists such as speech pathologists, social workers, physical therapists, nurses, and physicians, who put their expertise at the disposal of the visitor. Adults could undergo blood pressure hemoglobin, vision, speech, hearing, and pulmonary function tests. Well baby screening was conducted. A host of senior citizen services were presented, and a health care play was performed before an enthusiastic audience.

The day-long fair was made festive by the presence of bands, clowns, jugglers, and an acrobat on twelve-foot stilts.

The goal of the fair was to acquaint citizens with the services offered by the hospital and to make clear the commitment the MGH and MEEI have to the community. The responses of both the visitors and the staff who participated suggest the goal was amply achieved.

(photos on page 4)

IMPORTANT FRINGE BENEFIT INFORMATION

During the first week in June, employees received a benefits information packet with their paychecks. The packet contained information about the revised pension plan, life, health, travel, accident, and disability insurances. Employees paid weekly who have questions concerning any of these benefits should call Personnel Services, Extension 2212. Employees on the monthly payroll who have such questions should call the Fringe Benefits Office, Extension 8133.

MGH family night: Science, technology, and the Cookie Monster

The cast bronze emblems above the entrance to the Museum of Science represent nature, man, industry, energy, and astronomy. Within the walls of the museum on the night of May 16, MGH families encountered a wealth of experiences demonstrating principles and inventions from each of these domains.

Throughout the museum children acted as junior investigators, making observations of basic natural phenomena: that feathers fall faster in a vacuum than in normal air; that hot air can make a balloon rise; that when the air cools, the balloon will fall; that electricity can be generated by the motion of the body turning a crank or riding a bicycle--thus confirming the physical law that energy can be transformed but never simply vanishes.

And every child knew who was at the gate. Big yellow feet with three toes. Orange beak, handsome plumage. It was BIG BIRD! And the other one with the blue feathers? It could only be COOKIE MONSTER!

Roy Pratt, of the Phillips House Building Service, became Big Bird for the evening. Mr. Pratt has a four-year-old daughter, Wendy Lee.

"Oh yes," said Mr. Pratt, "she knows all the animals, but she won't really think it's me."

As boys and girls entered the gate, they ran up to the big strange creatures, shouting their names, "Big Bird! Big Bird! Cookie Monster!" Then the children eagerly shook hands with the nearby talking rabbits and a spaceman and entered the museum.

Early in the evening, children ran up the stairs from the basement bringing sugar cookies to the Cookie Monster, which the Monster then dispensed with glee.

(continued on page 3)

Will one of these girls grow up to be an astronaut? A space-suited figure greets children on MGH Family Night at the Museum of Science.

The day of the runners

The rules in a marathon are simple. You start at the beginning and run to the finish line, but the finish line is 26 miles 385 yards away. Reaching it isn't the easiest thing to do.

"It's exhilarating when you know you're going to finish," said Judith Perley, R.N., an MGH nurse. "It makes running worthwhile even in the middle of winter, on the ice, when the wind chill factor is about 9 below."

By the time of this year's Boston Marathon, Ms. Perley had been a runner for one and a half years. Since March she had totaled 225 miles, averaging 50 to 60 miles a week. That means each week she was running the distance from downtown Boston to Fall River. And in April, in Waltham, she had won second place in the Women's Division in a 13-mile race. So she was ready, but still worried about finishing. She had run 20 miles before, but never 26. During the marathon, she was finally certain she would make it at Coolidge Corner, the 23-mile mark. That was what she remembers most, the exhilaration of knowing she would finish the course. That, and the people west of Heartbreak Hill.

"As you ran by," she said, "they hosed down the runners, and that was really welcome."

She came in with a creditable time of 3 hours, 45 minutes.

Ms. Perley, and several other MGH marathoners, ran with the American Medical Joggers, a California based organization of physicians and nurses entering 400 competitors in the Boston race.

They rode to Hopkinton in big yellow schoolbuses.

"It seemed like we rode forever," said Elizabeth Reid, M.D., a resident in Neurology. "That was an awesome part of the beginning. I wondered how we were ever going to cover all that distance going back on foot."

Dr. Reid took up running last July. She and her husband live in an apartment near the hospital. She runs by the river in the afternoons.

"At first I couldn't go the quarter of a mile up to the Longfellow Bridge," she said.

So when she kept on running it was because of the challenge.

"By August, I was going to the Mass. Ave. Bridge. Once I saw some progress, I really wanted to make more and more."

In the winter, Dr. Reid ran in a nearby parking garage. Six times around one floor equals one mile. Sometimes she counted laps--30, 40, 50, and sometimes she ran simply by the time, for one or two hours. In the spring, as the marathon approached, she was again outside, doing 10 miles a day along the Charles River in the afternoons, her time of day.

For MGHers interested in running: The first Massachusetts group to become affiliated with the American Medical Joggers is forming, to be comprised of MGH runners. The group will function as a source of information regarding the pros, cons, advantages, and hazards of ways to become involved in jogging. Those interested should contact Dr. Stephen Hedberg at his office, Extension 3533.

Participating in the 1977 Boston Marathon were, from left to right, Andy Roberts, M.D., Matt Donelan, M.D., Stephen Hedberg, M.D., Judith Perley, R.N., Jay Hayden, M.D. (former MGH Anesthesia resident now at Lahey Clinic), Elizabeth Reid, M.D., and Russ Ryan, M.D.

"There are morning runners and afternoon runners," she said. "I'm looser in the afternoon. Some people are looser in the morning."

At the enthusiastic, chaotic beginning of the Marathon, Dr. Reid didn't move for 5 minutes, because she was packed in with so many other runners. She knew the race had started by the great shout from the crowd. Then people were jumping up and down in front of her, and she was running, and for her the Marathon had begun. Behind her others waited for the wave of motion to reach them.

Running.

"It puts your mind in neutral," said Dr. Reid. "I don't concentrate on a given problem. Thoughts come and go. Sometimes there are flashes of insight."

"Running is a time of thinking very clearly," said Allan Goroll, M.D., from the Department of Medicine. "For many people it's a time of meditating. That's what it's closest to. It's almost a form of meditation."

Running. But running in the Boston Marathon is special.

"The first half of it was effortless," said Jill Downing, an R.N. in the RICU, who will enter Tufts Medical School this fall. "I was sailing. It was amazing. As I got tired toward the end, I turned inward and had to work a little harder."

Ms. Downing trained during the winter in the Briggs Cage at the Harvard track, doing 80 to 90 laps a day. She has run in other races and perhaps will appear in the Marathon at Orono, Maine, in July, or in the Newport, R.I., race in October.

Without a doubt, running in the Boston Marathon is special.

"The true spirit of the Marathon," said Dr. Goroll, "is that it is a day for amateurs to enjoy themselves."

Dr. Goroll has run in four Boston Marathons. He took part in this one, he says, for old time's sake, without much training. His time was 4 hours, 59 minutes, and 59 seconds.

"The Marathon is a joyous thing," he said, "if you're in reasonably good shape. It's a kind of Spring Festival."

Other MGH runners participating in this rite of spring were Drs. Stephen Hedberg, John Long, Richard Erbe, Matt Donelan, Russ Ryan, Andy Roberts, Robert Leet, Steven Levisohn, and David Becker. Dr. Roberts posted a time of 3 hours, 5 minutes, the best of the MGH contingent.

Jill Downing crossed the Copley Square Finish Line arm in arm with her boyfriend, with whom she had run the distance.

"I was happy," she said, "I was very pleased. I felt satisfied. It was just very nice."

"While you are doing it," said Dr. Reid, "you don't know why. But now I'm already looking forward to running in it again."

What was it like for her at the end?

"I felt really good," she said. "My legs were stiff. But I was in a really good mood."

When she weighed herself at home, she found she had lost six pounds during the race.

For beginning runners, inspired by the MGH marathoners, there were varying words of advice.

"Get good shoes, and read a couple of books," said Judith Perley.

"Start slow," said Dr. Goroll.

Dr. Hedberg offered the following tips: 1) Never increase the distance you run by more than 5 percent a week; 2) get a general medical checkup from a sports-oriented physician before you start running; 3) work very gradually on increasing duration, speed, and distance; and 4) be sure you have good shoes.

Jill Downing said: "Don't get discouraged. It's hard at first. It hurts. You are out of shape. But you can surpass yourself."

And already, out along the beaches, on the Esplanade, across Longfellow Bridge and the B.U. Bridge, in the early morning or at sunset, runners are training for next year's Marathon, or other races, or are simply doing it for the pleasure and rhythm of the running itself.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

(Family Night continued from page 1)

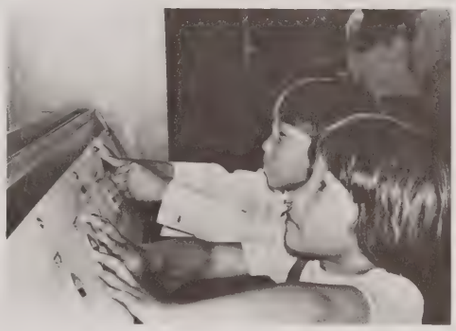
Along with the sugar cookies, fruit juice was also provided by the Dietary Department. Pleas Hoskins, Material Coordinator in Dietary, ordered 75 cases of juice. Each case contained 24 four-ounce cups of juice. But when Mr. Hoskins checked the delivery truck the afternoon of the event, he found none of the expected 7,200 ounces.

"Now that about gives you a heart attack," said Mr. Hoskins.

Happily the 75 cases of juice were on another load, which showed up just in time.

At the door 2,408 tickets were collected. During the evening the museum staff conducted special shows concerning fundamental astronomy or the principles of sound and light. In the biology wing, visitors met Hisser, a baby (4 feet long and 35 pounds) alligator; Spooky, the oldest (26 years) known great-horned owl; and Puff, the rare (1 in 50,000) albino porcupine. Talks were given about the traits, habits, and evolution of each animal.

By 8:30 p.m. the pace had slowed. From the balcony behind the main entrance, visitors could see the Charles River Basin, the Back Bay, and Copley Square. People began to congregate on the balcony, watching the spectacular view of the city at sunset. In the distant wings of the museum, a tired child cried occasionally, ready to go home, and MGH Family Night was drawing to a close.



MGH FAMILY NIGHT

Pitching in . . .

Numerous people were involved in the success of the MGH Family Night. The following groups were among those responsible for the event, under the leadership of the Planning Committee chaired by Isabel Lenihan, of the Personnel Department.

Planning Committee

Isabel Lenihan, Personnel, Chairperson
Jan Swanson, Personnel, Asst. Chairperson
Louise Hatch, Dietary Dept., Refreshments
Tina DiMaggio, Dept. of Nursing, Nurses
Mary Ruth Wolf, Volunteer Dept.,
Louise Kelley, Bldg. Services, Costumes
Paul Kayne, Mgt. Engineering, Guides
Tony Giarrusso, Maintenance Dept.
Ruta Straumanis, Pharmacy, Tickets

First Aid Room Attendants

Agnes Rockett, R.N.
Fran Russell, Nursing Asst.
Rosalie Christiani, R.N.
Janice Plunkett, R.N.
Betty Macdonald, R.N.
Jean Botteri, Secretary, Dept. of Nursing
Tina DiMaggio, Assoc. Dir., Nursing

Guides

Paul Kayne, Chairperson
Lillian Donovan, Data Processing
Louise MacInnes, Purchasing
Patricia Quinn, Purchasing
Jane MacIver, Treasurer's Office
Astrid Bozkurtian, Treasurer's Office
Linda Peterson, Medical Records
Sharon Cohen, Medical Records
Evelyn Stigger, Radiology
Elaine Strousky, Maintenance
Gary Sluhocki, Maintenance
Steve DiTrapano, Maintenance
Pleas Hoskins, Dietary
Joseph Lombardo, Dietary
Tony Munofo, Dietary
Victor Franklin, Bldg. Service
Ivy Tulloch, Bldg. Service
Paul Kayne, Mgt. Engineering
Tony Giarrusso, Maintenance

Refreshment Committee

Louise Hatch, Chairperson
Mae Dozier
Annie Galbraith
Theresa O'Connor
Sue Barraclough
Paula Smith
Janet Morrison
Karen Williams
Sue Leick
Louise Faford
Barbara Buswell
Joan Warner
Liz Fitzgerald

Volunteer Department Helpers

Miss Mary Ruth Wolf, Chairperson
Mr. Irving Baron (Tickets)
Mr. David Miller
Miss Virginia Dente
Mrs. Annie Roberts
Miss Elizabeth Perlmuter
Miss Anne Mootz
Miss Kathryn Mootz
Mrs. Katherine Parks
Mrs. Dorothy Farese
Mr. Ernest Farese
Mrs. Maeve Blackman
Miss Marjorie Bennett
Miss Bridget O'Malley

and

BIG BIRD
COOKIE MONSTER
BUNNY #1
BUNNY #2

From the Tuition Aid Office: To receive reimbursement for spring term tuition, both a grade report and a receipt of payment (bursar's receipt or cancelled check) must be given to the Tuition Aid Office. Tuition Aid checks will be issued on July 7. For reimbursement, the receipt and grade report must be submitted by June 23.

Nursing school holds 102nd commencement

Fifteen nurses who hold baccalaureate or associate degrees in other fields will be among 92 graduates participating in the 102nd commencement of the Massachusetts General Hospital School of Nursing.

The ceremonies will be held in John Hancock Hall Friday, June 3, at 3 p.m. The graduating class ranges in age from 20 to 39 years, represents 14 states, and includes 6 men, one of whom is class Vice-President. Among the 6,600 alumni of the school are both the mother and aunt of this year's class President, Cabrina Gallagher. Her mother graduated in 1953, and her aunt in 1948.

Presiding over this year's exercises will be John E. Lawrence, Chairman of the Board of Trustees of the Massachusetts General Hospital. The Rev. Allan W. Reed, Director of the hospital's Department of Pastoral Services and School of Pastoral Care, will deliver the invocation and baccalaureate message. Miss Janice L. Gibeau, R.N., B.A., Clinical Nursing Supervisor at McLean Hospital, will address the class. Miss Natalie Petzold, Director of the School of Nursing, will present awards and diplomas.

In addition to Miss Gallagher, other class officers include Charles S. Freeman, Vice-President, of Somerville; Mary M. Dawley, Treasurer, of Vienna, Va.; and Marilyn M. Bunnell, Secretary, of Hingham.

Mary M. Dawley, Treasurer, the MGH School of Nursing Class of '77, becomes a blood donor. The 92 members of the graduating class have all agreed to give blood to the hospital, although the official class gift this year will be a check to Unicef. Miss Dawley, a native of Virginia, will work as a surgical nurse at University Hospital in Boston after her graduation.

The Upper Store plays a significant role in the lives of everyone in the hospital ...think of the pens we write with, the yellow pads so many grants, articles and reports have been written on, the requisition forms, all the countless items of our work and habits. FRANK DAILEY, Director of the Upper Store for the past 17 years, has now retired. Mr. Dailey, center, is shown with (from left to right) his son Frank Jr., wife Marcia, daughter Kathy, and son-in-law Scott Robinson, during the party which honored him on April 27 in the Chalet. Incidentally, the Upper Store acquired its title in a straightforward manner--it used to be located above a food store run by the Dietary Department; thus it was the "upper" of the two stores, and gradually came to be known by its current name.

HEALTHFEST '77: Outreach to the community

Healthfest '77 included a person on 12-foot stilts, adult health screening, vision tests, a day care center in which children learned the use of instruments such as the stethoscope, and 1500 balloons. Photos courtesy of MEEI.

Flowers (continued from page 1)

Wednesday evening, all was in readiness for the bustle of the next day. Potted spider plants, Swedish ivy, fuchsias, and begonias hung from ceiling hooks. On the elegant bright yellow shelves stood petunias, tulips, geraniums, dahlias, azaleas, and more, representing the work of Mrs. Edward P. Bliss, Head Buyer. The bookshelf stocked a wide variety of materials useful to those with a green thumb or the desire to cultivate one. The large icebox was full of cut flowers, and the cash register waited patiently to ring up the first sale.

On Thursday, Opening Day, the first floor White hallway was crowded with spectators watching the proceedings, and all around the hospital people were wearing flowers in their lapels, or carrying flowers back to where they worked.

Dr. Charles A. Sanders, General Director of the hospital, spoke briefly, followed by Mrs. Louise Riemer, Chairperson of the Ladies Visiting Committee. Kay Bander, Assistant to the General Director, and Thomas Schultz, Assistant Director of Administrative Services, active in the planing of the Shop, were presented with rare purple hiritissimum orchids. Mrs. Paige received a bottle of champagne.

As the lunch-hour crowd applauded, Dr. Sanders snipped in half the yellow ribbon drawn tightly across the doorway, and the Flower Shop, the first of its kind in a Boston hospital, was open for business.

"It seems a very special day," said Mrs. Maeve Blackman, Coordinator of the Volunteer Services Committee. "It is one of those events which makes the hospital once more aware of its family quality."

Available in the Flower Shop are a great variety of floral arrangements, cut flowers, greenhouse plants, accessories, and books. Special orders of any kind are welcomed. Volunteers are needed to aid in the conduct of the Shop's many ongoing concerns and projects and are urged to contact the Volunteer Office, at Extension 8540.

Rose Cieri, right, receives gift from Inta Berzins, R.N., Head Nurse of Cox A.S.U., in honor of Mrs. Cieri's retirement.

ROSE CIERI RETIRES FROM COX A.S.U.

April 29 marked the retirement of a dedicated member of the Cox Ambulatory Screening Unit, Rose Cieri. She served for 20 years as a technical assistant in the unit, from its earlier days as the Tumor Clinic on White 2 throughout the transition to the Cox Center.

Friends gathered in the Chalet with Mrs. Cieri's large family to honor her on April 29. Some relatives did not have to travel far; three generations of the Cieri family work at the MGH. One of her four children, Kathleen Contrado, works in the Cox Center as an appointments secretary in Radiation Medicine. Mrs. Contrado's husband, Frank, is a member of Building Service. And one of Mrs. Cieri's five grandchildren, John DeMaglio, works in the Electric Shop.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) JUNE 9, 1977

MGH NURSES AMONG MOST PROFESSIONAL IN COUNTRY

One hundred national leaders in nursing chose the MGH as one of the three U.S. hospitals in which nursing practice is the most professional. The other two hospitals cited were the Long Island Jewish Hospital, in New York, and the Loeb Rehabilitation Center, also in New York.

The selection was made in conjunction with a study of nursing management being conducted by a researcher at Indiana University. As a result, the investigator has arranged with Miss Mary Macdonald, R.N., Director of Nursing here, to have 80 questionnaires completed by MGH nurses selected at random. The questionnaires will seek information about the extent of responsibilities taken by nurses at the MGH, and the amount of concern nurses here show for the patient and the patient's family.

Looking for research bottles?

The Carbohydrate Research Laboratory has been using Dulbecco's PBS in 100 milliliter bottles for quite some time. At least 200 empty bottles have now collected, for which the lab has no use. These are 100 milliliter pyrex jars with plastic tops. Both jars and tops are autoclavable. The lab would happily give these bottles to any other group who could use them. If your lab has a use for these bottles, call Ann Jahnke at Extension 3746.

SPEECH PATHOLOGY UNIT RENEWS ACCREDITATION

The MGH Speech Pathology Unit has been awarded a five-year accreditation (the unit's second) by the American Board of Examiners in Speech Pathology and Audiology. Of 2,500 clinics and centers in the country, only 300 have received this accreditation, which depends upon a rigorous site visit and interviews with community members who have been involved with the unit as patients or as professionals making referrals. In awarding the accreditation, the Examiners commended the unit's treatment practices, patient follow-up, inservice training program, and record keeping. They also noted the unanimous opinion of people they interviewed that the unit was a valuable community asset.

Situated on Burnham 7, the unit, begun in 1945, is particularly noted for the diagnosis and treatment of children who have difficulty learning to speak, and of people suffering from strokes, voice disorders, or stuttering.

In addition to Julie Wheelden, the Clinical Director, the unit is staffed by four full-time speech pathologists. Each academic semester a student from a university master's program in speech pathology serves as an intern. The case load for these workers is ample: This past year the unit saw 700 outpatients and 180 inpatients in a total of 8,372 patient visits. People needing help are given treatment for periods ranging from two months to two years, and generally there is a waiting list of 20 to 25 patients.

People ...

DR. CHARLES A. SANDERS, General Director of the MGH, will be awarded an honorary doctor of sciences degree at the commencement exercises of Suffolk University this June 12. The Suffolk citation which confers the degree reads, in part: "Charles A. Sanders, M.D., General Director of the Massachusetts General Hospital, author of medical textbooks, and Associate Professor of Medicine at the Harvard Medical School, you have contributed greatly to cardiac investigation and clinical practice. Rigor and compassion have marked your research, your teaching, your practice, and your administrative leadership...."

Before becoming General Director in 1972, Dr. Sanders served as Chief of the Cardiac Catheterization Laboratory, as Program Director of the Myocardial Infarction Research Unit, and in numerous other scientific and administrative positions. He has authored some 98 papers, still sees cardiology patients, and acts as an on-duty cardiologist periodically.

* * * *

CAROLE M. DEMILLE, R.N., MGH Infection Control Nurse, has been named Chairman of the Board of the Association for Practitioners in Infection Control, an organization representing 2,600 members in 15 countries throughout the world. Mrs. DeMille, a graduate of the MGH School of Nursing, became the hospital's Infection Control Nurse in 1968. She was responsible for organizing APIC-New England, the first of APIC's 30 chapters.

* * * *

Recent rapid advances in clinical genetics have dealt with basic human traits on a molecular and cellular level. DR. AUBREY MILUNSKY, an MGH medical geneticist, has now authored a book for the layman entitled KNOW YOUR GENES, describing the hereditary aspects of cancer, heart disease, diabetes, hypertension, mental illness, and other health problems.

PATIENTS RELOCATIONS ENTER FINAL PHASE

The final phase of patient relocations in connection with the Bigelow Tower project will be completed in July. The moves affecting the Bulfinch, Bigelow and White buildings will occur as outlined below.

Friday, June 10
Bigelow 9 to White 10, Urology.

Friday, July 1
Bigelow 6 to White 8, Dermatology, misc.

Thursday, July 7
Bigelow 7 and 8 to White 7, East Surgical.

Saturday and Sunday, July 16 and 17
Bulfinch 1 to Bigelow 6, Medicine.
Bulfinch 2 to Bigelow 7, Medicine.
Bulfinch 3 to Bigelow 8, Medicine.
Bulfinch 5 to Bigelow 9, Medicine.
Bulfinch 6 to White 8, Medicine.

Tuition aid correction

June 30 (not June 23 as previously reported) is the deadline for submission of grades and bursar's receipts for reimbursement on July 7.

Footnote to Family Night...
The presence at the MGH Family Night of Big Bird, Cookie Monster, Bunny #1, and Bunny #2 was made possible by some human collaboration. The incarnation of these creatures at the Museum of Science was the responsibility of Ruth Howe (Cookie Monster), Bonnie Running (Bunny), Ginny Cartolanto (Bunny), and Roy Pratt (Big Bird).

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) JUNE 16, 1977

FORTY GROUP DONORS GIVE BLOOD SINCE JANUARY

This month Filene's Department Store became the fortieth organization since January to donate as a group to the MGH Blood Transfusion Service.

The various groups contribute more than 200 pints per month. A great variety of department stores, law firms, and businesses are included in the program. The Boston Symphony Orchestra donates blood as a group, and so do the employees of Logan Airport.

Filene's has arranged not only for transportation to the MGH for employees in their downtown store but also for visits of the MGH Bloodmobile to suburban stores in the North Shore, Burlington, South Shore, Wellesley, Belmont, and Chestnut Hill.

People...

For most, the island cultures of the South Pacific are just a romantic fantasy. But RONALD F. ALTMAN, Codirector of the MGH Orthotics and Prosthetics Laboratory, knows such a world intimately. In the Peace Corps he spent two and a half years in the Fiji Islands, where in 1971 he opened a prosthetics lab for the Fiji Crippled Children's Society. The lab was the first of its kind in the developing islands of the Pacific, and Mr. Altman is returning there this month to conduct a four-week course in advanced orthotics and prosthetics technology, dealing mainly with the use of plastics to replace steel in the construction of braces. Eighty-five percent of braces fashioned at the MGH today are made of plastic, compared to one percent five years ago. Plastic braces are ideal for use in developing countries, since they can be fabricated simply and generally last longer than the steel and leather type.

...more MGH people on page 2

TRANSKIDON CLUB PRESENTS GIFT TO RENAL UNIT

A woman in her early twenties was married in April. This is not unusual, except that seven years ago she rejected the first kidney she had received in a transplantation operation, and was hospitalized in critical condition. The girl's mother donated a kidney. A second transplantation procedure was performed. Now the young girl is a woman and a bride.

Among people who have received kidney tranplants, there are many such heartening stories. The Transkidon Club of the MGH has given $1,000 to the hospital Transplant Unit to further the work which makes those stories possible. Accepting the gift at the club's sixth annual reunion was Dr. A. Benedict Cosimi of the transplantation staff.

Transkidon stands for transplant-kidney-donor, and the club is comprised of people who have undergone dialysis or transplants at the MGH, or who have donated kidneys here. Family and friends are also included. The organization has raised over $10,000 for the Transplant Unit, money which was used in the construction of the family and patient room of the Transplant Unit on Phillips 8. Dr. Paul S. Russell, Director of the Transplant Unit, said the most recent gift will be used in the purchase of a patient care instrument such as an electrocardiograph machine.

One of the most important activities of the club involves the psychological support of new dialysis or transplant patients. Frank Kespert, of the Payroll Department, a transplant recipient himself, is coordinator of the club's visitor activity.

(continued on page 2)

People (continued from page 1)

Another traveler this month is Dr. Shirley H. Wray, an MGH neurologist. In London, Dr. Wray has been inducted as a Fellow in the Royal College of Physicians, an honor awarded each year to a select number of physicians in recognition of outstanding contributions to the teaching and practice of clinical medicine and medical research. Dr. Wray is also Director of Neuroophthalmology at MEEI.

* * * *

DR. ALLAN L. FRIEDLICH, an MGH cardiologist, has been honored with this year's Paul Dudley White Award, given by the American Heart Association, Massachusetts Affiliate. Dr. Friedlich was presented the Award's bronze medallion by Ina White, widow of the internationally eminent MGH cardiologist Dr. Paul Dudley White, at the AHA Massachusetts Affiliate's Annual Meeting. Dr. Friedlich was Dr. White's personal cardiologist and has served in many capacities with the Greater Boston Chapter, the Massachusetts Affiliate, and the New England Regional Committee of the American Heart Association, as well as in International cardiology organizations, and on the Medical Advisory Committee of the Albert Schweitzer Hospital in Lambarene, Gabon, Africa.

BEHAVIOR LAB SEEKS VOLUNTEERS FOR READING TESTS

The Behavior Laboratory on Burnham 8 is seeking at least six people to take a series of reading tests. These individuals must be more than 55 years old, graduates of high school, and native speakers of English with vision correctable to 20/80. The tests last approximately two hours and will be given once a week for three to six weeks. Those who have already taken the tests have considered them interesting both as a challenge and as an example of current thought in the psychology of learning and reading. People interested in volunteering should contact Ron Calvanio or Dr. David Levine at 8459.

TRANSKIDON CLUB (continued from page 1)

"Someone just starting on dialysis could be very scared," he said, "and it is reassuring to see and talk with someone who has gone through it successfully."

Past fund-raising activities of the club have included a flea market and the sale of imported handbags. The club also conducts social events for members, publishes a newsletter, and organizes meetings with guests who speak on transplantation topics.

TENNIS CLUB AVAILABLE TO MGH EMPLOYEES

Many employees have inquired about the use of the Charles River Park tennis courts. The MGH has now arranged with the apartment complex for special summer memberships in its Tennis Club. Memberships are available to MGH employees at the resident rate of $30 and will allow MGH players tennis time on seven Plexi-Cushion and two Har-Tru clay courts. Hourly fees range from $2 to $5 (in addition to the membership fee). Employees interested in a membership should take their MGH identification badge to the Charles River Park Tennis Club, located on the roof of the Longfellow garage, and pay Charles River Park directly. Brochures describing the facilities and rates are available in the Personnel Services Office on Moseley 1.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Herbert C. Hoover, Jr., Assistant in surgery

Dr. John E. Munzenrider, Assistant Radiation Therapist, Radiation Medicine

Dr. Lincoln F. Ramirez, Assistant in Neurosurgery

Dr. Rodrigo Urcuyo, Assistant in Gynecology

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

June 30, 1977

Mrs. Leonard Lakin, her son Jeffrey Lakin, and the Rabbi Alvin Lieberman were among those present at the dedication of Lawrence Kupferman's painting Celebration, given to the MGH in memory of Leonard Lakin by his friends and family.

Painting dedicated in Cox Center

A painting by a noted Boston artist has joined the bronze sculpture Triumph in the Cox Center lobby as a symbol of the human spirit's perseverance and bravery in the face of sickness.

Given to the MGH by his family and friends, the painting honors Leonard Lakin. Mr. Lakin, a Cox Center patient, died at his home on February 18, 1977.

Dr. Howard Ulfelder, Deputy to the General Director for Cancer Affairs, accepted the painting on behalf of the hospital.

"The MGH receives with pleasure and with gratitude this work of art," he said. "It recognizes Mr. Lakin's courageous coping with serious illness and expresses his and his family's feelings toward the hospital. The work of art is an addition to the ambience of this building, which was designed to be supportive of patients. This painting enhances that ambience."

The painting, Celebration, by Lawrence Kupferman, is displayed on one of the walls of the Cox Center lobby. Mr. Kupferman is a prominent Boston artist who was brought up in Dorchester. His paintings are displayed in many museums throughout the country, including the Boston Museum of Fine Arts, the Fogg Art Museum in Cambridge, and the Metropolitan, Modern, and Whitney Museums in New York.

Mr. Lakin was an admirer of Mr. Kupferman's paintings and owned two of them privately

"The Cox Building is decorated with very great concern by the Ladies Visiting Committee," said Mrs. Lakin. "We wished to contribute to their efforts."

Mr. and Mrs. Lakin agreed before his death that a painting by Mr. Kupferman would be appropriate.

Mr. Lakin chose to spend the last months of his illness at home, making trips to the Cox Center for treatment, rather than enter the hospital or an extended care facility. His family supported him in this decision and arranged to care for him at home.

"We helped him a great deal by being so available to him in his own home," said Mrs. Lakin. "This kind of support, and the counseling part, is as important at the end as medical doctors. Death is part of life, and we have to accept it. But if we can help the dying by having them at home, then we should do it."

Mrs. Lakin is at the moment considering writing a handbook concerning the care of terminally ill patients in their homes.

HEALTH CARE FORUM JULY 13

In an attempt to clarify national standards regarding health care, the U.S. Department of Health, Education and Welfare has drafted a set of 18 proposed national health goals and is seeking public comment concerning them. An open forum for discussion of the proposed goals will be held July 13, at 6:30 p.m., in the Moseley Auditorium. The 18 goals are broad in scope and are detailed in a HEW publication available upon request from the Health Planning Council for Greater Boston, 46 Birmingham Parkway, Brighton (phone 787-5800).

From Benefits Office: Annuity Program Expands

The following article from the Employee Benefits Office describes the Tax-Sheltered Annuity Program available to all hospital employees.

This program is relatively little known but can be quite important in planning retirement income, and recent changes in the program make it even more effective.

"I feel that the Tax-Deferred Annuity Program is one of the most valuable benefits offered by the hospital," said Bill Wall, Director of Employee Benefit Programs, "and the Benefits Office is committed to effectively communicating this program to all our employees."

Annuity program planning may sound complex, but the Benefits Office stands ready to help employees in a variety of ways. The Benefits Office will hold general meetings for people interested in the Annuity program in the Walcott House living room on the dates listed below.

Tuesday, July 5th, 4:00 to 5:00 p.m.
Wednesday, July 6th, 3:00 to 4:00 p.m.
Thursday, July 7th, 12:00 to 1:00 p.m.

The Benefits Office will schedule smaller group meetings as the demand requires and will answer telephone inquiries at Extension 8133. Individual meetings may also be scheduled, and Department heads may arrange for departmental meetings concerning the program by simply calling the Benefits Office.

(continued on page 2)

These historic stairs in the Bulfinch Building have absorbed the tread of patients since 1821. But by mid-July most patients will be moved from the Bulfinch wards into the Bigelow Building, and these stairs will have a new use.

Annuity
(continued from page 1)

At the direction of the Board of Trustees, a comprehensive study of the M.G.H. Tax-Deferred Annuity Program was recently undertaken, analyzing the existing Tax-Deferred Annuity contracts available to M.G.H. employees as well as other competitive contracts now on the market. As a result of this study, the Trustees have made the following decisions regarding the M.G.H. Tax-Deferred Annuity Program:

1. to retain the existing Connecticut General fixed and variable annuity contracts,
2. to limit participation in the National Life of Vermont fixed and variable annuity contracts to existing participants (no new enrollments will be accepted in National Life contracts), and
3. to add a Union Mutual fixed annuity contract as a new option.

The Trustees feel these changes significantly increase the effectiveness of the Annuity program as a means of financial planning, and are pleased to announce revisions which are helpful to employees of the MGH.

What an annuity plan is

What is a Tax-Deferred Annuity Program?

It is a program which allows each employee to set aside a portion of his/her salary (up to certain limits) free of Federal Income Tax and invest it in an Annuity plan. Such a program has been available to employees of M.G.H. since 1965.

What are the benefits to M.G.H. people who participate?

1. Immediate Federal Income Tax relief. The portion of salary set aside in the annuity plan is not federally taxed until it is actually withdrawn from the plan at some later date. The interest/investment earnings are not taxed until the money is withdrawn from the plan.
2. An additional source of retirement income to supplement pension and Social Security at retirement.
3. A savings account from which withdrawals may be made in time of need. While this option is available in the present annuity plans it should not be a primary reason for participation. As money is withdrawn it immediately becomes federally taxable as ordinary income (both the deposits and the interest).

What plans are available

What types of Annuity plans are generally available?

There are two basic types of annuity plans available and both are presently provided by insurance companies.

1. A fixed annuity is one in which the funds are invested conservatively by the insurance company producing a fixed rate of interest, changeable by the company from year to year but not generally subject to significant fluctuations up or down.
2. A variable annuity is one wherein the funds are invested by the insurance company in the Stock Market. This annuity operates much like a Mutual Fund; its performance is affected by the investment philosophy of the company and by fluctuations in the Market.

Both types of annuities carry expense charges or "loading fees" on monies going into the account. The rate of return is expressed, in the case of the fixed annuity, as an annual percent of interest and, in the case of the variable annuity, as a "per share" value which can vary from month to month.

What the details are

What are the specific details of the Tax-Deferred Annuity Plans at M.G.H. as recently voted by the Trustees?

1. Connecticut General: The Connecticut General offers both a fixed and a variable annuity contract to M.G.H. employees through a master contract developed with the Massachusetts Hospital Association.

   Current rate of return: 8¼% (fixed annuity only)

   Expense Charge:
   9% on first $1,000.00 contributed
   3% on all contributions thereafter
   plus a $19.00 per year administrative fee

   Annuity purchase rates (at 65 years of age):
   Male $9.68 per thousand per month
   Female $8.69 per thousand per month

   Using the above figures, a monthly deposit in the fixed annuity of $100.00 for ten years would produce a total accumulation of $17,263.00. This amount would then buy a lifetime annuity of $167.00 per month for a male and $150.00 per month for a female. (These figures are based on present interest rates, expense charges and annuity purchase rates and cannot, therefore, be guaranteed into the future.)

2. Union Mutual: Union Mutual offers a fixed annuity plan only. Significant features of the plan are as follows:

   Current rate of return: 8½%

   Expense Charge: 2% on all contributions

   Annuity purchase rates (at 65 years of age):
   Male $9.15 per thousand per month
   Female $7.99 per thousand per month

   Using the above figures, a monthly deposit of $100.00 for ten years would produce a total accumulation of $18,438.00. This amount would buy a lifetime annuity of $169.00 per month for a male and $147.00 per month for a female.

   Two additional features of the Union Mutual plan are: (1) there is no expense charge for assets from another annuity plan transferred into Union Mutual and (2) individuals who transfer to another organization which is eligible for a Tax-Deferred Annuity may continue the Union Mutual plan with the agreement of the new employer.

3. National Life of Vermont: This plan has been available at M.G.H. since 1965. It has offered several individual annuity contracts to the hospital's employees. These plans accrue cash value through the purchase of life insurance, or an immediate annuity purchase.

   Generally, life insurance, cash value accumulation, and loan provisions are secondary considerations in pension planning. The disadvantage inherent in these contracts are high expenses and low investment return on the cash value accrual. Once costs have been allocated for commissions, expenses and term life insurance protection, the portion of the deposits earmarked for the actual annuity purchase is small.

Members of the Benefits Office are planning to answer inquiries concerning changes in the Annuity program. From left to right are Bill Wall, Director; Diana Kazmaier; and Jeanie K.A. Thomas, Associate Director.

While it is possible that, due to the age and state of health of an individual, these contracts may be beneficial in certain circumstances, on an overall basis the recently completed study indicates they are not competitive with the Connecticut General and Union Mutual Plans just described.

For the above reasons, the Trustees have decided to allow present participants in the National Life plans to continue if they so desire; however, no new enrollemts will be accepted.

The foregoing is an outline of the Tax-Deferred Annuity Program plans offered. More detailed information will be provided with paychecks distributed on June 30, 1977 for both monthly and weekly payroll.

The summer sport

Every summer while she was growing up Maryann Merigan, Senior Secretary in Dr. Powell's office, played softball.

Miss Merigan was part of a big family, seven children and her mother and her father. The nine family members played as a team against whoever challenged them in the neighborhood.

So when the MGH Women's Softball Team began to form, Miss Merigan was interested.

The immediate response to the idea of the team was enthusiastic throughout the hospital.

"At the organizational meeting we distributed 110 questionnaires," said Jane Eysmann of Personnel, who with Kim Plummer of the Planning Office, originated the team. "We asked two questions: What are your expectations of a softball team and what previous experience have you had coaching or playing softball."

(continued on page 3)

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

Ms. Mayna Dudovicz, Assistant Chairman Gray Recovery Rooms, presented gifts to Stella Morann at her retirement party in the Penthouse June 9...

Women's softball (continued from page 2)

On the basis of experience four team captains were chosen to act as coaches and leaders. Miss Merigan was one of them, and Nancy Higgins, of Social Service, was another.

Miss Higgins went to an all girls' high school in New Jersey. There were several sports like fencing and lacrosse, which interested few students. But when softball was offered, everyone became involved. Miss Higgins was captain of her freshman, sophomore, and junior class teams.

"I played intramurals," she said, "and it was great fun. Softball is a good fun game to play."

In Cambridge the past two summers Miss Higgins played first base on a coed team sponsored by an Inman Square bar against teams from local newspapers and shops.

"The fact that it was coed meant it was more competitive," said Miss Higgins. "If there was a close game or if you lost, you took more guff. So I was thrilled right from the beginning about a women's team. I think it's a really good idea, and I'm glad it got rolling. The Administration really backed us, and we have 45 to 50 women who show up every week."

"Mr. Martin (Associate General Director Lawrence E. Martin) has just been great," said Jane Eysmann, talking of the help from the hospital to purchase bases, bats, and other equipment, and to secure playing time on the Harvard diamonds near Soldiers Field Road.

"Everyone is having a good time," said Miss Higgins. "Some of us even showed up in the rain. Fourteen of us played in a drizzle until a real downpour began."

"Most people want to get into the game and play," said Miss Merigan. "I think they just really enjoy it."

"It's a fun way to spend two hours," said Miss Higgins. "But there is a very strong competitive streak in us, too."

She thinks this streak will come out more when an all-star team is chosen to compete against women's teams from other hospitals.

Miss Higgins is a baseball fan, who shares season Red Sox tickets with her colleagues in the Social Service Department.

Other captains are Nancy Schaeffer, R.N., who used to pitch batting practice for her younger brother's Little League team, and Miss Eysmann.

People...

DR. W. GERALD AUSTEN, Chief of Surgical Services at the MGH, has been elected to a second five-year term as a Member of the Corporation of the Massachusetts Institute of Technology. Dr. Austen graduated from M.I.T. in 1951 in mechanical engineering; he received his M.D. from Harvard Medical School in 1955.

* * * *

HAROLD WARFORD, Assistant Administrative Director of the Blood Transfusion Service, has been named Blood Bank Administrator of the Year by the Massachusetts Association of Blood Banks. Mr. Warford has been at the MGH ten years. Before taking his current position in 1973, Mr. Warford was Chief Technologist in the Blood Transfusion Service.

* * * *

The combination of radioactive materials with a variety of drugs has produced some of the most potent tools of modern medicine. An adept involvement in the use of such substances has prompted the selection of RONALD J. CALLAHAN, MGH radiopharmacist, to receive the Pharmacy Staff Award for 1977. The award, given by the Massachusetts Society of Hospital Pharmacists, recognizes Mr. Callahan's professional practice, particularly in radiopharmacy.

The end of an era: Stella Morann retires

Her familiar voice could often be heard as she bustled about the corridors. In 10 years she became almost as much a part of the MGH as the gift shop or the little carts on the Children's Service. Her comments could be tart, but underneath she was always warm. When an employee felt a little sad, she would appear with a plant or some kind words. When a patient awoke groggy and sick in the Recovery Room, she might be there with an understanding comment or gesture. Loyalty to the MGH she took for granted, as second nature to her as the companionship of her pet rabbit, Bugs, and dogs, Bridey and Ralph.

On June 9 Stella Morann, Unit Assistant in the Gray Recovery Room, was asked by Mayna Dudovicz, Assistant Chairman of Gray Recovery, to get a beeper fixed on White 13. "I saw all these nurses with goodies on the elevator," Stella recalls. "So I figured there was a party. We went on up to the 13th floor, and I figured, 'Well, I'll crash the party and get something to eat and then go to the telephone office with the beeper.'"

What happened then was that Stella unwittingly "crashed" her own surprise retirement party. The Penthouse was thronged with physicians, nurses, technicians, maintenance men, social workers--nearly every occupation represented at the hospital.

Among the gifts presented to Stella (no one called her by her correct name, Estelle) was a CB radio. She had given her old one to her nephew. On that old radio she called herself "Silver Bells," but she is searching for a new name to take to the airwaves with. She also owns a police radio she uses to keep track of the fellows at Boston Police Station 6, which is near her house in South Boston.

Stella was 9 when she began working, but she burst on the MGH scene in 1967, starting in Central Supply. Later she moved to the White Recovery Room as a Nursing Assistant and then the Gray Recovery Room as a Unit Assistant.

"She truly works for all the hospital, not for one department," Ms. Dudovicz said. Miss Mary Macdonald, Director of Nursing, called Stella "just a wonderful human being."

Perhaps this quality won her her army of friends here. Actually, not every one knows Stella Morann. It just seems that way.

...Mrs. Morann expressed her warmest thanks to her many friends. "It was just a beautiful party," she said, "and such a surprise."

Close contests mark men's softball season

The MGH Men's Softball Team, defending champions of the Greater Boston Hospital Softball League, is reversing a slow start this season.

Their record is now 6-7. Their losses have been heartbreakers. Four of the seven defeats have been by a one-run margin, and in three of those four games that run was posted against them in the final inning.

"But we're playing pretty good ball now," said Al Fiore, of Pharmacy, team Manager. "If we can make the play-offs, we'll put on a good show."

To qualify for the play-offs, the squad must finish among the top four teams in the fourteen-team league, and a concerted effort will be needed to add to the string of 5 straight league championships.

On June 21 summer officially arrived. The lawn furniture has been installed, the tennis court is almost always in use, and all seems right with the world.

PURCHASING PERSPECTIVE

In this colmn the Purchasing Department will bring you up to date periodically on developments in costs, systems, and products for your hospital purchasing.

Recent articles concur that a barrage of price increase efforts will be made during the last six months of 1977. The concern for present inflationary trends among commodities is the greatest since wage and price controls were lifted in 1973. If inflation continues to rise, a tightening up on credit can be expected by the Federal Reserve. This credit tightening will affect us personally in our purchases of homes, automobiles, and other capital expenditure necessities.

How does this affect purchase negotiations at the MGH? We negotiate much the same way that any cost-conscious consumer does at home. We buy at the appropriate time of the year and in sufficiently large quantities if our use justifies the purchase volume. We buy during a promotional sale of a particular item; or before an impending announced price increase takes effect; or to attain price protection. We buy a house brand if it has comparable specifications to a "trade" name item; and we buy direct from the manufacturer rather than distributor in order to avoid third party profits. Additionally, to obtain better prices we negotiate extensively and consolidate thoroughly similar items from the same vendor.

Our ability to implement this type of purchasing activity depends upon many factors. We have been successful on many occasions with the help of all departments, but it is certain that costs will continue to increase, thereby necessitating increased cooperation in the future.

How exactly can you help? In future columns, we shall show our buying behavior--illustrations which may be incorporated into your materials and service requirements. For the present, the best advice is to consolidate your requirements in order that we can buy in larger quantities. When we buy small quantities repetitively, suppliers do not provide any quantity discounts. Think about your ordering procedures and application uses, remember the price increase forecast, and ask for Purchasing's assistance when you have questions.

Marie Janczunski retires from School of Nursing

Mrs. Marie Janczunski, Recording Secretary of the MGH School of Nursing, was honored June 7 on her retirement at a reception in the Walcott Lounge. Mrs. Janczunski was presented with gifts by Natalie Petzold, R.N., B.A., Director of the School of Nursing. Mrs. "J," as she is called by her friends, who include virtually everyone at the School of Nursing, has been with the MGH 32 years and has served as Recording Secretary since the early 1950's. The Recording Secretary is one of the many important links in a nursing education. The official record of grades and hours which she keeps allows the student to take the state R.N. examinations. With Mrs. Janczunski at the reception were her parents, Mr.and Mrs. Ernest Hancock, and her husband, Joseph Janczunski.

At the retirement party honoring Marie Janczunski (left), Natalie Petzold, R.N., Director of the MGH School of Nursing, reminisced about the many years of service Mrs. "J" has given the School as Recording Secretary, and then gave her presents from the staff.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments.:

Dr. Andrew J. Billings, Clinical Assistant, Medicine

Dr. Anthony M. DeMarco, Clinical Associate, Medicine

Dr. Richard L. Goldstein, Clinical Assistant, Medicine

Dr. Daniel B. Kopans, Clinical Assistant, Radiology

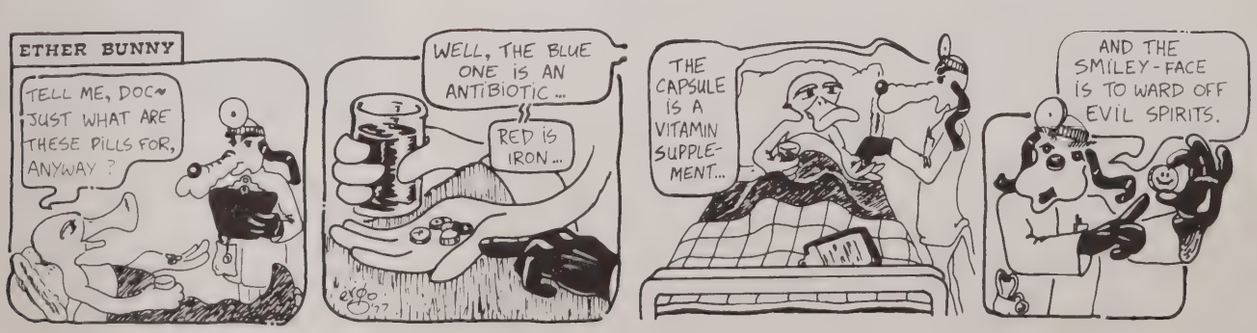
Dr. Philip W. Lebowitz, Assistant in Anesthesia

Dr. Harry M. P. Love, Clinical Associate, Orthopaedic Surgery

A NOTE OF THANKS

Max E. Hoerres, supervisor of the MGH Post Office before his retirement in 1976, wishes to thank the many friends and acquaintances from several hospital departments who have been so kind in memory of his son Jeffrey.

Jeffrey Hoerres was employed as a messenger in the MGH Dispatch Service from December 1975 until his death earlier this month.


ETHER BUNNY
TELL ME, DOC~ JUST WHAT ARE THESE PILLS FOR, ANYWAY ?
WELL, THE BLUE ONE IS AN ANTIBIOTIC...
RED IS IRON...
THE CAPSULE IS A VITAMIN SUPPLEMENT...
AND THE SMILEY-FACE IS TO WARD OFF EVIL SPIRITS.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) JULY 7, 1977

INTERNAL MEDICINE ASSOCIATES EXPAND

The Internal Medicine Associates on Clinics 2 are enlarging to eight groups and expanding into an additional 1,900 square feet of office and examining room space in the area vacated by the Ear, Nose, and Throat Clinic when the new MEEI building was completed. This rearrangement entails changes in many phone numbers involving the IMA and several other clinics as well. The new phone numbers, effective July 5th, are as follows:

Ambulatory Screening Clinic	2707
Endocrine and Diabetes Assoc.	8720
Hematology & Renal Clinics	8720
General Information for Medical Clinics Complex	7941
Internal Medicine Assoc. I	2370

Marie Driscoll - Secretary
Sharon Follayttar, R.N., A.N.P.
Joseph Gardella, M.D.
Jerome Grossman, M.D.
Paul Ladenson, M.D.
Mary Ryan, R.N., A.N.P.

Internal Medicine Assoc. II 2372

Wendy Maynard - Secretary
Gail Bongiovanni, M.D.
James Dineen, M.D.
John Goodson, M.D.
Eleanor Hobbs, M.D.
Cyrus Hopkins, M.D.
Richard Iseke, M.D.

Internal Medicine Assoc. III 2375

Jeannette McWilliams - Secretary
Gilbert Daniels, M.D.
Helen Freniere, R.N., A.N.P.
Peter Gross, M.D.
A.W. Karchmer, M.D.
Edwin Prien, M.D.
Harvey Simon, M.D.

(continued on page 2)

NURSING ASSISTANT MAKES HER MARK

Patients at the Massachusetts Rehabilitation Hospital sometimes need outpatient services. Those patients for whom such treatment is sought in the MGH clinics have learned to depend on Pat Buor, a senior nursing assistant at M.R.H., for everything from transportation to emotional support to ID cards.

Mrs. Buor, a native of Barbados, recently took on the newly formed M.R.H. job of organizing all the outpatient trips made by their patients to the MGH. She arranges transportation, assures that patients are on time for appointments, comforts confused and disoriented patients, and carries out many other tasks essential to making the outpatient care efficent, and as pleasant for the patient as possible.
(continued on page 2)

People...

DR. THOMAS H. BALLANTINE, JR., Visiting Neurosurgeon at the MGH, has been appointed Professor of Surgery at Harvard Medical School. In addition, at the recent national meetings of the American Medical Association, Dr. Ballantine was named a lifetime trustee of that organization.

* * * *

DR. THOMAS S. DURANT, Assistant Director of the MGH, who has served in the Massachusetts Hospital Association as chairman of the Physicians Advisory Council, was cited at the MHA's 41st annual meeting for his "faithful and unstinting service." He concludes his term as a trustee of the MHA this month.

Internal Medicine Assoc. IV 2377

Terry Fleming - Secretary
Zareh Demirjian, M.D.
Phoebe Matthews, P.A.
Heng Soon Tan, M.D.
Lawrence Wood, M.D.

Internal Medicine Assoc. V 7930

Tiny Palmer - Secretary
Ann Baker, M.D.
J. Andrew Billings, M.D.
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John Mickey, M.D.
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Internal Medicine Assoc. VII 2368

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Linda Berlin, R.N., A.N.P.
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Allan Goroll, M.D.
Charles Horsburgh
Judith Kramer, M.D.
Mark Pasternak, M.D.

Internal Medicine Assoc. Evening
Wednesday 5:00-8:00 p.m. only 2367

Management

Marian Jennings, Business Mgr.	7943
Donna Muffoletto	7945
Donna Creamer	7944

Medical A Clinic 2674

Lila Trappier - Secretary
Peggy Dooling, R.N.

Medical C Clinic 2676

Kay Dolan - Secretary
Ted Hester, R.N., A.N.P.

Medical Evening Clinic 2721

Susan Collins - Secretary
Barbara Jonic R.N.

Specialty Clinics

Erna Place, R.N.	2677
Arthritis Clinic, D. Talmanson	7938
Cardiac Clinic, M. Larson	2677
G.I. Clinic, J. Morgan	7935
Hypertension Clinic, J. Morgan	7935
Pulmonary Clinic, J. Morgan	7935

NURSING ASSISTANT (continued from page 1)

Mrs. Buor has performed her duties so well that she has won praise from nursing administrators at both hospitals. Ruth M. Farrisey, R.N., Associate Director, Ambulatory Services, in the Department of Nursing at the MGH, describes Mrs. Buor as a "remarkably helpful lady who has already made an impact at the MGH as she serves M.R.H. patients who daily come to us for care."

Retirements...

The hospital wishes the following people health and happiness in their retirement:

Mildred Delong, Telephone, 15 years

Frances O'Connor, Clinical Administration, 15 years

Edward Purchase, Credit and Collection, 14 years

Sarah Alexander, Building Service, 10 years

Johanna Paul, O.R. Administration, 10 years

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) JULY 14, 1977

POSITRON CAMERA EXHIBIT WINS AWARD

A display demonstrating the increasingly varied uses of the MGH Positron Camera won Honorable Mention at the 24th annual meeting of the Society of Nuclear Medicine. The display was put together by Drs. John A. Correia, David A. Chesler, Saddia Cochavi, Nathaniel Alpert, Bhagwat D. Ahluwalia, Gordon L. Brownell, and Messrs. Charles A. Burnham and Timothy Walters, of the MGH Physics Research Laboratory.

The Positron Camera was developed by Dr. Brownell, Director of the Physics Laboratory, and Mr. Burnham, a member of the laboratory. The device offers a noninvasive method of obtaining detailed images of internal organs. The pictures taken by the Positron Camera give information about both the structure of organs and their functioning, while traditional X rays give information only about structure.

The operation of the device depends on the nature of the positron, a particle which is the counterpart of the familiar electron. But the positron has, as its name implies, a positive charge, while the electron has a negative charge. Positrons are emitted by certain radioactive materials. Each positron then decays, emitting two gamma rays from the point of decay that travel in exactly opposite directions.

The Positron Camera senses the gamma rays and produces images of the source of radiation. This technique, called emission computed tomography, is now used diagnostically in connection with certain lung and heart conditions, and its use as a diagnostic tool in cases of neurological disorders is being explored. A similar technique, called simply CT for computed tomography, measures the transmission of rays through the patient, and the two techniques used together may produce more information about the nature of disease than either used separately.

TUITION AID PROGRAM HELPS 24 MGH EMPLOYEES WIN DEGREES

This spring, 24 MGH employees who have been making use of the hospital's Tuition Aid Program were awarded degrees from various area colleges and universities. The hospital extends its most sincere congratulations to the following people, who are listed with their colleges and degrees.

Babson College:

David Donnelly, M.B.A.

Boston University:

Julia Forde, B.L.S., Psychology
Marion Freehan, B.S., Psychology
Deborah Holtorf, B.L.S., Sociology
Edris Lake, B.L.S., Sociology
Alicemarie Robinson, B.A., Social Work
James Walker III, B.S., Criminal Justice

Bunker Hill Community College:

Carmela Julianello, A.A.
Patricia Silva, A.B.A.

(continued on page 2)

CAB DELIVERIES: THEY SHOULD GO TO WHITE FRONT DESK

Cab drivers delivering packages often make the Clinics Building front desk their first stop, if package labels do not specify another location. An increasing number of attempted deliveries have lately been interrupting the work of the people at the Clinics desk, and you can ease this burden for them by specifying the White Building information desk for all cab deliveries.

DEGREES (continued from page 1)

Emmanuel College:

Jean Delaney, B.S., Psychology
Aletha Roberts, B.S., Rehab. Counselling
Judith Shea, B.S., Psychology

Laboure:

Pauline Kowalewski, A.S., Nursing

Northeastern University:

Joseph Audette, A.A.S., Respiratory Therapy
Cynthia Dotson, B.L.S., Psychology
Cynthia Goss, A.A.S., Radiology
Doris Johnson, M.B.A.
Lawrence Johnson, A.A.S., Radiology Tech.
Charles Morash, A.A.S., Respiratory Therapy
Philip Murray, M.S., Clin. Chemistry
Patricia Witkum, M.S., Health Science

Simmons:

John Holohan, M.L.S.

Suffolk University:

Michael Abruzzese, M.B.A.
Thomas Bulger, B.A., Psychology

People...

DR. STEVEN KRANE, Chief of the MGH Arthritis Unit and Physician in the Medical Services, has been named one of the recipients of an International Geigy Rheumatism Prize, given by the 14th International Congress of Rheumatology which met in San Francisco at the end of June. Dr. Krane was cited for his research concerning enzymes which participate in the destruction of joint tissue affected by rheumatoid arthritis. His work was praised as "an important contribution to the understanding of the pathological process in rheumatoid arthritis, offering new possibilities of therapy."

RADIOLOGY SECTIONS MOVE

The locations of several divisions of the Radiology Department have changed. Nuclear Medicine, the Carotid Evaluation Laboratory, and the Computed Cranial Tomography Unit (CCT) have all moved from White 2 to Gray 2. Pediatric Radiology has moved further down the hall in White 2. All telephone numbers for the Radiology department areas will remain the same. All Pediatric GI exams are now being scheduled through the White 2 scheduling office (Extension 3066).

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Kathleen M. McCarten, Clinical Assistant, Radiology

Dr. Meredith Mudgett, Assistant Biochemist, Medicine

Dr. Peter R. Mueller, Clinical Assistant, Radiology

Ms. Devorah H. Novack, Assistant in Radiation Biophysics, Radiation Medicine

Dr. Indong Oh, Clinical Assistant, Orthopaedic Surgery

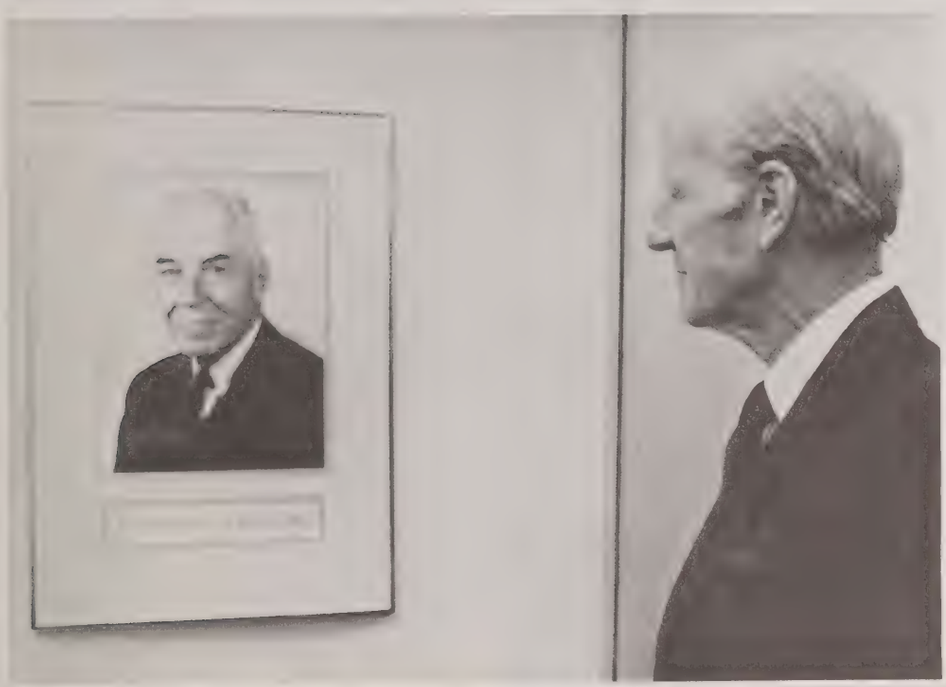
Dr. Sigmund A. Weitzman, Clinical Assistant, Medicine

Dr. Leonard M. Zir, Clinical Associate, Medicine

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

July 28, 1977



Two trustees: John E. Lawrence, Chairman of the Board of Trustees, contemplates the memories evoked by the photograph of Edward L. Bigelow. The photograph is displayed in the Bigelow Waiting Area on the second floor of the Cox Center. The Waiting Area, a memorial to Mr. Bigelow's deep involvement in the MGH during a period of much change and growth, was dedicated on June 20, 1977.

Bigelow Area dedicated in Cox Center

Edward L. Bigelow, member of the Board of Trustees of the Massachusetts General Hospital and President of the hospital's Corporation, was much loved and respected in both the medical and business communities of Boston. At a small ceremony held on June 20, the Edward L. Bigelow Waiting Area on Cox 2 was dedicated.

Mr. Bigelow joined the State Street Bank and Trust Company in 1934; he became its president and chairman of the board in 1950. He retired in 1965 and that same year was appointed by then Governor Volpe to the Board of Trustees of the MGH. His wide-ranging, expert, and immensely productive work on behalf of the hospital continued until his death on August 8, 1975. Among his many contributions one of the most significant was his deep involvement in the creation of the Cox Center. It seems most fitting that a waiting area in that building now bears Mr. Bigelow's name.

Undersea realms beckon MGH divers

Where the Caribbean meets the Atlantic north of St. Thomas, a chain of keys has formed. One of these, Thatch Key, is broken in two by an underwater fault. Between the vertical rock faces of the fault the distance is no more than four feet. This sliver of space runs horizontally perhaps 30 feet as it slices through the key from the Caribbean on the south to the Atlantic on the north.

"The best dive I've been on was off St. Thomas at Thatch Key," said Kathleen Short, Senior Secretary in Dr. Myron B. Laver's office in the Anesthesia Department. "It's a wonderful dive."

(continued on page 2)

MOVING THE 'FINCH

On Saturday and Sunday, July 16 and 17, 1977, the MGH medical wards housed in the Bulfinch Building moved to new locations in the Bigelow Tower and the White Building. Although the noted Mallinckrodt and inpatient psychiatry wards will remain active in the Bulfinch Building, the mid-July moves mark the end of an era in the one-hundred-sixty-six year history of the hospital.

* * *

Residents plan their part in the move.

A patient is prepared for the move...and Vivian Dunn of Building Service helps transport him to the Bigelow Tower.

Looking northwest from the State House in 1858, one saw the Charles Street Jail (A), the old Harvard Medical School (B), and the Bulfinch Building (C) of the MGH, all part of the West End of Boston, with Cambridgeport and Somerville on the other side of the Charles River basin. The changes in Boston since that time have been immense, and this month witnessed another. On the weekend of July 16 and 17 most medical patients were moved from the Bulfinch Building wards--"moving the 'Finch,'" it was called by Charles Goldberg of Clinical Administration--into the new Bigelow Building, which was still 110 years away from construction when this photograph was taken. *More 'Finch photos on pages 3 and 4.*

Diving

(continued from page 1)

Given ideal conditions it is possible to Pass underwater from one ocean to another through the cleft that severs Thatch Key. On the best of days the current propels the SCUBA diver through the crack so quickly it is impossible to study the immensely varied fauna thriving on the rock faces. On the worst of days the diver is battered helplessly into the rock walls, and the passage is impossible. Kathy Short dove at Thatch Key on one of the good days.

"There were some beautiful things on the cliffs," she said. "Only you can't stay long enough to look at them because the surge will take you right through. So you have to look at everything real fast if you want to see anything.

"We'd fall off the boat," Ms. Short continued, "and go straight down, and we could find the pathway where it leads up to the cut. There is a definite cut in the rocks. You just get into it and follow it all the way. You want to stay in the cliffs and watch, but it's so fast you have to catch it all quickly. Take it all in as you are shot through.

"Then you get to the other side, and there's just a remarkable contrast. The whole setting is different on the opposite side, because it's the Atlantic. The Atlantic is very powerful. It's not as lazy as the Caribbean. The plant life is different. It's not as colorful. Everything grows close to the bottom. There are huge boulders. Most of the Caribbean things just wouldn't survive, because the Atlantic side is much rougher."

The Atlantic. Colder. Less salt in it. The light is not as clear. Shot through an underwater passage by irresistible currents, you are suddenly confronted by a new world. The Atlantic is a stern ocean. In contrast, divers returning to Boston from the Caribbean talk about that other nearby sea as though they have seen an almost infinite richness.

Ms. Short is one of many MGH people who are experienced SCUBA divers. An incomplete list includes Dale Wickberg of Telesurgery; Joel Salhanick of the Photo Lab; Geraldine Flynn, a nurse in cardiac anesthesia; Charles Goldberg of Clinical Administration; Kim Bolton, a Gray O.R. technician; Drs. Ned Cassem, George Murray, Frank Harris, and Armen Bogosian; Karen Guiffreda, a White Recovery Room nurse; Wayne Pitman, an anesthesia technician; and Valerie Costelloe, a nurse who, with Ms. Short, founded Aquawomen, a group which furthers women's diving participation and knowledge.

These people have all learned skills which include the use of SCUBA gear (self-contained breathing apparatus), underwater navigation, a variety of safety procedures, and a sign language with which to communicate while on a dive.

Their equipment lists are extensive. The diver wears fins, a mask, a weight belt; on the wrist a depth gauge, a compass, and a watch; around the chest a flotation vest which can be inflated or deflated to control buoyancy, and carries on the back either a steel or steel-aluminum alloy tank which holds either 50 or 70 cubic feet of air (approximately the amount of air inside a telephone booth) compressed at 2,000 pounds per square inch. In New England waters the adequately outfitted diver also wears a full quarter-inch neoprene wet suit which includes a hood, hard-soled boots, and three-fingered mittens (thumb and first finger separate, last three fingers together to increase warmth). A diver will often also carry a knife. Out of the water this equipment has a total weight between 60 and 100 pounds.

The wet suit affords a surprising amount of insulation. On a dive the rubber apparel fills with a thin layer of water which warms quickly to the temperature of the diver's body. In a wet suit a diver can remain comfortable for long periods in water as cold as 35 or 40 degrees. In the water, for example, of the early spring Atlantic, in which Karen Guiffreda made her first ocean dive.

Ms. Guiffreda lives in Nahant. She dives regularly there. She grew up in Florida near the ocean and was on swimming teams all the time she was in school. Oddly enough it was not until she came to New England that she took up SCUBA diving.

"First you take a swimming test," she said, describing how a person learns this sport. "You have to prove you can swim. We had to swim 12 laps, tread water, and swim a length underwater. Then you start out with masks, fins, and a snorkle. You learn to use a snorkle, to clear your snorkle, to clear your mask if you get water in it. Then you get the tanks--swimming with them but also dropping them to the bottom of the pool and swimming down to put them on. You learn buddy breathing, sharing a regulator underwater in case anything should happen. Entry into the water, We had to jump off a diving board backwards with all the gear on. Those are the basics."

Ms. Guiffreda, accustomed to Florida water which has a temperature of approximately 76 degrees, made her first ocean SCUBA dive in May in Boston Harbor.

This representative of underwater fauna is a sea anemone.

Now she dives off Gloucester and Marblehead and Nahant. In past years she has seen lobster nearly everywhere on rocky bottoms. This year there are not very many. If a diver has a license, he can take lobster. You pick them up off the bottom. They move fast, and they move backward, scuttling away from you to get underneath a rock.

Six miles off one of the far keys in Florida there is an underwater state park. It is a series of coral reefs, one of the few examples of living reefs in the United States. Ms. Guiffreda dove there with her brother. The reefs are 50 to 60 feet down. Ms. Guiffreda and her brother were at the end of one of the reefs when they became aware of several barracuda observing them.

"They just sort of hung back and stared at us," said Ms. Guiffreda. "We started swimming back to the boat very slowly. They followed us. They just kept the same distance and followed us until we got out."

Dr. Ned Cassem, of Psychiatry, has also encountered barracuda. On a night dive he came face to face with one that was six-feet long and perhaps a foot in diameter--an enormous girth for a fish normally very narrow--in the hold of a sunken ship.

"Barracuda follow you a lot," he said. "And if you do something like drop your knife and let it go down, as it spirals down the sun catches on the metal, and sometimes the barracuda will streak like a shot right up to the knife, until they see it's not an edible fish. That's when you see how fast they can move underwater."

(continued on page 4)

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

Star fish were an evolutionary dead end, but they have survived well in their own right. They have two stomachs, a rudimentary nervous system, and a hydraulic method of locomotion. The anemone and star fish photos on this page were taken by Joel Salhanick of the Photo Lab. In August Mr. Salhanick will be exhibiting a number of underwater color photographs in the display case opposite the Gift Shop.

BASIC ED AND ENGLISH LANGUAGE STUDENTS CELEBRATE SCHOOL YEAR END

Learning is hard work. Working a 40-hour-a-week job and going to school at the same time is even harder. But ambition and the willingness and desire to learn are among the most human of traits.

"This is a highly motivated, hard-working group of people," said Carol Eichling, Director of the MGH Tuition Aid Program.

She was talking about the members of the Adult Basic Education and English as a Second Language classes who met in the Penthouse June 28 to celebrate the end of the school year and to congratulate one another on the advances they have made.

The Adult Basic Education courses have been conducted at the MGH since the fall of 1975, when the hospital was designated a Satellite Center in the Boston School System Adult Education Program. (At the MGH, only employees can attend.) Classes, for which there are waiting lists, have met throughout the year from 3 to 5 p.m., Mondays through Thursdays, and are conducted by teachers from the Boston Public Schools. An effort is being made to arrange early morning sessions for people who work an afternoon shift.

Students are instructed with the aid of individualized workbooks. To gain a high school equivalency certificate, a person must pass five tests covering the natural sciences, social sciences, math, reading, and grammar.

English as a Second Language courses have been taught at the hospital for the past year and a half by the Boston School for Modern Languages.

The Volunteer Department has also been involved in providing a tutor during the school year for people enrolled in the various classes. This summer the Warren Library will have textbooks from the Boston Public School Department on the shelves including Adult Education books. In addition a tutor from the Volunteer Department will be in the library from 3 to 5 p.m. Mondays through Thursdays to answer questions that might come up in the course of study.

At the party, special mention for significant progress went to Victor Franklin of Building Service.

Special mention for outstanding attendance in the Basic Education classes went to Lois Garbutt and Edna Weekes of Building Services, and Raymond DeLorey of Dispatch. Recognition for outstanding attendance in English as a Second Language went to Aurora Gonzales and Irma Bettancourt of Clinical Administration, and to Irini Panush of Linen Control.

The English as a Second Language group is made up of Pedro Gonzalez, Marie Jacques, Ursala Bernier, Claudina Saenz, all of Building Service, Irini Panush and Esperanza Hatem of Linen Control, and Aurora Gonzales and Irma Bettancourt of Clinical Administration.

The Adult Basic Education group includes from the Dietary Department Adelaide DeMarco, Mary Johnson, Euphemia Trowers, Mabel White, Rosalind Morris, May Humes, and Victoria Dudley, and from Building Service Jim Gandy, Lois Garbutt, Edna Weekes and Victor Franklin.

Eighth grade diplomas were received by Marie Allien, Aileen Castillo, Sinclair Maycock, and Marie Rateau, of Building Service, George Cutler of Dispatch, and Meta Alleyne of Dietary.

Two people, Gesner Felix of Dietary and Rachel Brown of Building Service, achieved their high school equivalency independent of the MGH Satellite School.

Moving the 'Finch: Shown above are the last Social Service rounds held in the Bulfinch Building. They took place on Thursday, July 14, 1977.

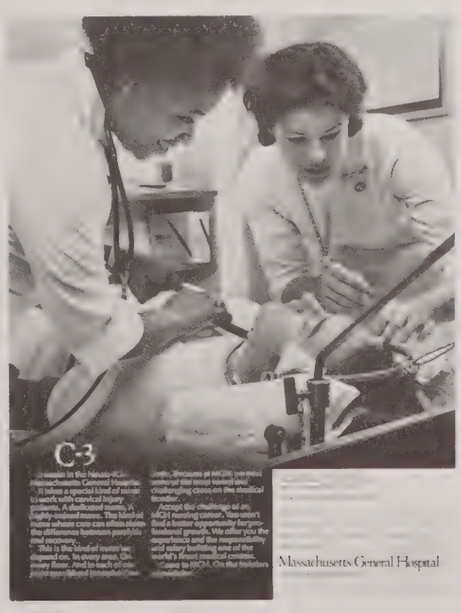
MGH NOTICE ATTRACTS LARGE READERSHIP

Yvonne Luthy was talking about what the hospital looks for in a nurse. For nine years Miss Luthy has been a nurse recruiter in the Personnel Department.

"Basically we want people who can cut the mustard," she said, laughing. "We are looking for nurses committed to their work, with some experience, people who are looking for a challenge and are able to stand up under pressure."

As part of the search for such individuals, advertisements are placed by Miss Luthy's office in a variety of professional journals. One of the most respected and widely circulated, the magazine R.N., recently conducted a survey to see which notices appearing within its pages were read the most. Nurses in both metropolitan and nonmetropolitan areas were sampled. The MGH advertisement shown on this page won first place. Ninety-seven percent of the nurses who responded had read the MGH ad.

In 1971 the MGH won another advertising honor, the prestigious Hatch Award, which was also given to the hospital in connection with nurse recruitment, for the nursing brochure "The Best in You."



This ad featuring Beverly Brooks (left), RN, of Staff Education, and Suzanne Gilmore (right), RN, a former employee, placed first in a readership survey conducted by the magazine R.N.

Moving the 'Finch: Donna Walsh, Head Nurse on Bulfinch 3, during the move.

MGH DIETETIC INTERNS GRADUATE

Fourteen graduates of the MGH Dietetic Internship were honored at a reception in the Walcott Lounge on June 24. The party followed the presentation of certificates by Dr. Charles A. Sanders, General Director of the MGH, and the presentation of American Dietetic Association pins by Annie L. Galbraith, R.D., Associate Director of the MGH Dietary Department and immediate past-president of the American Dietetic Association.

The current graduates represent eleven states and fourteen undergraduate institutions. They have successfully completed a twelve-month course of study under the supervision of Louise Hatch, R.D., Director of the Dietary Department. The program includes academic work in administration and nutrition with experience in clinical dietetics and the management of dietary services. A total of 1,025 students have now graduated from the program. Three of this June's graduates, Elizabeth S. Fitzgerald, Susan M. Leick, and Margaret S. Oberfell, will take positions on the MGH Dietary Staff.

Briefly noted: A Memorial Service for Mrs. Josephine Winston, RN, will be held Friday, August 5, 1977, at three o'clock in the Massachusetts General Hospital Chapel.

Diving (continued from page 2)

A diver is struck by the beauty of that speed which is as fluid as its medium.

"The gracefulness and agility with which those creatures move is remarkable," said Dr. Cassem. "That's a wonderful thing to behold."

Dr. Cassem has also been involved with sharks. In the British Virgin Isles he dove looking for nurse sharks. Unless gravely disturbed, nurse sharks are a lethargic species. On this dive Dr. Cassem photographed several that were five or six feet long, vicious in appearance but undemonstrative. Then the hammerhead shark came.

"It seemed he had been attracted by the commotion and came in from the open sea," said Dr. Cassem. "It was very awesome to see that creature."

The hammerhead was 12 feet long but looked bigger because of the speed with which it moved.

"It looked like it was something 20 feet long going by, about 20 feet above us, a big shadow and all. We used up a lot more air than usual seeing that."

But the dangers are usually ones of human miscalculation. The single most dangerous element inherent in the diving situation is the possibility of lung damage caused by breathing compressed air against an accidently decreasing water pressure. The air a diver breathes is under a pressure of 2,000 pounds per square inch. The pressure of the water at a given depth is constant. The lungs expand against that force, pushed to their maximum volume by the great strength of the compressed air in them. As a diver moves upward, the water pressure decreases. If the diver's lungs, already at a maximum volume, are still filled with air, the air will continue to expand in response to the lowered water pressure, straining the lungs. As a result, a host of physical problems can arise, including rupture of the lungs. The amount of upward movement needed to bring about this situation is as small as three or four feet. For this reason divers are taught to exhale whenever they move upward. Such a problem does not threaten non-SCUBA swimmers who go underwater simply holding their breath, because the air they retain in their lungs is surface air and is not under the great pressure of compressed air.

There is an elation divers talk about which arises from several sources. One is the mastery of equipment and skills. This gives you freedom. You can play games underwater.

"I play jet plane," said Valerie Costelloe. "This means I get in fairly shallow water, 7 to 10 feet, and just ride the surf. I ride the surf on the bottom. You go up and down. Put your arms out and glide. After you've done this sort of thing a few times, you get better control. You understand your body's weight and your breathing. If you inhale, you rise. If you exhale, you sink."

There are other satisfactions.

"There is something really exciting about having the ability to move in any direction you like," said Ms. Costelloe. "It's the only place you can move diagonally from a point lower to a point higher without any effort at all. You can go anywhere. You can go to the bottom. You can go to the top. You can go sideways. You can roll over. It feels terrific. It's a very nice feeling to know you are doing this thing without any effort at all, that you have complete control."

Kim Bolton, MGH Operating Room Technician, explores the varied geography of the ocean off St. Thomas Island in the Caribbean.

"There is a contemplative atmosphere," said Dr. Cassem. "It's generated by being in a totally new world, one in which almost everything seen has some rare beauty to it, or some mysterious significance. So the more I look, the more I see. There are things which are large but also things which are very tiny and seem infinitely delicate and beautiful. Nobody talks, and that's very soothing."

"Just about all of us," said Ms. Costelloe, "go on these 'go soak your head dives.' It doesn't matter where. It's just the idea of sitting underwater, breathing."

"It's peaceful, quiet," said Ms. Guiffreda. "It's fascinating. [illegible] are some place where very few other people go."

Having the ability to breath underwater without aid is a fantasy common to divers. A handful of animal studies have actually demonstrated that coating the lungs of land mammals with certain substances allows them to survive long periods of submersion by utilizing the oxygen in water. But the oxygen content of water is much less than that of air. Even if human lungs could efficiently use water in oxygen exchange, the amount of oxygen obtained would be less than the body requires for its functioning.

But the fantasy persists. At a dinner party people were talking about what is perfect, what would be a flawless experience.

"Gills," said Valerie Costelloe.

So at Thatch Key you return from the Atlantic by entering a cave, wondering what it would be like to require no gear at all, to have that final degree of freedom. In the cave you reach the base of a 10-foot chimney. You wait. The bodies of the two oceans meet there and vertically moving currents grasp you. You must exhale as you are pulled upward, or the expanding gases in your lungs will tear open those simple sacks and hiss into your chest.

"Gills."

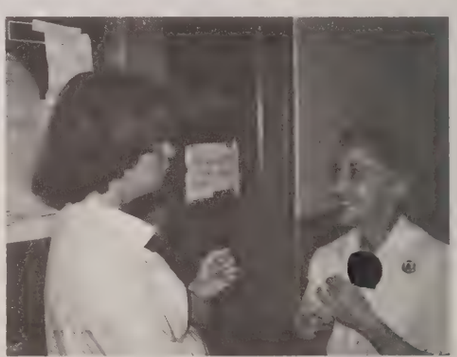
We do not have them yet, so you have to be careful.

Drawn upward through the chimney by the currents you are in the Caribbean again, the warm, gentle, motherly, and fertile Caribbean. Later you return to land.

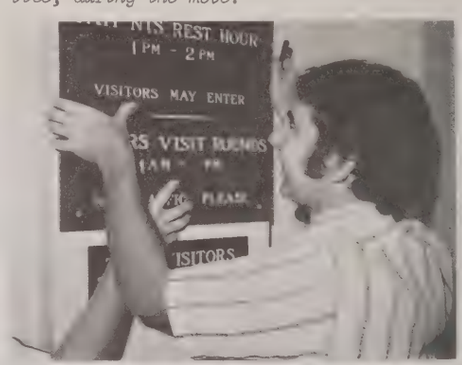
Land.

If the difference between the Caribbean and the Atlantic is one of ecosystems, then the leap from land to sea--backward this time, not the slow crawl of our evolution--bridges worlds. But a resourceful group of people have learned to feel at home in both these worlds, and the underwater one is sometimes their favorite.

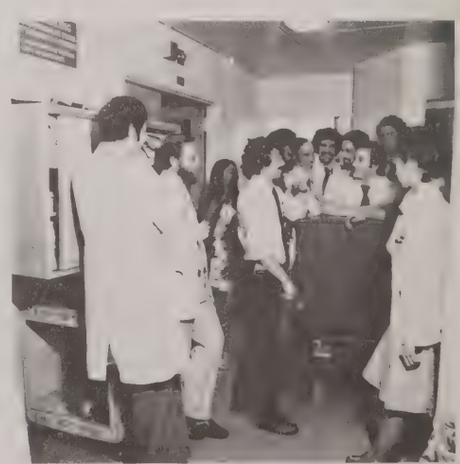
Moving the 'Finch



Barbara Mahoney (left), RN, Clinical Leader on Bulfinch 3 (now Bigelow 6), and Frances Gardella (right), RN, Chairman of the Medical and Psychiatric Nursing Service, during the move.



Dr. George E. Thibault acquiring a memento during the Bulfinch move.



The last Visit rounds on Bulfinch 3. Thursday morning, July 14, 1977.

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The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) AUGUST 4, 1977

MGH PROSTHETICS TECHNIQUES MAKE IMPACT IN FIJI ISLANDS

In mid-June Ronald Altman, Codirector of the MGH Orthotics and Prosthetics Laboratory, left Boston on a journey to the Fiji Islands. His goal was the teaching of thermoplastic prosthetic techniques to workers in a clinic for crippled children, a clinic Mr. Altman himself helped start in 1971 when he was in the Peace Corps.

Now a large photograph of Mr. Altman has appeared in the Fiji Times. Pictured with him is Ranadi Udite, a six-year-old handicapped youngster who benefitted from Mr. Altman's expertise by being fitted with a plastic leg brace.

Two letters to Dr. Henry J. Mankin, Chief of the MGH Orthopaedic Service, describe Mr. Altman's experiences on this visit. One is from Mr. Altman himself, who writes:

...While I haven't had much time to sit under the palm trees drinking Fiji beer I have been having a great time seeing the fellows here pick up on methods and techniques of plastic bracing.

We spent the 1st part of the program sorting out the problems (unrelated to this course) and concentrating on the basic principles, then began casting patients for some of the simple designs--then moved on to the more complex.

(continued on page 2)

Briefly noted: The Treasurer's Office has moved from Moseley 3 to Suite 6 (second floor) 100 Charles River Plaza. The telephone extension remains the same (8080), as does the mail address (MGH Box 135).

People...

The increasing use of computed tomography as a diagnostic tool has resulted in a great demand for the machines--called CT scanners--which actully perform the work. These devices are costly, and there is some controversy concerning the way in which the installation and utilization of the scanners should be regulated. The National Academy of Sciences Institute of Medicine recently studied this issue for the Blue Cross Association. Chairman of the Institute of Medicine committee undertaking the study was DR. CHARLES A. SANDERS, General Director of the MGH.

* * *

The medical record is a crucial aspect of a patient's hospital experience. It is a means of communication between the many people participating in the patient's care, and the only day by day documentation of what has happened to the patient in the hospital. The medical record is the central repository of all the medical information obtained concerning a patient during his stay in the hospital, and is often the only source of data about a patient's past conditions when he returns again to the hospital. As a result, the medical records department of a hospital is an important place, and in Massachusetts there is an active association of medical records administrators. Now three MGHers--JOYCE GORMLEY, Director of Medical Records, and LINDA PETERSON, Assistant Medical Record Administrator, and SHARON COHEN, Assistant Medical Record Administrator--have been appointed to positions in that organization. At its recent annual meeting the Massachusetts Medical Record Association appointed Ms. Gormley Chairman of the MMRA Planning and Bylaws Committee; Ms. Peterson was appointed Chairman of the Legislative Affairs Committee; and Ms. Cohen was appointed a member of the Nominating Committee. Ms. Gormley is also the MMRA Parliamentarian.

FIJI ISLANDS (continued from page 1)

Took a clinic trip around Viti Leni, the main island. In 4 days we saw 50 of the patients and casted 23 for all varieties of braces. On Friday we will leave on another trip to a couple other islands where the Crippled Children Society is assembling patients for us to see.

But what Mr. Altman doesn't describe is the depth of his contribution. The second letter to Dr. Mankin is from Charles Wheeler, President of the Fiji Crippled Children Society, who writes:

I would find it hard to tell you what a great benefit it has been to our Clinic to have Ron Altman visit here again. He has been using his "annual leave" to work 7 days per week and revitalise and reorganise the whole place.

Ron of course is known as the founder father of prosthetics here, and has done a wonderful thing for Fiji. I do hope that in future we can bring him here at regular intervals.

We do appreciate the cooperation you have given to his visit...

Our very grateful thanks.

Correction: Nuclear Medicine has moved from Gray 2 to White 2, not vice versa.

Briefly noted: Patient Recreation Workers are in need of decks of playing cards for use by patients. If anyone has spare decks of cards to contribute he should bring them to the Central Nursing Office on White 1 opposite the Flower Shop.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Robert P. Cabaj, Clinical Assistant, Psychiatry

Dr. Robert K. Crone, Assistant in Pediatrics and Assistant in Anesthesia

Dr. Daniel F. Dedrick, Assistant in Anesthesia

Dr. Bernard M. Gerber, Clinical Associate, Psychiatry

Dr. Mark R. Goldman, Assistant in Medicine

Dr. Steven W. Havas, Assistant in Medicine

Dr. Robert K. Leet, Assistant in Medicine

Dr. David A. Link, Clinical Assistant, Pediatrics

Dr. Stephen J. Lipson, Assistant in Orthopaedic Surgery

Dr. John M. Mazur, Assistant in Orthopaedic Surgery

Dr. David T. MacLaughlin, Assistant in Biochemistry, Gynecology

Dr. Mark G.F. McCormick, Asisstant in Psychiatry

Dr. Michael E. Mitchell, Assistant in Urology

Dr. Jonathan Moss, Assistant in Anesthesia

Dr. Lanta C. Oliver, Assistant in Medicine

Dr. Ben Z. Pilch, Assistant in Pathology

Dr. Jerrold F. Rosenbaum, Assistant in Psychiatry

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) August 11, 1977

MGH FLOWER SHOP OPENS IN EVENINGS

The MGH Flower Shop has extended its hours. Monday through Friday the shop will open at 10:00 a.m. and remain open until 7:00 p.m.

REMINDER TO EMPLOYEES PARKING AT LONGFELLOW GARAGE

Only Nashua Street (green) and Evening (yellow) coupon books are valid at Longfellow Garage. Employees are allowed to enter this garage between 1:00 p.m. and 4:00 p.m. Monday through Friday only. Employees entering the garage before 1:00 p.m. are directly responsible to Charles River Park for any parking fees accrued before that time and must pay any fees due in cash to the Longfellow Garage attendant.

People...

DR. GEORGE A. BELLER, Assistant in Medicine at the MGH, has received a 5-year Established Investigator grant from the American Heart Association. The grant will support research concerning innovative techniques by which the extent of damage to the heart following acute heart attack may be assessed. Dr. Beller has participated with the Physics Research Laboratory in clinical studies using the MGH Positron Camera. Dr. Beller has also recently been appointed Head of the Division of Cardiology as well as Donald C. Barnes Professor of Medicine at the University of Virginia Medical Center. He will assume this endowed chair and the cardiology position in September.

From the Benefits Office: Now that the MGH Pension Plan has been amended to conform to the requirements of the Employee Retirement Income Security Act of 1974 (ERISA), the amended Plan must be submitted to the Internal Revenue Service for qualification. ERISA requires that we publish the following statement regarding this submission.

MASSACHUSETTS GENERAL HOSPITAL

NOTICE TO INTERESTED PARTIES

ALL PRESENT EMPLOYEES ELIGIBLE TO PARTICIPATE IN THE MASSACHUSETTS GENERAL HOSPITAL PENSION PLAN

Massachusetts General Hospital (Employer Identification Number 04-1564655) is making an application to the Internal Revenue Service for a determination that the Massachusetts General Hospital qualifies under Section 401(a) of the Internal Revenue Code of 1954.

This application will be submitted to the District Director, Internal Revenue Service, P.O. Box 9081, John F. Kennedy Federal Building, Boston, Massachusetts 02203.

The Plan identification number is 001. The Plan Administrator is the Retirement Committee.

Any employee of Massachusetts General Hospital except an intern, resident, fellow, or student is eligible to participate in the Plan. An employee who is eligible to participate generally will become a Plan participant on the first day of the month coinciding with or next following his attainment of age 25 and completion of 1,000 hours of service in a twelve month period.

(continued on page 2)

CARPOOLING

Carpooling lists are now available for interested employees. Over 80 different communities have MGH employees with varying work schedules presently interested in carpooling. Any employee interested in participating in carpooling arrangements should contact the Commuter Service Coordinator, Ms. Catherine Cook, at extension 2390.

Briefly noted: In a study of Boston driving habits and problems, Boston University students recently polled 2,006 people working in Boston firms and organizations. One result of the survey was a ranking of the 15 places in Boston where people thought driving was the most dangerous. MGHers will be interested in knowing that the familiar Charles Circle, at the intersection of Cambridge and Charles Streets, a block down Cambridge Street from the hospital, placed seventh in the poll. Kenmore Square placed first. In addition, 94 percent of people questioned felt that Boston drivers exhibited aggressiveness, 84 percent felt Boston drivers were not cautious, and 85 percent felt Boston drivers were discourteous.

PURCHASING PHONE CHANGES

Phones have been changed in Purchasing in order for hospital personnel to contact the Buyers directly. These lines will provide access to individual Buyers, curtailing your need to go through a centralized purchasing number.

The new numbers are as follows: Joseph Blanchard, 2276; Richard J. O'Brien, 2260; Nick Sassani, 2270; Barbara MacLeod, 2263; David P. Pickwick, 2269; and Don Crasco, 2271.

Additionally, the 2265 number can still be utilized for general purchasing calls. Clip and keep this data with your regular telephone listings.

PENSION (continued from page 1)

Prior to the October 1, 1975 amendments, the District Director of the Internal Revenue Service has previously issued a favorable determination letter with respect to the qualification of the Plan.

An interested Party is entitled to submit a comment on the question of whether the Plan meets the requirements for qualification under Part I of Subchapter D of Chapter 1 of the Internal Revenue Code of 1954, as amended. An Interested Party may submit such comment to the District Director of the Internal Revenue Service named above or request that the Department of Labor submit such comment to the District Director. Two or more Parties may join in a single comment or request. If a Party or Parties request the Department of Labor to submit a comment and that Department declines to do so, the Party or Parties so requesting may submit a comment to the District Director in respect of the matter or matters on which the Department of Labor declines to comment.

A comment submitted to the District Director must be received by him on or before October 9, 1977. However if it is being submitted on a matter on which the Department of Labor was first requested but declined to comment, the comment must be received by the District Director on or before the later of October 9, 1977, or the 15th day after the day on which the Department of Labor notifies such Interested Party or Parties that it declines to comment, but in no event later than October 24, 1977. A request of the Department of Labor to submit a comment must be received by that Department on or before September 19, 1977, or if the Party or Parties making the request wish to preserve their right to submit a comment to the District Director in the event the Department of Labor declines to comment, on or before September 9, 1977.

Additional informational material regarding the Plan and the procedures to be followed in submitting, or requesting the Department of Labor to submit, a comment may be obtained from the Benefits Office, Walcott 3, Extension 8133, during normal business hours.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

August 25, 1977

Emergency flight to MGH saves child's life

An emergency flight of more than 5,000 miles to utilize the children's diagnostic and intensive care facilities of the Massachusetts General Hospital has probably saved the life of a pretty, 3-year old Greek girl.

Maria Tsagliotis of Piraeus was flown to Boston from Athens on July 10th, critically ill from a condition that had baffled physicians for more than two weeks at the Aglaea Kyriacou Children's Hospital in the Greek capital. The disorder was causing the patient's heart and lungs to fail.

On the flight, first to New York and then to Boston in a private air ambulance, Maria was accompanied by Dr. Daniel C. Shannon, Director of the MGH Pediatric Intensive Care Unit; Dr. Stathis Baibas, a resident from the Greek hospital; and her parents, Mr. and Mrs. Vasilis Tsagliotis.

Three days earlier Dr. Shannon had received a telephoned appeal to hurry to Athens and care for the child. The chief and assistant chief of pediatrics at the Kyriacou hospital had trained at the MGH, and they felt that the little girl's critical condition demanded the expertise of Dr. Shannon, who is both a pediatrician and a pulmonary physiologist.

At the Kyriacou hospital, Dr. Shannon conducted extensive tests. He ruled out the need for any immediate surgery but said that further diagnostic examinations and treatment could best be accomplished if Maria was brought to the Massachusetts General.

"The trip was a big risk, a very, very big risk," Maria's father said later at the MGH. "But my wife and I were told by doctors of the hospital in Athens that it would have been an even bigger risk to leave her there."

One day after her arrival in the MGH's Pediatric Intensive Care Unit, her primary problem was diagnosed as a Pseudomonas bacterial infection in her chest. Relatively uncommon, the infection produces in children and adults a condition called "shock lung," similar to the effect of hyaline membrane disease, an ailment which afflicts premature infants. "Shock lung" carries a 50 percent mortality rate.

"Once we discovered the presence of the bacteria, we were able to infuse an antibiotic which could fight the infection," said Dr. Shannon. "At the same time, Maria's breathing was supported by a mechanical respirator, and we continued using the drug we had administered on the plane to help her heart.

"After about six days, we discontinued the respirator and the heart medication. One day after that, Maria was well enough to be transferred from the Pediatric Intensive Care Unit to the Intermediate Care Unit and for her name to be taken off the danger list."

Because of Maria's rapid recovery at the MGH, both the shipping firm and the Kyriacou hospital have indicated they would like to consult with the MGH on how to establish pediatric intensive care facilities in Greece.

One little girl: A very sick Maria Tsagliotis with her parents at her bedside (left) in the MGH Pediatric Intensive Care Unit, and Maria one week later feeling much better (right). The story of her dramatic flight to the U.S. and her successful treatment at the MGH was published in Greek newspapers, and when she flew home with her parents, 300 people greeted her in the Athens airport with flowers celebrating her recovery.

Burning plane: Crisis handled calmly

At the MGH-Logan Airport Medical Station the crash alarm sounded at 12:15 on a Thursday afternoon, and the emergency loud speaker announced a plane had aborted flight on a runway.

From the first alarm until late afternoon the staff of the Medical Center and the MGH Emergency Ward were busy taking care of the people who were injured on board the big jet when fire broke out in its tail engine.

(continued on page 4)

Staff of the MGH-Logan Airport Medical Station cared for passengers hurt when this plane caught on fire. (Photo by Stanley Forman courtesy Boston Herald-American.)

Bigelow floors popular, Bulfinch floors remembered

On the Saturday morning when Bulfinch 3 moved a young CCU nurse walked around Bigelow 8 becoming familiar with her new floor.

"They did just great with this," she said finally. "They did a good job."

* * * *

"I'm nostalgic," said Dr. George E. Thibault, Assistant in Medicine at the MGH, "but the new floors are a much better way to give medical care. I think the patients are in a better frame of mind. And this is a pleasanter place to work."

"The place is brand new," said Rita Cummings, Clinical Leader on Bigelow 6 and 7.

"You can't help but be happy for the patients going into a new building," said Regina Craffey, of Staff Education and in the past Head Nurse on Bulfinch 3 for eleven years.

"We now have the physical facilities in the non-ICU areas to care for patients with more complex problems," said Barbara Mahoney, Clinical Leader on Bigelow 8. "And the technical facilities available in the Bigelow rooms are much better than in the other building. The oxygen, compressed air, and suction outlets are more numerous. And the isolation rooms are set up as potential ICU rooms."

"In terms of the change for the patients," said Ms. Cummings, "it will allow patients more privacy. It's good having the bathrooms in the rooms. It's good having the sinks in the rooms, and the clothes closets in the rooms, as compared to the environment we were living in. I think the size of the rooms is excellent for giving the patient care."

(continued on page 2)

Bulfinch remembered

(continued from page 1)

The move itself from the Bulfinch Building to the Bigelow Tower was conducted efficiently.

"The people planning the move did a very good job," said Dr. Thibault. "I had thought their predictions about the speed with which they could do it would not be accurate, but they were. Bulfinch 3 was moved in an hour and a half."

"The move went very well," said Ms. Cummings. "The Building Service people, the Labor Shop, the people from Clinical Administration, the Unit Secretaries, the nursing staff, I think everybody did a really good job. Everything went very smoothly."

A team of Building Service and Dispatch employees, supervised by James Correale and Frank Creighton of Building Service, transported the patients. The Building Service team-members were Ernest Adamson, Whitfield Barrow, Enrique Castillo, Luc Dumornay, Vivian Dunn, and Unious Williams. On Saturday the Dispatch members were Armando Dockery, Lawrence Roche, Mark Madsen, James Lynch, Richard Merlino, and James Kain; on Sunday they were Josue Bruno, Lawrence Roche, Charles Roche, and William Bryan.

Throughout the move physicians, nurses, and respiratory therapists were with the patients. Also on hand were an elevator repairman, a technician from Medical Engineering, and, in the Bigelow Building, construction representatives in case any difficulty arose with the new room arrangements or equipment.

On Sunday, as the end of the move approached, Stephen [redacted] Kauffman, Director of Administrative Services and chairman of the committee which planned the move; John C. J. Croni[redacted] Director of Clinical Administration; and [redacted]rances A. Gardella, RN, Chairman of Medical and Psychiatric Nursing Service, together transported a patient from the Bulfinch Building to the Bigelow Tower. That Sunday evening the Dietary Department prepared a special steak dinner for patients who had been moved.

"I felt a little bit in awe, and some sense of loss," said Ms. Gardella, speaking of how she felt as the move progressed.

Talking about her first impression of the Bulfinch when she came to her position at the MGH, she said of the wards, "I was tremendously impressed and liked them. I feel very fortunate to have been assigned to the Bulfinch. The Bulfinch stood for a high quality of care delivered from a number of disciplines. It was also a great place to learn."

(continued on page 3)

The Heffalump (boat farthest to the left) was skippered by Dr. Richard J. Kitz, Chairman of the Department of Anesthesia, in a recent race from Buzzards Bay to Bermuda. This photo was taken at the start of the race and shows Dr. Kitz' craft with a good lead over his competitors. Note the choppy water and the fact that none of the sails are pulled up to the tops of the masts; this means a good strong wind was blowing at the beginning, and the race was off to a fast start. The Heffalump placed second in its class.

Riding the wind to Bermuda

In a 37-foot sloop you sail out the mouth of Sippican Harbor off Marion, Mass., into Buzzards Bay. With a good start and the other hundred craft behind you, you set a straight course for Bermuda six hundred miles south.

This is an open ocean yacht race, so named because for those five or six days' sailing you are nowhere near any land. The use of electronic navigational devices is forbidden.

"You're in the middle of the ocean in a clamshell," said Dr. Richard J. Kitz, Chairman of the MGH Department of Anesthesia.

In the Marion to Bermuda race Dr. Kitz skippered the Heffalump, a 36.4 foot sloop, and placed second among 17 Class D craft (those boats between 36 and 38 feet in length). With him was a five-man crew which included three other people from the MGH: Christopher Pickwick, a Senior X-ray Technician; John Gilbert, Assistant Biostatistician in Anesthesia; and Ronald Reder, of Medical Engineering. Their official time was 5 days, 8 hours, 12 minutes, and 11 seconds. They came in at 4 a.m., anchored, and celebrated the finish with wine and fruit cake. Then at dawn they wound their way through the Bermuda reefs to Hamilton Harbor.

For the crew the passage through the Gulf Stream was perhaps the most vivid experience of the race.

The Gulf Stream is a current of warm water about 30 miles wide. Between Puerto Rico and Florida it squirts out of the Gulf of Mexico into the Atlantic. It be[redacted]es important for navigation to know when a boat enters the Gulf Stream, because its 3-knot current will divert a boat from its true course.

"Another thing about the Gulf Stream," said Dr. Kitz, "is its phosphorescence, which you see at night. This is made up of all sorts of luminescent zooplankton and marine life that you can see streaming off the stern of your boat or as your bow wave breaks."

The Heffalump sailors saw birds (shearwaters) which glide long minutes within inches of the ocean surface, 2 whale spouts, innumerable sharks, and a number of dolphins that frolicked in the bow wave of the boat.

Dr. Kitz has been racing since his boyhood in Wisconsin. To master the challenge of a long offshore competition like the Bermuda race is the fulfillment of a long-time ambition for him.

"It really is a challenge to pilot a boat through the water just harnessing the wind and utilizing efficiently your crew and sails," said Dr. Kitz. "Then, in racing, of course, the challenge is to get there first, ahead of other people, and to do that efficiently."

On both counts, Dr. Kitz and his crew have met the challenge of sailing with great success.

New members of the House Staff and their families socialize at a reception in their honor in the Walcott Lounge.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

Bulfinch memories: The evolution of inpatient care (continued from page 2)

Ms. Cummings, Mary E. Donovan, RN, Head Nurse on Bulfinch 2, and Eileen M. Budri, RN, Head Nurse on Bulfinch 1, moved the last patient to leave--Angelina Albanese--from the Bulfinch Building at 10:00 a.m., July 17. The last patient actually admitted to the Bulfinch wards was Lawrence Tecci, who came to Bulfinch 1 through the Emergency Ward on Saturday, July 16.

* * * *

"There was always something special about the Bulfinch," said Dr. Thibault, reminiscing a few days after the move.

Dr. Thibault, who received his MD from Harvard Medical School, first saw the Bulfinch Building wards as a student in his general medical rotation; for him as for most who initially saw the wards as students, the recollection of encountering his first patients overshadows a memory of the building. But as his career progressed, the building became the frame which enclosed memories of colleagues, patients, and the influence of an indefinable but real medical tradition.

"There were negative features to being on the Bulfinch," he said, "but there were the positive features of being part of something special. There were the pictures on the walls of the old house officers and the old Chiefs of Medicine, and the feeling you were part of some special tradition of all the great figures in medicine who had passed through here."

"The history behind that place was impressive," said Ms. Craffey. "The tradition, the pride. When the White Building was built, there were many opportunities to transfer out of the Bulfinch, but not many nurses went. We liked it. Especially on the open wards."

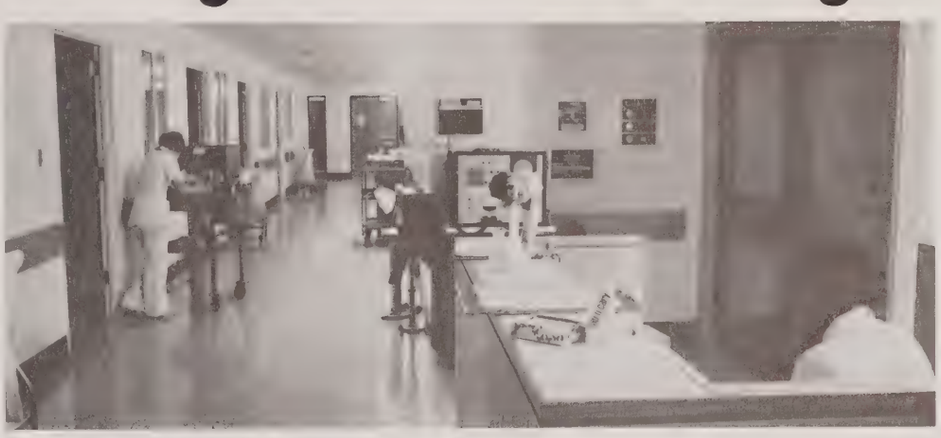
"We all loved the Bulfinch," said Barbara Noonan, RN, of the Transfer Office, an alumna of the MGH School of Nursing who in the past both studied and worked on the old wards. "I can remember very well most people in my own class, on graduation preferring to get a job in the Bulfinch if possible. That was the year the White Building opened, but even then people leaned toward working in the General Hospital. Back when I was a nurse there, there was a kind of camaraderie that developed more quickly between people because of the openness of the wards. I think people felt a kinship with one another."

"At certain times," said Dr. Thibault, "there were certain combinations of people on an open ward situation that made it very pleasant. With the right combination of patients who had certain social instincts a kind of society would form out of this open ward. I have some very pleasant memories of quiet evening walk rounds, going around this open ward and the exchange of pleasantries and the feeling that not only you and this particular patient were forming a relationship but that a relationship had formed among all the patients, and everybody was pulling for everybody else."

"I think the kind of situation that stands out most positively," said Barbara Buckley, Director of Bulfinch Social Service, "was one in which the patient was really able to use and benefit from the whole ward. I can think of patients who have gotten involved with everyone on the ward, and that was part of their recovery. They took an interest in the other patients. They could be helpful to the other patients in various ways."

Above the wards on the third floor of the Bulfinch Building was the first Intensive Care Unit in the hospital. Even before it was officially an ICU, B-3 was a ward to which the very ill from the open wards were transferred. It therefore was the site of many improvisations and innovations, including handmade esophageal balloons and the first defibrillator at the MGH.

"We had read about this defibrillator," said Ms. Craffey, "and one of our interns had a patient who was going in and out of fibrillation, She was literally dying every night. We used to use--this seems very archaic now but it worked then--we would put a cardiac needle in the patient's heart and flick it with a finger to stimulate the muscle to pump again. So this intern had read about the new defibrillation, and I remember he ripped a lamp apart and put the cord in the wall and just touched the tip of the cardiac needle in the patient with the wire, and actually defibrillated the patient. This was written up in the journals. He did this about thirty-six or forty times that night and kept the lady going. Then shortly after that we purchased our first defibrillator."



A Bulfinch ward in the nineteenth century (top), in 1977 (center), and one of the new wards in the Bigelow Tower (bottom), to which patients from the Bulfinch medical wards were moved.

"There was always that sense of its bursting at the seams," said Dr. Thibault, talking of Bulfinch 3, "of its being just barely compensated, when in point of fact that wasn't exactly the case. But one was always aware of a certain noise level, a certain intensity and bustle. You were always bumping into people because the halls were so narrow. My first reaction on moving to the Bigelow, as we took exactly those same patients we'd seen in early morning rounds with exactly the same problems and exactly the same number of respirators to the Bigelow, was that all of a sudden it was quiet. It was absolutely quiet. There was a different mood, a different atmosphere. It was a calmer mood, perhaps less exciting. But one had more a sense of control. Things really were just as much in control on Bulfinch 3, but the impression conveyed was that it was calmer on Bigelow 8. You could make rounds and not bump into anybody."

The moves of the Bulfinch wards, with the moves and remodeling of various other floors in preparation, have generally impressed observers as examples of good planning and efficient operation. Certainly they have been examples of cooperation between many varied disciplines, and the overall benefit to the patients from the greatly improved facilities is considerable.

Those relocations are finished now, and the Bigelow Tower is essentially complete. The staff of the Bigelow medical floors is growing accustomed to the new surroundings. Repeating patients coming onto the new floors rather than those in the Bulfinch are delighted with their accommodations. And the way it was on the Bulfinch wards will become part of the oral tradition passed on during quiet times in the night shift.

Logan (continued from page 1)

Dr. Niranjan Dudani and two nurses, Marie Kerrigan and Carole Nania, were escorted from the Medical Station to their positions by State Police. Dr. Dudani set up a triage area at an airline gate, and the two nurses went to the plane. Off-duty nurse Annette O'Brien came in to the Medical Station and took up her position there.

From the plane one patient was sent directly to the MGH Emergency Ward. All other passengers needing further care were taken to the Medical Station; 44 people ultimately were treated at the Station and four of these were sent to an MGH radiologist for X rays. Of these, two were sent on to the MGH Emergency Ward for observation. No patients were admitted to the hospital. Most injuries were minor, such as friction burns from sliding down the escape chute. All passengers with histories of high blood pressure or cardiac problems were evaluated to determine if the tense situation had aggravated their conditions.

Also helping out at the scene were two doctors and a nurse from the East Boston Neighborhood Health Center; a doctor and two nurses who went out to the Medical Station from the MGH; and the State Police who are a regular part of the disaster plans at Logan. One patient was examined at the East Boston Neighborhood Health Center.

In a letter to Dr. Kenneth T. Bird, Director of the MGH-Logan Airport Medical Station, Hubert W. Gainer, Airport Manager, wrote:

...Your staff's attentive and calming response in assisting the passengers of this flight and treating those with minor injuries is noteworthy. The leadership shown by Dr. Dudani and Head Nurse, Ms. Kerrigan, were instrumental in securing the passengers from the scene of the incident and quickly treating those who required medical attention. We are extremely pleased with the alertness and pleasant and highly professional manner in which your personnel cared for those who were injured....

By evening all was back to normal, and the consensus was that the crisis had been handled expertly and smoothly.

Ingles en el hospital: Bridging the language gap

Mrs. Stanley W. Swaim, perusing a copy of Ingles en el Hospital.

A patient who does not speak English tries to communicate how he feels, and a nurse who does not speak the patient's language tries to understand him: The barrier they are working against is normally a frustrating one for both of them.

But now, for Spanish-speaking patients, that language barrier is easier to cross, thanks to the publication of an attractive orange booklet called Ingles en el Hospital, sponsored by the Ladies Visiting Committee.

The MGH maintains a list of personnel and volunteers fluent in a total of 34 languages, but their availability to serve as interpreters is limited by the requirements of other responsibilities. As a result, their use is restricted to important occasions, and routine communication often has to be carried on without translation.

To aid in the day-to-day interaction between patient and staff for which interpreters are not used, the MGH Ladies Visiting Committee undertook preparation of a 24-page booklet in both Spanish and English containing scores of simple questions or comments that a patient might put to a doctor, nurse, or technician, and vice versa.

"This booklet is an important attempt to bridge the gap in communications which may exist because of language barriers. By doing so, these patients should feel more comfortable and reassured that the staff is committed to providing the very best care for them during their stay at the hospital."

"The Massachusetts General Hospital has a long tradition of providing a warm and compassionate atmosphere to those patients who come for treatment," said Dr. Charles A. Sanders, the hospital's General Director. "Many such patients are from another land; not only do they feel ill at ease simply because they are in a strange hospital but their concerns are often magnified by their inability to communicate effectively with the hospital staff.

Mrs. Stanley W. Swaim of Medfield, a member of the Ladies Visiting Committee, originated the concept of the MGH publication. While assisting in a crafts program, teaching patients how to keep occupied during their hospitalization, she became conscious of the difficulty some patients had in communicating with the staff.

Mrs. Swaim composed in German and English a rough draft of her proposed booklet, and the idea caught on quickly. A group of hospital volunteers converted the text into Spanish and English. It was reviewed and approved by professional interpreters before being published.

Ingles en el Hospital is the first of a planned series of such booklets because Spanish is the most common foreign tongue spoken at the MGH. A Portuguese-English booklet is tentatively scheduled for production next.

The Spanish-English booklet is given to incoming Spanish-speaking patients. It is also on sale in the hosptial's General Store. The proceeds will help finance the printing of the series.

PENSION PLAN ANSWERS

This is the first in a series answering questions frequently asked by employees concerning the pension plan.

Q: HOW WILL THE NEW PENSION FORMULA, EFFECTIVE 1/1/76, AFFECT PERMANENT, PART-TIME EMPLOYEES WORKING 20-HOURS OR MORE PER WEEK?

A: The formula is calculated as follows:
- your final average monthly compensation
- times total benefit years of service (maximum 25 years)
- times 2%
- equals your monthly pension

For service prior to 1/1/76: full benefit service is credited for all the years and completed months of service at 20 hours or more. The average compensation is based on your hourly rate times standard hours.

FOR EXAMPLE:

A ten-year, 40-hour employee averaging $1,000 a month who retired at age 65 prior to 1/1/76:

$1,000 x 10 x .02 = $200 a month

A ten-year, 20-hour employee averaging $500 a month retiring at age 65 prior to 1/1/76:

$500 x 10 x .02 = $100 a month

For service after 1/1/76: the benefit service is pro-rated on part time service, however, your average monthly compensation is now your hourly rate times 40 hours.

AN EXAMPLE:

A ten-year, 40-hour employee averaging $1,000 a month who retired at age 65 after 1/1/76:

$1,000 x 10 x .02 = $200 a month

For a ten-year, 20-hour employee averaging $500 a month who retired on 1/1/77 at age 65, it is necessary to combine the two formulas (prior to 1/1/76 and after 1/1/76):

Final Average Monthly Compensation

4 years at $500 a month	$2,000
1 year, full 40-hour rate (after 1/1/76)	$1,000 a mo.
	$3,000 a mo.

$3,000 divided by 5 = $600 final monthly average

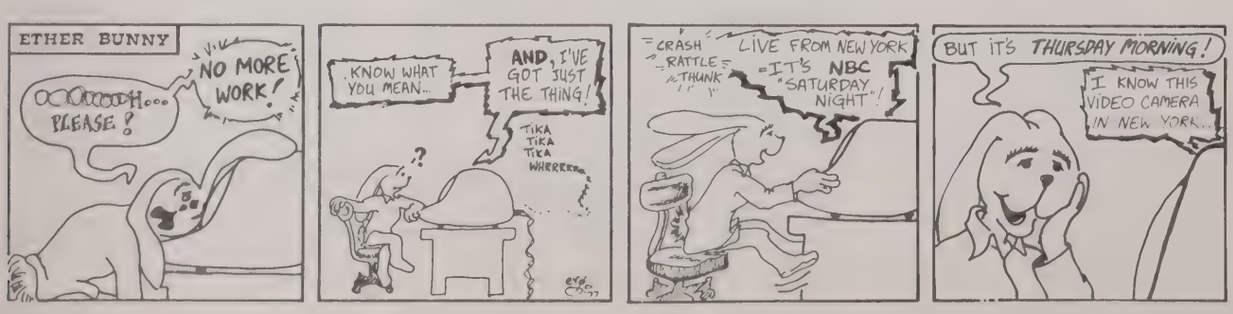
BENEFIT SERVICE

9 years prior to 1/1/76
1/2 year (1 year pro-rated after 1/1/76)
9 1/2 total years benefit service

FORMULA:

$600 x 9 1/2 x .02 = $114 a month at age 65

Each case may require individual attention, and you are encouraged to contact Personnel (x2212) to discuss the pension plan.



The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 September 15, 1977

TREADWELL LIBRARY USE INCREASES

Those who frequent Treadwell Library will recall the week in March when a survey was conducted concerning the use of the library. The results of that survey demonstrate an increased utilization of this hospital resource.

There were 1,421 visits made to the library in one week, by 857 individuals. The senior medical staff had the greatest number of users, followed closely by the clinical fellows and the house officers. More than a third of the visits (38%) were for research. Self-instruction accounted for another third (32%). The busiest days of the week in the Treadwell are Mondays, Tuesdays, and Wednesdays; the busiest hours of the day are from 1:00 p.m. to 5:00 p.m. on Mondays and Tuesdays.

In comparison with 1976 totals from a similar library survey, these figures show that the use of the Treadwell Library has increased by a significant amount.

From the Communications Office: The New England Telephone Company has raised the cost of message units from 10.30 cents to 10.57 cents. This means each call dialed from an MGH extension costs a minimum of 10.57 cents. Calls into 2 message unit areas such as Bedford, Braintree, Needham, etc., cost a minimum of 21.14 cents. Calls into 3 message unit areas such as Burlington, Lincoln, Randolph, etc., cost the hospital 31.71 cents for the first 3 minutes, plus 31.71 cents for each minute after that. One of the best ways all personnel can help the hospital reduce its costs is to make fewer local phone calls and to keep necessary hospital business calls as short as possible.

MBTA OFFERS SERVICE FOR HANDICAPPED

The MBTA Office for Special Needs has recently begun a service for handicapped individuals of all ages. Termed "The Ride," the service is designed to make public transportation more accessible to the handicapped.

Eligible residents in the service area of Allston, Brighton, Brookline, Fenway, Kenmore, and the South End are being transported by lift-equipped vehicles which have regular seating as well as space for wheelchairs. A 50¢ ticket (bought in advance) provides door-to-door service anywhere within the service area. An additional 25¢ extends the service up to two miles.

Passengers needing regular rides at least twice a week can arrange for subscription rides to reach work or appointments. In addition, a 24-hour advance phone call can reserve a ride for any purpose. Present hours of service are Monday through Friday, from 7:00 a.m. to 5:30 p.m.

To obtain information about this service, telephone the MBTA at 722-5125.

People...

A team of MGH investigators has been awarded a grant by the John A. Hartford Foundation, Inc., of New York, to study ways to preserve the efficiency of pulmonary blood flow regulation even in the face of sickness or injury. The team of researchers participating in the study is led by DR. HOMAYOUN KAZEMI, Chief of the Pulmonary Unit, and includes DR. DANIEL

. . . more MGH people on page 2

People (continued from page 1)

C. SHANNON, Director of the Pediatric Intensive Care Unit; DRS. CHARLES A. HALES and MATTHEW MILLER of the Pulmonary Unit; GORDON L. BROWNELL, PH.D., Director of the MGH Physics Research Laboratory; and CHARLES A. BURNHAM, M.S., Associate MGH Physicist. Every minute more than a gallon of blood is pumped through the lungs. The movement of this blood in arteries and veins of the lungs is regulated by the body through sensor mechanisms so blood concentration is high where oxygen concentration is also high. This allows the blood to take up the greatest possible amount of oxygen. But the ability of the delicate sensors to control blood concentration in the lungs can be impaired by almost any toxic injury to the lungs, as well as by a number of drugs commonly used to treat chest pain, impending heart attacks, bronchitis, and asthma. The MGH team will be seeking ways to prevent the resulting drop in the efficiency of oxygen exchange which is a major complication in many diseases.

* * * *

The Weddell seal, a mammal which thrives in the Antarctic Ocean, can dive to depths of 1,500 feet and remain submerged for up to an hour and 10 minutes. As participants in a continuing study of this animal's diving reflex, several MGHers are departing for Antarctica. Messrs. MEREDITH PORTER and PAUL ALFILLE, Laboratory Technicians in the Department of Anesthesia, arrived on the cold continent September 7 to begin preparations for this season's (summer, down there) aspect of the study. Joining them in October will be Drs. WARREN ZAPOL, ROBERT SCHNEIDER, AND MICHAEL SNIDER, also of the MGH Anesthesia Department. The MGH members of the international team undertaking this research, sponsored by the National Science Foundation, will be off the ice by December 15 of this year.

HEMATOLOGY CLINIC MOVES

On September 7 the Hematology Clinic moved from the Clinics Building to the Cox Ambulatory Services Unit (Cox 1). Patients will be seen in the clinic every Wednesday between 2:00 p.m. and 4:00 p.m., and the new phone number is 726-8660.

MGH AUTHORS CONTRIBUTE TO BOOK ON RESEARCH ADVANCES

Five MGH physicians have contributed to an important new book published by the Harvard University Press. The book, The Horizons of Health, has been chosen by The Book-of-the-Month Club as an upcoming alternate selection.

Written for the interested lay reader, the book is a state-of-the-art report on current biomedical understanding and research directions. It presents as a coherent whole the many discoveries of modern day investigators in four areas: basic processes in disease; biomedical approaches to behavioral disorders; diseases of organs and systems; and new techniques of diagnosi In addition, an introductory section describes the major health problems of the U.S., and a closing section concerns the economics and reporting of medical research.

Each chapter of the book is written by an expert in a specific field. Dr. Seymour S. Kety, Director of the MGH Psychiatric Research Laboratory, contributes "The Biological Bases of Mental Illness." Dr. Richard W. Erbe, Director of the Genetics Laboratory, contributes "Genetic Disorders." Dr. Kurt J. Isselbacher, Chief of the Gastrointestinal Unit, authors "The Gastrointestinal System." Dr. Thomas B. Fitzpatrick, Chief of the MGH Dermatology Service, coauthors the chapter on "The Skin." And Henry J. Mankin, Chief of the Orthopaedic Service, authors a chapter called "Orthopedics." Other Boston area physicians contribute the remaining 22 chapters.

Lifeguard needed: The MGH Psychiatry Department is searching for a certified lifeguard to volunteer at the Lindemann Center pool Tuesdays from 10:00 to 11:00 a.m. Anyone interested should call Laurel Blond at 3243.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

September 29, 1977

MGH hires first physician's assistant

The MGH has hired its first physician's assistant. She is Mrs. Phoebe Matthews, who works under the supervision of Dr. John Stoeckle, and with two practice teams of the IMA: Dr. Ann Baker, and medical residents Calvin Day and John Micki; and Drs. Zareh Demirjian, Heng Soon Tan, and Lawrence Wood. Mrs. Matthews position was approved by the Committee on Clinical Assistants, who established the guidelines for the work of the physician's assistant.

Trained in the Northeastern University two-year physician's assistant program, which she completed in the spring of 1975, Mrs. Matthews has worked as a P.A. at the Charles Drew Family Life Center. She began her job at the MGH in July.

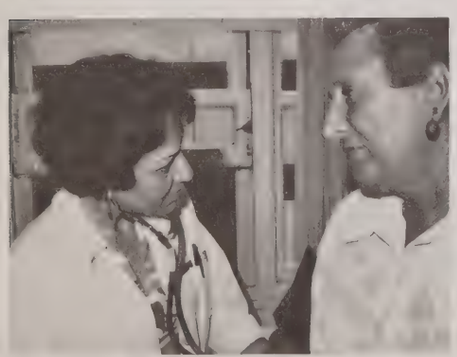
Mrs. Matthews has been involved in health care in several roles. She first worked as an LPN, then after gaining her RN worked at the Thorndike Clinical Research Center, where she became Head Nurse for 3 years.

"I've come up the ladder," she said.

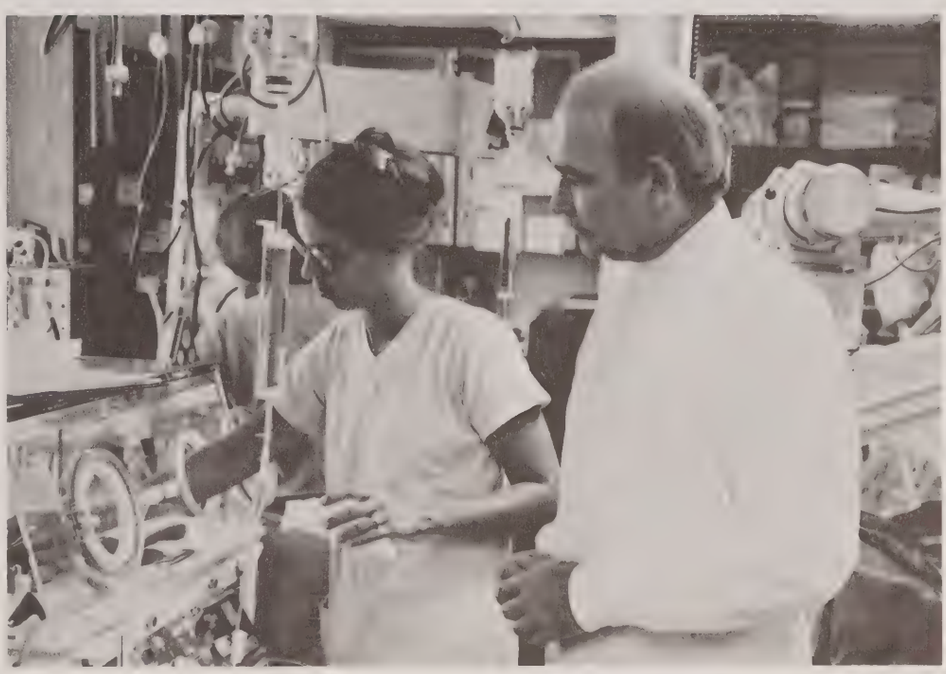
Mrs. Matthews is also currently studying for a master's of public health degree at Boston University Medical School. She is interested in health-policy planning as well as in the day-to-day encounter with patients.

Entrance into the Northeastern University program is very competitive. There were over 1,000 applicants for the 25-member class in which Mrs. Matthews graduated. The first 6 months of the program is devoted to didactic preclinical sciences. The remaining 18 months are spent in patient-care rotations at area hospitals including Tufts New England Medical Center, Boston City Hospital, and Boston Hospital for Women. Married to a lieutenant in the Boston Fire Department, Mrs. Matthews is the mother of a son, 22 years old; a daughter, 20; and a second son 16. It was not until the youngest of the Matthews' offspring was in third grade that Mrs. Matthews considered returning to school. She received her RN from the Watertown campus of Massachusetts Bay Community College.

Her family--parents, children, and husband--were unanimously enthusiastic about her ambition. Mrs. Matthews used to attend classes, return home to prepare meals and care for her family, then sleep; she got up every morning at 3 a.m. to do her studying.



Mrs. Phoebe Matthews (left), first physician's assistant at the MGH, takes the blood pressure of a patient.



Dr. Donald N. Medearis, Jr. (right) has been appointed Chief of the MGH Children's Service. He is shown here visiting the Newborn Intensive Care Unit with Mrs. Jeanne Gill, RN.

Mary Ruth Wolf dies

Mary Ruth Wolf, Director of the MGH Volunteer Department for 23 years, died at 7:45 a.m. September 20, following a brief illness. She was a patient in the Phillips House at the time.

Originally from Saginaw, Michigan, Miss Wolf received a B.S. degree from Central Michigan University. She did graduate work at the University of Chicago, Columbia University, and the University of California.

(continued on page 3)

Miss Mary Ruth Wolf, Director of the Massachusetts General Hospital Volunteer Department from 1954 to 1977.

New pediatrics Chief appointed

Dr. Donald N. Medearis, Jr., became Chief of the MGH Children's Service in July, and Charles Wilder Professor of Pediatrics at Harvard Medical School upon the retirement of Dr. Nathan B. Talbot, who occupied those positions for 17 years.

Dr. Medearis received his bachelor's degree in chemistry from the University of Kansas, and his MD from Harvard Medical School. Among many distinguished positions in his past he has been Co-chairman of the Department of Pediatrics at Case Western Reserve University Medical School; Dean of the University of Pittsburgh School of Medicine and Chairman of its Pediatric Department; Medical Director of the Pittsburgh Children's Hospital; and Associate Professor of Pediatrics and Microbiology at Johns Hopkins University Medical School. At Johns Hopkins he was also a Joseph P. Kennedy, Jr. Foundation Senior Research Scholar in Mental Retardation.

The social and environmental well-being of children interests Dr. Medearis as much as his specific laboratory endeavors, which are directed at the threat of cytomegalovirus to newborns, a field of research in which he has been prominent for many years. In addition, Dr. Medearis, from his academic posts, has been deeply involved in the structuring of medical training in pediatrics both as a specialty and as an important aspect of primary care.

"The excellence of the MGH Children's Service has been demonstrated time and time again," said Dr. Medearis. "The record is something to be proud of and grateful for as a base on which to build."

Accident takes lives

On September 12 a tragic accident on the roof of the Bigelow Tower resulted in the death of three ironworkers employed by the Owen J. McGarrahan Company of Dorchester, a subcontractor hired by Walsh Brothers Construction. The three men had been involved in dismantling scaffolding and in taking apart the large crane which has been installed on the roof of the Bigelow Tower during the recent interior and exterior construction work on that building. In the accident the men fell from the building. Doctors and nurses immediately rushed to the scene to give aid, but all three men died instantly in the fall. The men were Michael Flasinski, 31 years old, of Everett; his brother, Joseph Flasinski, 27 years old, also of Everett; and Richard Costello, 31 years old, of Chelsea.

The loss of the three lives is a saddening event, and Dr. Charles A. Sanders, General Director of the MGH, has expressed the hospital's sympathy to the families of the men.

"The relationship between the various construction workers employed on jobs here and the hospital employees and staff has always been one of mutual respect," said Dr. Charles A. Sanders, General Director. "The construction workers take pride in their skills and in many cases have gone out of their way to make their work fit into the sometimes complicated routines of the hospital environment. They have always cared about the hospital. That a tragedy such as this one should strike the community of workers who have devoted such effort to the hospital is a stark event for everyone, as was shown by the pall the accident cast over the entire hospital the day it happened."

Funds for the families of the men are being collected by the Ironworker's Union Local #7, and by Robert McGarrahan of the McGarrahan Company. Mr. Richard Costello's wife gave birth to a third child six days after the accident. A Richard Costello Children's Fund has been established at the Broadway National Bank in Chelsea.

UNITED WAY CAMPAIGN OPENS

The MGH's annual United Way campaign opened this week. For the second year in a row, the drive will be headed by Thomas W. Schultz, Assistant Director of Administrative Services. For the fourth consecutive year, Irving Baron will serve as Volunteer Cochairman of the campaign; he will direct the team of Volunteers who process the thousands of contributions from the hospital community.

The United Way of Massachusetts Bay, Inc., raises millions of dollars annually to support the work of 161 agencies. Serving 66 cities and towns in the Bay area from Boxford on the north to Foxboro on the south and Acton in the west, these agencies deliver health care, counseling, family and child care, and youth services to nearly one million people; this means the services United Way helps support reach one out of every four persons in the Bay area.

As was the case last year, the emphasis of the MGH campaign is on the percentage of employee participation rather than on a specific dollar amount. Information on how to contribute to the United Way will be distributed with paychecks. All pledge cards should be returned to the Volunteer Office in the Moseley Rotunda.

Any questions regarding the campaign should be directed to Mr. Schultz at extension 8626.

ANNUITY INFORMATION

On June 10th the Board of Trustees revised the Tax-Sheltered Annuity Program which is available to MGH employees. If you were away on vacation in June and the first part of July, or if you were thinking about the vacation to come in July or August (instead of reading the Hot Line), this article is being written for you.

At the direction of the Board of Trustees, a complete study of the MGH Tax-Sheltered Annuity Program (TSA) was made last spring. As a result of this study, the Trustees have made the following decisions regarding the MGH TSA Program: 1) to retain the existing Connecticut General fixed and variable annuity contracts; 2) to limit participation in the National Life of Vermont fixed and variable annuity contracts to existing participants (no new enrollments will be accepted in National Life contracts); and 3) to add a Union Mutual fixed annuity contract as a new option.

The Trustees feel these changes significantly increase the effectiveness of the Annuity program as a means of financial planning and are pleased to announce revisions which are helpful to employees of the MGH.

What is a TSA? The TSA is an agreement between you and the MGH. MGH agrees to pay a specific amount (you have chosen what that amount is) in your name to one, or more of the annuity companies with which MGH has a contract (you have chosen which company). This money is subtracted from your paycheck each week (or month) before Payroll calculates how much federal income tax you need to pay that week (or month). The money subtracted is then sent to the annuity company where it is invested in your name (you have decided how it is to be invested).

Basically there are two kinds of TSA's. The first is a "fixed account." With the fixed account the TSA company has already announced the exact amount of interest it will be paying for the year on your account (ie. 8%, 8¼%, 8½%).

The second kind of TSA is the "variable account." The TSA company invests your money in stocks, Your money may earn more than what the fixed account is paying or less than the current interest rates. There is no guaranteed interest rate on money invested in the variable account.

You can choose to put all of your money into a fixed account, or all of it into a variable account, or some of it into each account.

How can a TSA be helpful? First, the money which you put in a TSA is not federally taxed at the time you earn it. It will be taxed later when you withdraw the money from the TSA.

Second, the TSA will provide you with an additional source of retirement income to add to Social Security and your MGH pension.

Third, the money can be used as a savings account since you can withdraw money from your TSA when you need to do so. You should realize that anytime you withdraw some of the money it immediately becomes federally taxable as ordinary income.

Suppose that your weekly gross salary is $200 and that you are in the 20% tax bracket (for federal income tax purposes). So your tax is $40, leaving $160 net. If you put $25 in a regular savings account, that leaves $135 for you to spend.

Now suppose that instead you invest your $25 in a TSA. Money withheld from your salary to invest in your TSA is not included as income for federal tax purposes. You pay no current taxes on the money you invest in a TSA.

Because your taxable income is reduced by the amount of savings in your TSA, the tax is $5 less, and your spendable income is $5 more. (Please remember that this example is hypothetical. The exact numbers depend on your personal finances, the type of plan you use, and the company with which you invest.)

The facts of the TSA program as it is now available to MGH employees are as follows. Any person new to the TSA program may use Connecticut General and/or Union Mutual. (Anyone who is currently tax-sheltering with National Life of Vermont may continue to do so.)

Connecticut General offers both fixed and variable accounts. The fixed account is currently paying 8¼% interest. Union Mutual offers a fixed account only. It is currently paying 8½% interest.

(continued on page 3)

Irving Baron (left) will be Volunteer Cochairman of this year's MGH United Way campaign. He is shown here in another one of his duties this past spring, helping prepare for MGH Science Museum Night, with (from left to right) Mrs. Ann Roberts, Miss Bridget O'Malley, and David Miller.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*

Mary Ruth Wolf (continued from page 1)

"Miss Wolf embodied the spirit of voluntarism at the MGH," said Dr. Charles A. Sanders, General Director. "She will be much missed."

Miss Wolf was extraordinarily active in volunteer organizations in Boston, in the state, and in the nation. She acted as a consultant to many hospital volunteer departments and was active in establishing the American Society of Directors of Volunteer Services. She also organized and led four-week graduate courses for directors of hospital volunteer departments. These courses were begun in 1961 as a result of the demand in hospitals for trained directors of volunteer departments. The program was active ten years, and a total of forty-two students were certified. The courses were unique and received national attention.

"She had an irresistible love of life," said Janet Freedman, Miss Wolf's secretary for 20 years, "and an irresistible enthusiasm for her work and for people. I think she had a real genius for dealing with people. She brought out their strengths. And she was an innovator. She had all kinds of ideas. She was an activist who was always deeply involved in her work. Often she would say, 'At 3 o'clock in the middle of the night I thought of this.'"

"She was a massive source of resources for people," said Marjorie Bennett. "She had wonderful managerial skills."

"She had terrific pride in the hospital," said Maeve Blackman, Assistant Director of the Volunteer Department. "She took a personal interest in anyone who had worked for the hospital. She encouraged any number of people in their work, and she had a historian's instinct. She wanted to know the background. She liked to research things."

This curiosity led her to research and write a book describing the history of the Volunteer Department at the MGH. The book was in the process of its final editing at the time of Miss Wolf's death.

Two statements in that book concerning the nature of the volunteer experience clearly express Miss Wolf's spirit.

If it be true, as Galileo said, wrote Miss Wolf, *that you cannot teach a man anything but only help him to find it within himself, then observing the number of volunteers who have found unexpected qualities and resources in themselves has been one of the many joys of my job.*

Voluntarism is a process of growth for the individual, as well as one of giving. Its roots lie deep within the hospital and are nurtured by an ongoing awareness, both of internal and external factors, on the part of the volunteer and the staff of the volunteer department.

Miss Wolf is survived by three sisters, Mrs. Anton J. Kaufmann and Mrs. Norman Furstenburg of Saginaw, Michigan, and Mrs. Eugene S. Witchger of Indianapolis; and by nineteen nieces and nephews.

Anyone wishing to express their sympathy to Miss Wolf's family should contact the Volunteer Department.

This portrait of Dr. Richard F. O'Neil was donated to the hospital by Mr. Alexander W. Moffat and is displayed in the Urology Conference Room on White 10. Dr. O'Neil received his MD from Harvard Medical School in 1897. He worked in the MGH West Surgical and East Medical Services before going overseas with the U.S. Army during WW 1. Following his return, Dr. O'Neil practiced genitourinary surgery in the MGH Urology Service. He died in 1944, a year after this painting was completed. The artist was Mr. Moffat's late wife, Sally DeCamp Moffat.

ANNUITY (continued from page 2)

An important fact not to be overlooked when planning your TSA is the loading fee or expense charge. This is the company's way of covering its cost for managing your money for you.

Connecticut General charges 9% on the first $1000 you tax-shelter and 3% on all additional money, plus a $19.00 administrative fee each year.

Union Mutual charges 2% on all money. There is no administrative fee.

To understand how the expense charge works assume you contribute $25. Union Mutual would charge 2% or $.50. Thus, $24.50 would be credited to your account, and it would earn 8½% interest each year.

(continued on page 4)

French TV films MGH

A French film crew visited the MGH in mid-September, filming part of a one-hour program in a series narrating the history of medicine. The show featuring the MGH deals with the modern hospital. It points out that even in an institution in which technological resources are available a great deal of primary care is given. Sequences in the Ambulatory Care Clinics were filmed, as well as an interview with Dr. Irving Zola, Ph.D., Consultant Sociologist in Medicine, about how people from different cultures respond to being sick. Showing the technological side of the hospital, Pathé Cinéma filmed the MGH ultrasound unit and the Bigelow Tower medical computer facilities. Shown here (above) Ms. Kathleen Famiglietti demonstrates the use of a computer terminal to the film director (left) and medical consultant (right); and (below) two Pathé Cinéma cameramen arrange their equipment for the filming.

Dietetic Interns Graduate

On August 26th the summer's second group of Dietetic Interns graduated from the program. Following the ceremony, MGH Dietitians wielding scissors snipped the Intern band off the sleeves of new graduates. Shown here participating in the clearly delightful rite are (above) Miss Nancy Hoffman (left), with band being removed by Miss Margaret Oberfell; and (below) Mrs. Carol Wendt, with band being removed by Mrs. Ellen Anderson, R.D. Mrs. Wendt is returning to Oregon (she is originally from Klamath Falls), and Miss Hoffman will do graduate work in nutrition education at the University of Alabama.

New graduates of the MGH Respiratory Therapy Technician Program received certificates on September 16th. In the top row are (from left to right): T. Rip Anzalone; Lois Nathanson; Robert Siracusa; Ronald Demers; Leonard DeRosa, Jr. In the middle row are: Janet Faulkner; Claudette Chevie; Jean Roberts; and J. Leo Legere. In the bottom row are: Barbara Kaufmann; Kim Rosner; Barbara Loganbach; and Leo Paquette. Not shown is Jean Lautire.

Respiratory techs graduate

On September 16th at a ceremony in Moseley Auditorium 14 students graduated from the MGH Respiratory Therapy Technician Program.

At the commencement Dr. Roger S. Wilson, Associate Director of the Respiratory Intensive Care Unit, delivered opening remarks; Dr. Henry J. Mankin, Chief of the Orthopaedic Service, delivered the commencement address; George A. West, M.S., R.R.T., Technical Director of the Department of Respiratory Care, presented certificates; and awards were presented by David M. Semple, Director of Therapeutic Support Services.

The Clarence E. Smith Award (named in honor of a respiratory therapist who at the MGH developed one of the first mechanical respirators) for outstanding academic achievement was presented to T. Rip Anzalone and Janet Faulkner; both students had perfect 4.0 grade averages.

Kim Rosner was elected by the Department of Respiratory Care to receive the Edmund E. Banke award for professionalism; Miss Rosner was also elected by the members of her class to receive the Jimmy A. Young award for professionalism.

ANNUITY (continued from page 3)

If you want to consider a TSA for yourself, call the Benefits Office (ext. 8133). The Benefits Office will schedule appointments for you and a friend or two, and Department Heads and Supervisors can call to arrange group meetings. Consider finding out more about the Tax-Sheltered Annuity Program. It might be important and helpful to you.

MGH adopts patent policy

The MGH has adopted a patent policy to facilitate the development and dissemination of inventions arising out of the hospital activities of any member of its professional staff, its employees, students, or research carried out using MGH funds, equipment or facilities. The policy does not apply to inventions arising from non-MGH related or supported activities.

The patent policy was developed as part of the hospital's continuing program of developing means of assuring the greatest possible public benefit from discoveries made at the MGH. Within recent years similar patent policies have been adopted by many leading universities, hospitals, and centers for medical research and education. The MGH policy is consistent with the recently adopted policy of Harvard University and that of the Massachusetts Institute of Technology.

The MGH Patent Policy not only seeks to protect the rights to patentable inventions but also to facilitate the transfer of such rights to organizations that can more readily develop the inventions and bring them to the public while providing an equitable allocation of royalties accruing as the result of such a transfer.

Usually an extensive and costly development effort is required before an invention can be made available to the public. Frequently, without the protection afforded by a patent, industry is not willing to assume the often considerable expense of developing a medically related invention from the research stage to the product stage including the expense of obtaining the necessary governmental approval.

Several MGH research developments are already at various points along the continuum between the invention as developed in the laboratory, a United States Patent, and a marketable product. While the implementation and administration of the MGH Patent Policy is overseen by the Patent Committee headed by MGH Trustee William J. McCune, Jr., President of Polaroid, the key figure in guiding the hospital's Patent Policy is Dr. Ronald W. Lamont-Havers, Director of Research Administration. He is assisted in this task by Marvin C. Guthrie, Staff Counsel, a member of the hospital's Office of the General Counsel and an experienced registered U.S. patent attorney.

All staff members, employees, and students at the MGH are required by the provisions of the new patent policy to inform the Patent Committee promptly when they have made an invention they believe may be patentable. Further information concerning the MGH Patent Policy and the procedures for reporting inventions can be obtained from the Research Office, Moseley 1 (Ext. 3651).

Clinical Administration welcomes back David Catalano

Starting as a Unit Coordinator in February, 1968, David Catalano assumed the administrative functions on White 7 in October, 1968. As the needs of the department intensified, he was appointed Supervisor of Unit Coordinators in the White Building in 1973. In addition, he assumed the managerial functions of the Gray and White Recovery Rooms.

Taking advantage of seven years' experience at the MGH and the fact that he spent the first 21 years of his life living in Chelsea, Mr. Catalano was considered and eventually accepted as the Administrator of the MGH-Chelsea Health Center in January, 1975. "I am happy to have had the opportunity to be exposed to outpatient community health care," said Mr. Catalano. "It has been a very rewarding experience. I will always remember the hard-working, dedicated MGH employees upholding the highest tradition of medical care and concern in the community."

On August 15, 1977, Mr. Catalano returned to the Department of Clinical Administration as Assistant to the Director, Mr. John C.J. Cronin.

David Catalano has returned to the Department of Clinical Administration as Assistant to the Director.

ETHER BUNNY
ALL RIGHT, E.B., YOU'VE GOT SOME QUESTIONS TO ANSWER.
OH - IF YOU MEAN ABOUT KATY, I WAS GOING TO APOLOGIZE, I REALLY WAS!
KATY?
WELL THEN, YOU MUST MEAN THAT BUSINESS WITH SQUOIL! GOSH, THAT WAS JUST A -
SQUOIL?
NOT THAT, EITHER?
MIND IF I TAKE A FEW NOTES?
WHAT TASTES GOOD WITH FOOT?

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) October 6, 1977

SAFETY REORGANIZATION

The increasing complexity of hospitals has prompted the MGH to reorganize its safety program. Dr. Charles A. Sanders, General Director, has announced that the new safety program involves the formation of the Environmental Safety Development Committee, composed of staff safety experts, who will be responsible for developing the MGH's safety policies and programs, and for monitoring their effectiveness. Its Chairperson is Thomas W. Schultz, Assistant Director of Administrative Services.

Reporting to the Environmental Safety Development Committee will be Environmental Safety Management Groups. They will be organized to provide representation and participation from administrative, clinical laboratory, mechanical, and patient care areas. Their Chairpersons will be on the Environmental Safety Development Committee. In addition, existing hospital committees having a safety role--the Infection Control Committee, the Committee on Isotopes, and the Research Safety Committee--will be included in the program. The Safety Management Groups will implement the Program and assist in the identification of safety problems.

One of the major goals of the program will be to involve as many areas of the hospital as possible to establish safety standards that complement existing externally established standards. In addition, the program will ensure that the hospital complies with the standards imposed by external parties such as the Joint Commission on the Accreditation of Hospitals and the various governmental regulatory agencies.

ETHER DAY TO BE CELEBRATED OCTOBER 14

Because October 16, Ether Day, falls on a Sunday this year, Ether Day ceremonies will be held on Friday, October 14, at 2:00 P.M. in the Moseley Auditorium.

The celebration honors employees who have reached anniversaries of five, ten, twenty, thirty, forty, or fifty years of service to the MGH. A personal invitation has been sent to each service-pin recipient.

RESPIRATORY THERAPY TECHNICIAN PROGRAM RECEIVES ACCREDITATION, NEW ACADEMIC AFFILIATE

The Joint Review Committee for Respiratory Therapy Education recently recommended to the American Medical Association that the MGH Respiratory Therapy Technician Program, up to now provisionally accredited, be awarded full accreditation.

"This is a major step in the development of the program," said George A. West, M.S., R.T.T., Technical Director of the Respiratory Care Department. "We are naturally excited about it."

The recommendation was based on examination of written material, interviews with staff, students, hospital administrators, and others, during a site visit by a team from the Joint Review Committee.

The MGH Respiratory Therapy Technician Program was established in 1971 by Jimmy A. Young to give high quality training to personnel who would help

(continued on page 2)

Briefly noted: The Department of Health, Education and Welfare (HEW) has recently issued regulations to promote nondiscrimination on the basis of handicap in programs and activities receiving HEW federal funding. These regulations implement Section 504 of the Rehabilitation Act of 1973, as amended, which became effective in June of this year.

As a recipient of such federal funds the hospital complies with the nondiscrimination requirements of the Rehabilitation Act of 1973 in both employment and patient care practices.

The hospital continues to acknowledge its responsibility not to discriminate against handicapped persons or other individuals covered by similar legislation and will comply accordingly.

Richard C. Daggett, Director of Human Resources, and James M. Vaccarino, Staff Counsel, are responsible for coordination of compliance with this Act.

People...

KATHI JOHNSON will be remembered by many in the MGH as former Education and Training Coordinator. Leaving that position in October 1976, she moved to California to become Director of Education for the Association of Western Hospitals (AWH). Now she has been appointed executive vice president of AWH, an organization comprised of 1,200 member hospitals in 13 western states.

MEMORIAL FOR MISS WOLF

A memorial service for Mary Ruth Wolf, Director of the MGH Volunteer Department, who died in September, will be held in the Moseley Auditorium at 4:00 p.m. on October 17.

RESPIRATORY CARE (continued from page 1)

staff the Respiratory Care Department. The original curriculum was a forty-hour hospital-based program utilizing MGH facilities, with staff from the Respiratory Care, Anesthesia, Nursing, Medical Engineering, and Bacteriology Departments as faculty.

In 1973, the MGH program affiliated with Northeastern University to provide the students with academic credits for their clinical experience and by changing the program's requirements to include liberal arts and sciences. The fourth class under this affiliation graduated last month.

In this arrangement MGH personnel conducted the admissions procedure, the clinical practicum, and the professional courses, while Northeastern University had administrative responsibilities and control of the Respiratory Therapy Technician Program returned to the MGH. Bunker Hill Community College will be the academic affiliate, and fifteen students entered the program last month.

From the Communications Office: The new north and south suburban phone directories are now available at the Building Service desk in the basement of the Moseley Building.

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on 9/1/77:

Olive Manfredi, Baker Nursing, 24 years

Frank Penzabene, Building Serv., 14 years

Agnes Scannell, Amb. Care Business Office, 10 years

Priscilla Abberton, White Nursing, 8 years

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) October 13, 1977

STUDY OF EMERGENCY MEDICINE PUBLISHED

Dr. Alfred M. Sadler, Jr., of the Primary Care Program of the Internal Medicine Residency and IMA VI, has coauthored an important study of emergency medical care delivery. A previous book coauthored by Dr. Sadler, The Physician's Assistant: Today and Tomorrow, remains one of the most highly regarded discussions of that quickly evolving profession and its role in the total health system.

In his new book, Emergency Medical Care: The Neglected Public Service (published by Ballinger Press, Cambridge, Mass.), Dr. Sadler and his coauthors (one of whom is his twin brother, Blair Sadler, a lawyer) look at how medical and surgical emergencies are handled in the state of Connecticut. The method of the study and the recommendations for improvements which resulted from it are models for the rest of the nation.

Dr. Sadler's study is one of the first to consider emergency medical care in regional terms. The study separates emergency medicine into prehospital and hospital phases, then considers the capacities and efficiency of the parts which make up each phase. Ambulance services and the communications networks which allow sick people to contact the services make up the first phase. The second consists of the emergency room, its resources, staff, and back-up facilities such as intensive care units.

Emergency medicine deals with an individual experiencing a severe medical crisis. In the complex system which ultimately results in that person being cared for, Dr. Sadler's study indicates the weakest links are the ambulance service the patient depends on for transportation to the emergency room

(continued on page 2)

From the Benefits Office: Federal law requires that we present the following information concerning the MGH Long Term Disability Insurance Plan.

Summary Annual Report of the MGH Group Long Term Disability Insurance Plan, for the plan year beginning 1-1-76 and ending 12-31-76: Employer, Plan sponsor & Administrator: The Massachusetts General Hospital. Employer, Plan sponsor & Admin. EIN# 04-1564655. Address: Fruit Street, Boston, Massachusetts 02114. Phone No.: (617) 726-8133. Plan No.: 503. Policy/Contract No.: 24021.

As an employee of the Massachusetts General Hospital you are eligible to participate in this plan upon meeting or fulfilling certain requirements. (A summary of the Plan provisions was included in the ERISA packet distributed to employees during the last week of May, 1977. If you want another copy of the description or have any questions please call the Benefits Office at 726-8133.)

Beginning with the 1975 plan year, the hospital is required to file an Annual Report with the Federal Government. This shortened version of the Annual Report has been prepared based on guidelines from the Department of Labor.

For the plan year indicated above, the hospital entered into a limited self-insured arrangement with an insurance carrier. This means that based on a contractual arrangement, an insurance carrier agreed to pay the claims for benefits under the plan. The insurance carrier in this case was The John Hancock Mutual Life Insurance Company which billed the hospital for claims paid, administrative expenses, and commissions

(continued on page 2)

DISABILITY INSURANCE (continued from page 1)

incurred in maintaining the Plan. Premiums in excess of charges incurred by the carrier were paid into a separate account maintained by the hospital and were invested to insure against potential liabilities of the Plan.

The Plan is an experience-rated contract; that is, the premiums paid are based upon claims that were made for benefits. For the year ending December 31, 1976 the results were as follows:

Premiums paid		$207,354
Benefit charges	$227,574	
Retention charges:		
Commissions	$ 7,858	
Administrative fees	N/A	
Other acquisition costs	N/A	
Expenses	23,907	
Taxes	4,009	
Risk or contingencies charges	N/A	
Other retention charges	7,821	
Total retention		43,595
Dividends (in cash)		N/A
Claim reserves at December 31, 1976		109,555

From the Communications Office: Language notes. Translators provided by the Volunteer Department have helped the Communications Office prepare instructions in Italian, Spanish, and Portuguese for the use of the phone equipment in patient rooms. These instructions are distributed through Admitting and Patient Care Representatives; either of those offices, or the Communications Office, may be contacted if these instruction sheets are needed by a patient floor.

People...

Dr. THOMAS D. STEWART, Clinical Associate in Psychiatry at the MGH, has been appointed Director of Outpatient Mental Health Services at Waltham Hospital. Dr. Stewart served his residency at the MGH, during which time he received the Dupont Warren Fellowship for his work with individuals suffering from spinal cord injuries.

EMERGENCY MEDICINE (continued from page 1)

of a hospital, and the communication system necessary for the sick person to get an ambulance. Before he came to the MGH, Dr. Sadler was Assistant Professor of Public Health and Director of the Yale Trauma Program at Yale University Medical School. More recently, he was Assistant Vice-President of the Robert Wood Johnson Foundation, a major philanthropic organization active in health issues.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Cary W. Akins, Assistant in Surgery

Dr. Thomas M. Badger, Assistant in Biochemistry, Gynecology

Dr. Richard M. Borofsky, Clinical Assistant in Psychology, Psychiatry

Dr. Lucienne A. Cahen, Assistant in Pediatrics

Dr. William F. Crowley, Assistant in Medicine and Assistant in Gynecology

Dr. Carla A. K. Evans, Consultant in Orthodontics, Oral Surgery

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

October 27, 1977

The threat to hospitals

Editor's note: The issue of Determination of Need legislation has been confused by many people with the very separate one of an MGH Ambulatory Care Center. The MGH has been seeking a Certificate of Need allowing the construction of such a center. The hospital believes that by treating people more efficiently in a new center on an outpatient basis a saving could result to the patient. Ambulatory care is in general much less expensive than inpatient care with its accompanying high room rate. During discussion about changing the legislation, the staff of the Massachusetts Public Health Council recommended that the MGH application for a Certificate of Need for the Center be turned down. At this writing, no final decision has been made by the state on the application which has been pending for three years.

The following article by Dr. Charles A. Sanders, General Director of the MGH, appeared in the Tuesday, October 11, 1977 edition of the Boston Herald-American. It is reprinted here with that newspaper's permission and addresses itself only to the issue of the Determination of Need legislation not that of the Ambulatory Care Center.

Massachusetts hospitals--as we know them--are locked in a struggle for survival. Few, if any, face immediate extinction. All, however, particularly teaching hospitals, are threatened with a serious loss in ability to provide the best possible care.

To some degree we are the instrument of our own destruction. Until recently we as a group have not always responded adequately to the need to prevent costs from escalating. Even so the greatest increase in health care costs have come from governmental lack of foresight with Medicare and especially Medicaid, from better patient care through vastly improved technology, and from inflation of the products and services that hospitals use.

The immediate threat to hospitals comes from the Commonwealth's attempt to control patient care costs through a Determination of Need Law. When the Commonwealth passed the law in 1972, the purpose was to control costs by regulating large expenditures for new patient care technology and services.

A not-so-funny thing happened on the state's way to applying the law. More and more, bureaucracy began encroaching on areas central to the very operation of hospitals. Controlling cost excesses is one matter. Trying to supervise the nitty gritty of the running of private, nonprofit hospitals is quite another. Those of us in a position to observe how the state has managed its own health care institutions tremble at this creeping bureaucracy.

Recently the Dukakis administration sponsored a film designed to promote the Commonwealth. The film extolled the international reputation of our health care institutions, citing them as one of our

(continued on page 2)

Dr. Nicholas T. Zervas (right) has been appointed Chief of the MGH Neurosurgical Service, following Dr. William H. Sweet's retirement. Dr. Zervas is shown here with Dr. Lincoln F. Ramirez, a fifth-year neurosurgical resident.

MGH experiences $2 million deficit

The MGH ended fiscal 1976-77 in the red. Final figures for the year which concluded September 30 will not be available for several weeks. However, through August the hospital has experienced a deficit of $2.0 million.

Dr. Charles A. Sanders, General Director, made a special plea for employee cooperation to prevent a deficit in the new fiscal year which began October 1.

"We can all play an important role in balancing the budget," he said. "A judicious use of supplies will help. Avoiding wastage can be very important. With energy costs so high and the country's resources diminishing, it is also necessary to redouble our long-standing efforts to conserve energy.

The use of supplies soared in August when they went $500,000 over the monthly budget. Since the cumulative amount for the year up to August 1 was actually $200,000 below budget, the net supply deficit for the year through August 31 was $300,000.

"Because the census was low in August," Budget Director John A. Mahoney said "we should have used fewer supplies than budgeted for August, not more. It may turn out that various departments in August stockpiled medical and nonmedical items that won't be used until later months."

The drop in census for a comparatively short period was the biggest budgetary problem in the fiscal year just ended. Through August the census was down 6,237 patient days over the comparable period for the previous fiscal year. Patient days obviously represent a hospital's primary means of producing revenue.

(continued on page 4)

New neurosurgery Chief appointed

Dr. Nicholas T. Zervas has been appointed Chief of the MGH Neurosurgical Service. His predecessor, Dr. William H. Sweet, has retired from that position and will devote his time to patient care and research.

For the past ten years Dr. Zervas has been Chief of Neurosurgery at Beth Israel Hospital. He is noted for developing a surgical procedure that benefits patients suffering from a number of diseases related in various ways to hormone production from the pituitary gland. By reaching the pituitary through the nasal passages, the technique avoids the previous necessity of opening the skull.

Dr. Zervas received a Bachelor of Arts degree from Harvard College in 1950, and his MD from the University of Chicago School of Medicine four years later. He did his surgical internship at Cornell Medical Center, a one-year residency in neurology and neuropathology at the Montreal Neurological Institute, and a residency in neurosurgery from 1958 to 1962 at the MGH.

In addition to his MGH position, Dr. Zervas is Consultant in Neurosurgery at the Beth Israel Hospital and at Children's Hospital Medical Center in Boston, and is a Visiting Lecturer in the Department of Nutrition and Food Science at M.I.T.

At Harvard Medical School Dr. Zervas is Professor of Surgery and serves on the Faculty Council. He is a former chairman of one of the subcommittees on admissions at the school.

Dr. Sanders (continued from page 1)

greatest treasures in luring business to the state. If the state bureaucracy insidiously grasps increasing control of our hospitals, I fear for this reputation. Much more importantly I shudder at the thought of the deterioration of patient care that will occur in direct proportion to the amount of control seized by the inefficient, uninformed hand of government.

That the bureaucracy has been able to widen its base of control results from the wording of the present Determination of Need Law. Where that law rightfully applies--for new patient care technology--the state has been able to delay decisions on hospital projects for three or more years. During that period the officials demand increasing mounds of supporting paper. Some hospitals have spent literally hundreds of thousands of dollars just complying with the information required for one project. Some saving, I might add! Then by the time the often bright but inexperienced, medically unsophisticated workers have finally understood the issues, they leave state employment, and some equally unknowledgeable beginner demands more paper. When the project is at last approved, inflation has added several million dollars more to the cost. Some saving!

One side product is that a new breed of bright, young, junior hospital administrators, skilled in finding new ways to save the patients money, are becoming so frustrated by the state's meddling that hospitals may lose these minds to industry at the very time they are most needed.

The other area where the Determination of Need enforcement has run afoul of the original intent lies in research and education. Not satisfied that the federal government has a multistepped process to scrutinize research proposals before funding them, the state wants to review them too. More delays. And unlike the National Institutes of Health, the state does not have large numbers of experts to conduct its reviews. To me it is incongruous that the Commonwealth boasts of the internationally famous research conducted in Massachusetts but takes actions which will ultimately drive our best researchers to less restrictive states. I'm certain also that the bureaucracy does not really wish to drive away from Massachusetts the jobs and construction represented by the tens of millions of dollars Boston area teaching hospitals receive annually from nonstate sources.

(continued on page 4)

Freshmen in the MGH School of Nursing were given caps by upperclassmen at the annual Convocation.

Isabella Tighe came to the MGH four years ago and created the Patient Care Representative program in 1973. Now she has moved to the north shore and taken a job as District Manager, Health Care Services, Northeast District, for Blue Cross of Massachusetts. A future Hot Line will profile Miss Tighe's successor as Director of Patient Care Representatives, Priscilla Doss.

The MGH Flower Shop, sponsored by the Ladies Visiting Committee, has been doing booming business. The Shop now will accept Master Charge credit cards for purchases, and special orders for the holidays are being taken. It is a good idea to place orders early. The Shop has also been taking part in many activities: Shop staff prepared 75 corsages for Ether Day celebrants, and 50 centerpiece decorations for Dr. William H. Sweet's retirement party.

MGH NURSING SCHOOL HOLDS CONVOCATION

On October 13 the School of Nursing held its annual Convocation for faculty and students. In recent years there has been a trend away from the past formality of this occasion. Planned by the students, the capping of freshman by upperclassmen was one of the main events.

The freshmen will now begin periods of exposure to clinical nursing on the floors of the hospital. The Convocation and the receipt of the flat student caps mark a turning point in the initial phase of their schooling.

In addition to the capping of freshmen, the Convocation gave faculty and students a chance to discuss the numerous opportunities for student involvement in the conduct of the school.

There are over 100 different offices which can be held by students; some are elective positions, some are volunteer, and some are filled by faculty selection. This means about a third of the students can be directly involved in the government of the school.

The membership on the 5 major school committees (Curriculum, Recruitment, Guidance, Financial Aid, and Learning Resources) is divided equally between students and faculty, and the student representatives have full voting privileges. At the Convocation the Chairmen of those 5 committees were all present: Richard Tierney, Curriculum, with Vice-Chairmen Ann Cahill, RN; Lillian Kiely, RN, and Yolanda Mamone, Recruitment; Elizabeth Kilcoyne, Financial Aid; Anne Fitzgerald and Stephen Chickering, RN, Guidance; and Constance Chandler and Deena Dell, RN, Learning Resources.

Dr. Charles A. Sanders, General Director, has announced the Committee on Research is again sponsoring a research symposium to provide the MGH community with a selected and detailed view of investigative activities current within the hospital. The symposium will be held at the Shriners Burns Institute Auditorium on Thursday, December 8 from 2-5 p.m., and on Friday the 9th from 9 a.m.-noon.

Dr. Sanders' announcement is the first call for papers for presentation. Eight papers will be selected for presentation at each session. Abstracts should be submitted on a plain sheet of 8 1/2 X 11 white paper, single spaced in a standard abstract format with ample margins to allow for future reproduction and binding. In the heading please list the abstract title, authors, laboratory or unit, and two key words for indexing purposes. Abstracts not selected for presentation will be included in the bound volume. SEND THE ABSTRACTS BY NOVEMBER 4 TO THE RESEARCH OFFICE, MOSELEY 1.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Ami S. Dion, *Typist*

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S. Peter Sarrie, M.D.
Howard Ulfelder, M.D.
Arthur L. Watkins, M.D.
Lorande Woodruff, M.D.

Recognized for thirty years of service:

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Frances J. Bonner, M.D.
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Ruth Whiting

ETHER DAY, 1977

Warren straightened up, the scalpel still in his hand, his face paler than usual. The mocking crinkle had vanished from the corners of his mouth. His eyes seemed alight with the glory of an unknown, inconceivable miracle.

"Gentlemen," he exclaimed at last, "this is no humbug." And suddenly there was wetness on his lined, parched-looking cheeks. Warren, the terse, aloof, unemotional Warren, had tears in his eyes.

From Century of the Surgeon, by Jurgen Thorwald.

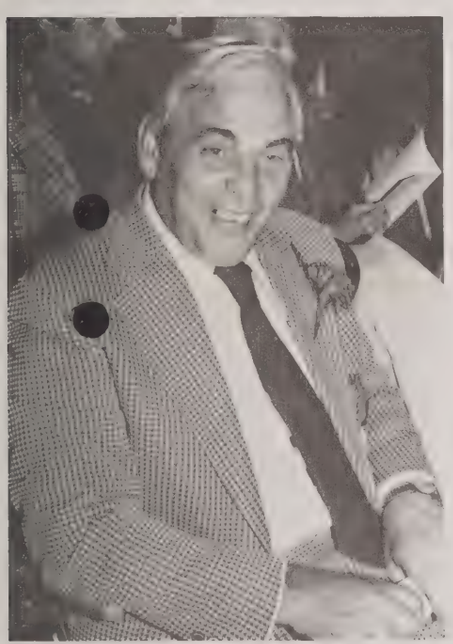
More than 600 employees were honored at Ether Day ceremonies held October 14 in the Moseley Auditorium. Service pins were awarded those who reached 5, 10, 20, 30, and 40 years of service.

The celebration commemorates October 16, 1846, the day, described above in the excerpt from Mr. Thorwald's book, when the first public demonstration of ether as an anesthetic took place in the Bulfinch Amphitheatre of the MGH.

Dr. Charles A. Sanders, General Director of the hospital, presided. Mr. John E. Lawrence delivered greetings from the Board of Trustees, of which he is Chairman. Mr. David C. Crockett, Deputy to the General Director, gave the main address, "Since Ether--131 Years of Change."

Five prologues to the presentation of pins were delivered by distinguished staff members. The 40-year prologue was given by Dr. Ralph G. Meader, retired Deputy to the General Director for Research Policy and Administration; the 30-year prologue by Dr. Perry J. Culver, Associate Physician in the Department of Medicine; the 20-year prologue by Miss Ruth M. Farrisey, RN, Associate Director of Nursing, Ambulatory Service; the 10-year prologue by Mr. Stephen H. Kauffman, Director of Administrative Services; and the 5-year prologue by Mr. Edward M. Kaplan, Director of Management Services.

Following the presentations, employees were treated to refreshments in the Doctors' Dining Room.



Recognized for twenty years of service:

Myra S. Ayer
Patrick Baillie
George P. Baker, Jr., M.D.
William S. Beck, M.D.
Alice Bovko
Robert B. Brendze, M.D.
Luke B. Callan, Jr.
Barbara J. Carr
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Margaret L. Reardon
John Remensnyder, M.D.
Robert E. Rhodes
Dwight Robinson, M.D.
Earle H. Rosenberg, D.M.D.
Marguerit J. Santos
Alvin J. Simmons, Ph.D.
Anne Marie Stoffyn, Ph.D.
William L. Strickler, M.D.
Priscilla D. Taft, M.D.
Leo A. Tedesco
Helen T. Turner
Esther H. Wadden
Charles A. Ward
Barbara W. York
Peter M. Yurchak, M.D.

Around the hospital: Improbable birthdays and giant tomatoes

Against all odds: Of 5 people working the Monday through Friday day shift in the Pediatric Microchemistry Laboratory 3 share October 24th as their birthday. Joan McGann, M.T. (ASCP); Bob Egan, M.L.T. (ASCP); and Tricia Hoover, M.T. (ASCP), therefore are participants in a coincidence which has a probability of .00747 percent--it could be expected to happen .00747 percent of the time. This means the odds against such a happening are 13,386 to 1.

Joe Viola of Medical Engineering is shown spraying the giant tomato plant grown in the office of that department by Stan Graybec. The final height of the plant was 8 feet 6 inches, but it bore no fruit. The plant was started from Burpee's Big Girl seeds in May. There is no explanation for the plant's remarkable growth. It was, however, kept in the Medical Engineering shop for most of its life, and so was exposed to the noise of many power tools, in addition to a combination of easy listening and rock & roll music from the shop radio.

Deficit (continued from page 1)

About $1 million on room occupancy was lost to the MGH from the falloff in patient census. Another significant loss resulted from a lessening of ancillary revenues (charges for such items as use of the recovery room, X rays, and blood bank.) Ancillary receipts tend to be lower when there are fewer patient days.

Some of the drop in patient days was accounted for by the loss of several beds at various stages of the work involving the move of the medical wards to the Bigelow Tower.

The second biggest cause of the deficit is in employee fringe benefits which through July were $1 million over budget. Improved pension benefits and increased use by employees of their Blue Cross, Blue Shield insurance accounted for most of this portion of the deficit.

Supplies ranked third among the deficit items.

"If we all pull together at the beginning of the new fiscal year, we can go a long way toward keeping the 1977-78 budget on an even keel," said Joseph P. McCue, Director of Fiscal Affairs. "It will require thoughtful planning and the careful use of energy and supplies."

In the interest of helping to trim costs, the Hot Line is republishing some suggestions adapted from the April 10, 1975 Hot Line.

* * *

How can each employee save money for the hospital?

One way, of course, is by making the best possible use of the working day, wasting as little time as possible. (Salaries account for by far the biggest expenditure by the hospital.)

Another way is to avoid wasting supplies. Still another way is to make money-saving suggestions through your supervisor or by writing to "SAVE" c/o the News Office.

Here are a few specific suggestions:

1. For scrap paper or writing first drafts, employ paper already used on one side.

2. Limit your telephone calls to business purposes. Even local calls add tens of thousands of dollars to the bill in the form of excess message units. Read the instructions in the blue hospital telephone directory and use the telephone efficiently.

3. Purchase pens only from the Upper Store. They are much cheaper that way. Don't waste them or take them home.

4. Whenever possible make other purchases through the Upper Store also. Articles bought that way are almost always less expensive.

5. Use special lined reusable envelopes in the house mail or reuse regular envelopes as long as they are neat and easy to read.

6. Do you really need all those extra copies made on duplicating machines? Use Swiftie in the basement near the Upper Store.

7. Be frugal with items like scissors, forceps, and clamps. They are very expensive and much wasted.

8. Plan your ordering of supplies carefully.

9. Be especially careful with linens. Each year the hospital loses tens of thousands of dollars because of disappearing towels, pillowcases, and sheets.

10. Don't throw away the paper c[illegible] that come attached to your mail. Reus[illegible] them would save several thousand dollars a year.

11. Conserve energy! It not only helps save fuel but also saves money. [illegible] off lights and machines not in use. [illegible] temperatures around 68 degrees in winter and much higher in summer.

12. Gloves and sutures should be unpackaged in the operating room only when asked for by the surgeon. Large sums of money could be saved this way.

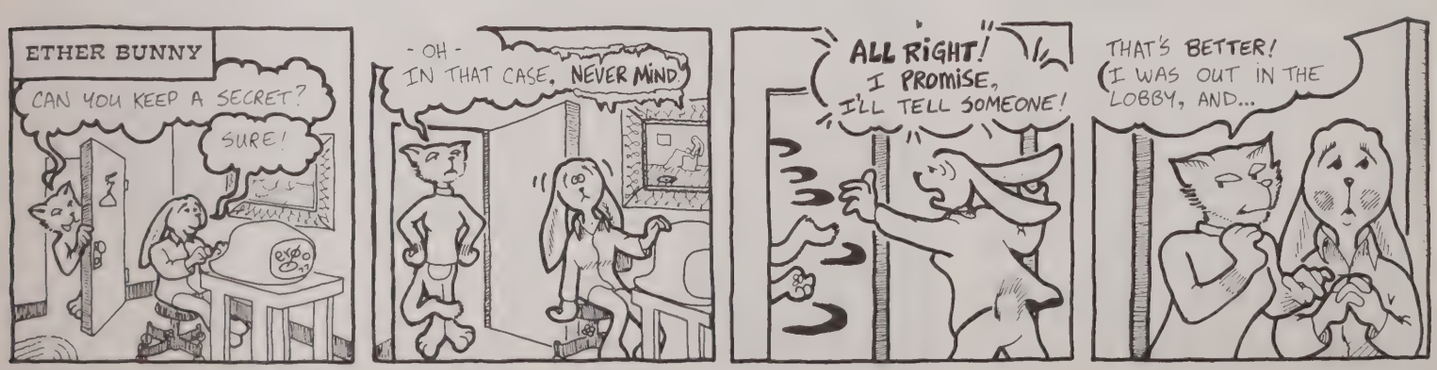
Look for more tips in future HOT LINES. And don't forget to send your ideas to "SAVE."

DR. SANDERS
(continued from page 2)

These issues of delay and of control of research and education are addressed in a bill the Massachusetts Hospital Association has filed with the state legislature. For the good of our citizens' health and the state's economy, I hope the measure will pass.

CHAPEL CONCERT

Drs. Alexander Leaf, Chief of the Department of Medicine, and Eve Slater, Assistant in Medicine, will perform flute duets with piano accompaniment at 3:00 p.m., Wednesday, November 2 in the MGH Chapel.


ETHER BUNNY
CAN YOU KEEP A SECRET?
SURE!
- OH -
IN THAT CASE, NEVER MIND
ALL RIGHT! I PROMISE, I'LL TELL SOMEONE!
THAT'S BETTER! (I WAS OUT IN THE LOBBY, AND...

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) November 10, 1977

BOOK SALE DECEMBER 1

The Warren Library will hold a book sale on Thursday, December 1, from 10:00 a.m. to 4:00 p.m. in the Warren Lobby. The staff of the library is interested in donations of suitable paperback and hardback books, games, and magazines for sale. Donations may be left with the librarians Monday through Friday from 9:30 a.m. to 4:00 p.m. (3:30 p.m. on Fridays).

MR. CORSARO, BARBER, HONORED FOR FIFTY YEARS' SERVICE TO THE MGH

Steve Corsaro, of the Barber Shop, has worked at the MGH for the past fifty years. On Wednesday, November 23, from 9:30 a.m. to 11:00 a.m. in the Doctors Dining Room a party will be held honoring Mr. Corsaro for those many years of service to the hospital. All hospital personnel are invited.

CHAPEL CONCERT

On Wednesday, November 16, at 3:00 p.m. in the MGH Chapel, Mrs. Adele Babcock, a soprano, will sing accompanied by Jeffrey Brody, pianist. Mrs. Babcock heads the voice faculty at the Preparatory School of the New England Conservatory of Music. Mr. Brody, in addition to his abilities as a performer, is noted for orchestral, piano, and vocal compositions. Mrs. Babcock and Mr. Brody have performed together for several years and were recently featured in a live concert on WGBH-FM.

From the Benefits Office: Federal law requires the presentation of the following statement concerning rights to which the Employee Retirement Income Security Act of 1974 entitles all MGH employees. This is the third and last in a series of articles required by the Act. The MGH Long Term Disability Plan was discussed in the Hot Line of October 13, 1977, and the MGH Group Life Insurance Plan was discussed in the Hot Line of November 3, 1977.

As a participant in the MGH health, life, disability insurances and/or pension plans, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all plan participants are entitled to:

(1) examine in the Benefits Office on Walcott 3 all plan documents, including insurance contracts and copies of all documents filed with the U.S. Department of Labor, such as detailed annual reports and plan descriptions;

(2) obtain copies of all plan documents and other plan information upon written request to the Benefits Office (There is no charge for the copies.);

(3) receive a summary of each plan's annual financial report (These annual reports are being published in the Hot Line, and copies are available from the Benefits Office.);

(4) obtain a statement telling you whether you have a right to receive a pension at normal retirement age (age 65) and if so, what your benefits would be at age 65 if you stop working under the plan now. If you do not have a right to a pension, the

(continued on page 2)

PURCHASING PERSPECTIVE

In this column the Purchasing Department will bring you up to date periodically on developments in costs, systems, and products for your hospital purchasing.

Recently we were asked, "How can you reduce hospital product costs when price inflation is all around us?"

Well, buyers are not entirely helpless in the face of the market. One of our basic strategies involves the consolidation and standardization of the products we purchase. This promotes competition and also reduces the costs of the supplier, so he is free to pass his savings on to us.

The stories of two recent purchasing incidents show how these techniques work.

We bought electro-surgical grounding pads from a particular vendor at a specific price for two and a half years. Six months ago the item was considered by a Standardization Committee. Similar products sold by other vendors were studied. After extensive evaluation, it was shown that another product could do the job as well as the product which was currently in use. When the vendors were made aware of the competition, the price was ultimately reduced by more than 25 percent, resulting in a $7,000 saving to the hospital.

Or consider light bulbs. In the Purchasing Organization we consolidated the yearly hospital bulb requirements to provide negotiating strength in obtaining lower prices. The result of bulk buying: A cost reduction of $3,000 for our standing order of monthly shipments and a 22 percent price reduction for all special orders during the next calendar year.

So it is evident prices can be reduced, when a buying situation is seen in terms of a strategy that consolidates our own needs and fosters competition among our suppliers. When we do that, better prices can be attained even in times of inflation.

RIGHTS (continued from page 1)

statement will tell you how many more years you have to work to get a pension. This statement must be requested in writing and sent to the Benefits Office.

In addition to creating rights for plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit plan. The people who operate your plan, called "fiduciaries," have a duty to operate prudently and in the interest of you and other plan participants and beneficiaries. No one, including your employer, or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a pension or welfare benefit or from exercising your rights under ERISA. If your claim for a pension or welfare benefit is denied in whole or in part you must receive a written explanation of the reason for the denial. You have the right to have your claim reviewed and reconsidered by the appropriate committee.

Under ERISA, if you should ever feel that there is a need, there are steps you can take to enforce these rights and duties. For instance, if you request materials and do not receive them within 30 days, you may file suit in a federal court. If you have a claim for benefits which is denied or ignored, in whole or in part, you may file suit in a state or federal court. If it should happen that plan fiduciaries misuse the plan's money, or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a federal court. The court will decide who should pay court costs and legal fees. If you are successful the court may order the person you have sued to pay these costs and fees. If you lose the court may order you to pay these costs and fees, for example, if it finds your claim is frivolous.

If you have any questions about this statement or about your rights under ERISA, you may contact the nearest Area Office of the U.S. Labor-Management Services Administration, Department of Labor; or contact the Benefits Office at Extension 8133.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

November 22, 1977

MGH paychecks: New format in January

Beginning with the first pay period in January 1978, the paychecks received by MGH Personnel on either the Weekly or Monthly Payrolls will be changed from the familiar computer tab cards to more standard paper checks. At the same time, the stub on the paycheck has been redesigned to provide more information than presently available. This change in check stock from cards to paper will enable the MGH to take advantage of special checking account services offered by the First National Bank of Boston, the bank at which the hospital keeps its payroll accounts, and at a cost that is less than our present system.

The regular MGH payroll issues between 6,000 and 7,000 checks each week. In the past, our payroll accounts have been handled primarily by personnel in the Payroll and Accounting Departments here at the Hospital. In the future, the First National Bank will take on most of this laborious task. This is a service that the Bank provides in high-volume corporate circumstances to encourage the use of automated procedures, which reduce the amount of paper that flows through the banking system.

(continued on page 3)

Priscilla Doss is the new Director of Patient Care Representatives.

MGH POPULAR SITE FOR TOURS

Since 1974, when formal school tours here were first given, 170 student groups have made use of the opportunity to explore the hospital and learn about medical history; these tours represent participation by 90 different schools. Attendance at the MGH slide show given Tuesday and Thursday afternoons in the Ether Dome totals 9,203. Ferdinand Strauss, in charge of the tours and the slide show, predicts attendance will pass 10,000 by spring.

New Director of Patient Care Representatives combines southern charm and capitol hill savvy

Priscilla Doss has been named Director of Patient Care Representatives, succeeding Isabella Tighe. Miss Doss has worked for the past year as Miss Tighe's assistant.

Born in Nashville, Tennessee and growing up in Florida, Miss Doss received her B.A. from Randolph-Macon Woman's College in Virginia. She then spent four years in Washington, D.C. as a legislative assistant first to a congressman from San Francisco, then to Torbert H. Macdonald, a congressional representative from Boston's northern suburbs and the ranking member of the House Interstate and Foreign Commerce Committee.

While in Washington, Miss Doss volunteered in the Emergency Room of one of the capitol city's medical centers.

(continued on page 2)

New computer system in Engineering and Maintenance Department

The MGH Engineering and Maintenance Department has become the first hospital group to make use of a sophisticated electronic information system which employs the Dietary Department's mark-sensing machines and the large computer in the MGH Data Processing Department. The system was designed by Cengiz Tanverdi of Management Engineering; the computer program was written by Richard Bamberg of the Data Processing Department.

With William L. Clemons, Director of the Engineering and Maintenance Department, Mr. Tanverdi started working on the project last January. In July the Metal Shop was the first to use the new procedures, and by the end of August all shops were using them.

The system cuts down on the paper work required of foremen and greatly increases the amount of information quickly available to Mr. Clemons concerning the deployment of resources and workers from the shops.

(continued on page 3)

RESEARCH SYMPOSIUM DECEMBER 8 AND 9

The 1978 MGH Research Symposium will be conducted in the Shriners Burns Auditorium from 2 p.m. to 5 p.m. on the 8th and from 9 a.m. to noon on the 9th. Shown above is a view from the Research Building. The two pieces of glassware are commonly used in biochemical experiments.

Antique incubator restored to former luster

At least one collector's item was rendered obsolete when the Mycoplasma Laboratory moved from Temporary 2 to Bigelow 4 and bought new equipment. But rather than grace some sad junkpile with the brass and glass gas-operated, water-jacketed, bacteriological incubator which had been in constant use at the MGH for 80 years, Sarabella Annenburg, of the Mycoplasma Laboratory, and Stephen Hall, Bacteriology Department Laboratory Coordinator, decided to refurbish it. The result is a gleaming example of turn-of-the-century craftsmanship and science.

The incubator was first employed in 1896 by Dr. James Homer Wright, the MGH pathologist who championed the notion of a pathological laboratory separated from patient care areas in hospitals. Dr. Wright had that year toured Europe, where he observed researchers and pathologists making use of incubators to culture specimens of the recently discovered organisms--bacteria--which were proving to be the cause of so many diseases. Upon his return he commissioned Peter Grey of Boston to manufacture such a device for the hospital. After Dr. Wright, the late Dr. Louis Dienes, director of the Mycoplasma Laboratory, used the mechanism for many years. Mrs. Annenburg reports that while in use the temperature within the incubator was remarkably steady; she has never seen it change by more than half a degree.

ENERGY PROGRAM FROM THE COMMONWEALTH SETS UP HOME ADVICE SYSTEM

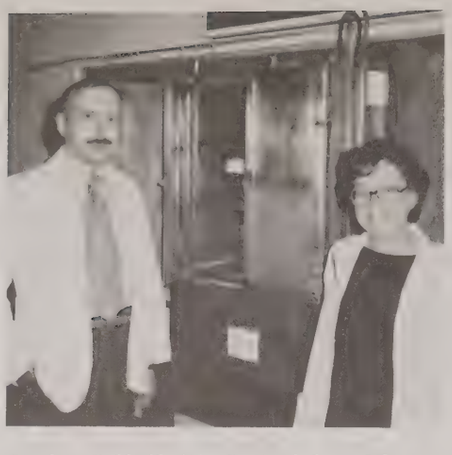
The Commonwealth of Massachusetts has announced the establishment of a toll-free telephone service to help citizens with home energy questions. This service is called the Energy Phone. The number is 1-800-922-8265. Upon calling that number one can speak to students who have specialized in energy issues at Clark University and Worcester Polytechnic Institute. The specialists will answer questions about ways of saving energy at home. The phone is in operation seven days weekly, including holidays, from 9:00 a.m. to 9 p.m. This service also includes a speakers' bureau, film and slide lists for schools and organizations, alternative energy information, and extensive referral lists.

From the Benefits Office: All employees taking advantage of MGH annuity plans should contact the Benefits Office during December, to make certain all information is correct. This is necessary so that the Benefits Office can make the proper 1978 annuity calculations.

UNITED WAY NEWS

The annual United Way campaign is making progress and can use your help. The closing date is December 15. Send your contributions to the United Way Office on Moseley 1.

From Building Service: As of September 1, 1977, the City of Boston ruled that no more than fifty people can be booked in either the Penthouse or Chalet. In the future anyone wishing to make reservations for fifty people or more should book the West End House or make other reservations elsewhere.



Stephen Hall (left), Bacteriology Laboratory Coordinator, and Sarabella Annenberg, of the Mycoplasma Laboratory, with the antique incubator they saved from discard.

Priscilla Doss

(continued from page 1)

"I assisted in any way I could in the Emergency Room," she said, "doing minor things in a lot of different areas. But my main task was to look out for the families of people in the Emergency Room and also to make the experience a little less frightening for the patient if possible. I always enjoyed the hospital environment."

The work of the patient care representatives here is varied, and their success is based on tact, good judgement, and the ability to communicate.

Miss Doss and her staff of two representatives and a secretary see between 150 and 200 patients a month. Helping them is a committee of volunteers who conduct surveys among patients. The questionnaires they use seek to provide the staff of individual floors with positive feedback and pinpoint any problems which may exist.

The MGH Patient Care Representative program is a model for other hospitals in the nation. This is increasingly important because various laws may soon require all hospitals to have some kind of established patient grievance procedure as a condition for payment from governmental sources. Miss Doss is active in the nationwide Society of Patient Representatives, which is part of the American Hospital Association. The MGH program is one being considered by the Society to serve as its model.

"Our initial goal now," said Miss Doss, "is to provide the same kind of fine service that was provided during the last four years. Everyone is going to notice that Isabella Tighe is gone--she is such a delightful person. However, I would like people to feel there really has not been a shift as far as the workings of this office are concerned."

Miss Doss' impressions of the hospital come from a unique vantage point.

"I think the MGH is a terrific place," she said. "It's funny to say that in an office where you hear about so many problems, but I think in this office we also see a very good side of the hospital. For example, hospital staff members bring to our attention roughly 80 percent of the cases we handle, pointing out situations in which we might be helpful. This reinforces my feeling that people here really do care for the patients in every sense."

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Edward R. Feller, Clinical Assistant in Medicine

Dr. Martin T. Fosburg, Assistant in Pediatrics

Dr. Mark A. Goldstein, Clinical Associate, Pediatrics

Dr. Ernesto Gonzalez, Assistant in Dermatology

Dr. Howard M. Greilsheimer, Clinical Associate, Psychiatry

Dr. Stephen D. Howard, Clinical Associate, Psychiatry

Dr. Edward K. Katz, Clinical Associate, Psychiatry

Dr. Mary Etta E. King, Clinical Assistant, Pediatrics

Dr. Mary J. Koroly, Assistant Biochemist, Surgery

Dr. Anastasia Kucharski, Clinical Associate, Psychiatry

Dr. John C. Kuehnle, Clinical Assistant, Psychiatry

Dr. John H. Lamont, Clinical Associate, Psychiatry

Dr. Murray L. Laver, Visiting Fellow in Biochemistry, Medicine

Dr. Rita M. Linggood, Assistant Radiation Therapist, Radiation Medicine

Dr. Robert W. Lipke, Assistant in Orthopaedic Surgery

Dr. Ralph A. Luce, Clinical Associate, Psychiatry

Dr. Oscar A. Mendiondo, Assistant in Radiation Medicine

Dr. Warwick L. Morison, Assistant in Dermatology

Dr. Richard G. Morrill, Clinical Associate, Psychiatry

Dr. Barry N. Nocks, Assistant in Urology

Dr. James H. Philip, Consultant in Electrical Engineering, Anesthesia

Dr. Linda C. Shafer, Clinical Assistant, Psychiatry

Dr. Lois S. Slovik, Clinical Associate, Psychiatry

Dr. Richard Teplick, Assistant in Anesthesia

Dr. Melinda K. G. Zitin, Clinical Associate, Pediatrics

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Ami S. Dion, *Typist*

At the long-service employees luncheon, MGH staff who have served the hospital for thirty years or more were honored. From left to right: Rose Craven, Dr. John Fromer, Dr. Edward Dyer, Rosario Listro, Dr. John Abbott, Dr. Charles A. Sanders, General Director, Dr. Jost Michelsen, Sarah Trapp, Dr. Hermes Grillo, Edward Malagodi, Lawrence E. Martin, Associate General Director, and Elisabeth White (behind Mr. Martin).

New paycheck format (continued from page 1)

Edward M. Kaplan, Director of Management Services, has been planning this change in paycheck format and services for the past several months, together with the Accounting Department, the Payroll Department, and the Data Processing Department.

These new procedures are the first step toward eventually allowing employees the option of depositing their paychecks directly into any bank in which they have an account. This can be any bank which is a participant in the New England Automated Clearing House, a recent feature of Electronic Funds Transfer or "paperless banking" that has been introduced by the Federal Reserve System. Most banks are participants in this Clearing House activity. Since this option will not be available until the Spring of 1978, it will be described in more detail after the first of the year.

The new procedure begins with the production of a magnetic tape on which is recorded the amount of each check issued and its serial number. After you have cashed or deposited your check, the Bank will use its own computer to match each paycheck against the record of checks recorded on the hospital's magnetic tape. The Bank's computers will also keep track of our account balance. This process will relieve MGH personnel from many of the tedious manual procedures associated with our payroll accounts and will result in more efficient services.

An example of the new stub is shown below. A complete description of what will be printed on each part of the stub will be distributed to all employees in the near future.

MASSACHUSETTS GENERAL HOSPITAL

EMPLOYEE NAME	EMPLOYEE NO.	BUDGET CODE	PERIOD END.

REGULAR HOURS	OVERTIME HOURS	SIC HOURS	VACATION HOURS	TOTAL HOURS	SIC BALANCE	VAC BALANCE	YTD EX	ST EX
REGULAR PAY	OVERTIME PAY	SIC PAY	VACATION PAY	DIFFERENTIAL				

GROSS PAY, ANNUITY, TAXES			DEDUCTIONS			
DESC	CURRENT	YEAR TO DATE	DESCRIPTION	AMOUNT	DESCRIPTION	AMOUNT
GROSS						
ANNUITY						
FIT						
FICA						
STATE						
			TAXABLE PAY	TAXES	DEDUCTIONS	NET PAY

DETACH AND RETAIN AS YOUR PERSONAL RECORD SHOWING EARNINGS, DEDUCTIONS AND TAX PAYMENTS

The new MGH paycheck stub format shown above will be adopted starting January 1, 1978. A great deal of information is presented on the new stub. Regular hours, overtime hours, sick leave hours, vacation hours, and total hours worked are shown, as well as the amount of pay received in each of those categories. The balance of sick leave and vacation time to which an employee is entitled is also displayed. At the bottom left, current and year to date figures for gross pay, annuity, and taxes appear. A large center section informs the employee of any deductions he has chosen to have made from his check, such as payment for an MBTA pass. Net pay is shown at the bottom right.

Engineering and Maintenance (continued from page 1)

"The design is superb for our needs," said Mr. Clemons, "and its implementation took place in record-fast time. The system accounts for every man-hour expended from our shops, as well as for material costs. In addition, the system classifies the work performed into a myriad of categories and supplies me with printouts which enable me to analyze the work loads, better predict them, and spot trends as they occur.

"Most significant, in achieving all these advantages, the system reduces the time spent by the mechanics, the foremen, by my office staff, and by the tabulating group who formerly all worked hard to produce far less complete and much less accurate data."

The time saving also represents a cost saving in that the people involved are freed to take on other tasks in the time they formerly devoted to tabulation.

BOOK SALE DECEMBER 1

The Warren Library will hold a book sale on Thursday, December 1, from 10:00 a.m. to 4:00 p.m. in the Warren Lobby. The staff of the library is interested in donations of suitable paperback and hardback books, games, and magazines for sale. Donations may be left with the librarians Monday through Friday from 9:30 a.m. to 4:00 p.m. (3:30 p.m. on Fridays).

From Communications: The new MGH telephone directory is in, and if you need a copy you can obtain one in the Communications Department on White 13.

People...

Three MGH physicians have recently published notable contributions to medical literature. DR. NISHAN GOUDSOUZIAN, Assistant Anesthetist at the MGH, is the coauthor of Physiology for the Anesthesiologist. This book represents the first time the functions of the various body systems and the effects of anesthesia upon them have been described in a single volume. DR. RAYMOND D. ADAMS, Chief of the Neurological Service at the MGH, is coauthor of a text titled Principles of Neurology. The book is an outgrowth of the neurology section which Dr. Adams has coauthored for many years in Harrison's Principles of Internal Medicine. And DR. OLIVER COPE, Senior Surgeon at the MGH, has published a book called The Breast: Its Problems--Benign and Malignant--and How to Deal with Them. The controversial book is written for lay women readers. It offers an alternative to total mastectomy for breast cancer and argues a case against the radical surgical treatment of that disease.

* * * *

...more MGH people on page 4

Ada Plumer retires

Mrs. Ada L. Plumer, R.N., retired from her position as Supervisor of Intravenous Therapy at the end of October after 39 years of service to the MGH. She was honored by her friends and colleagues at a reception on November 2 in the Walcott Lounge.

Originally from Maine, Mrs. Plumer graduated from the MGH School of Nursing in the class of 1938 and began work here in November of that year. In 1940 she was named the first intravenous nurse in the hospital.

A pioneer in her work, Mrs. Plumer has received national recognition for her achievements. Her textbook, Principles of Intravenous Therapy, won the American Journal of Nursing Books of the Year Award in 1970 and is now in its second edition. The book is considered the classic reference work in its field.

In 1975 Mrs. Plumer was given the Intravenous Therapist of the Year Award by a nationwide association of her colleagues.

Susan Y. Pauley, R.N. succeeds Mrs. Plumer as Supervisor of Intravenous Therapy at the MGH.

Ada Plumer, R.N., thanks David M. Semple (left), Director of Therapeutic Support Services, for a gift while her husband (right) looks on.

NO SALES IN THE MGH

Employees have brought to the attention of the administration the fact that fellow employees are selling items in the hospital. It remains a strict hospital policy that there shall be no soliciting or sales within the institution. This policy has been in force for a long time, to protect hospital employees, patients, and visitors. The only exceptions are hospital projects and nonhospital functions like the annual United Way campaign, which are expressly approved by the administration. Employees are reminded to please adhere to this policy in consideration of other employees, patients, and visitors.

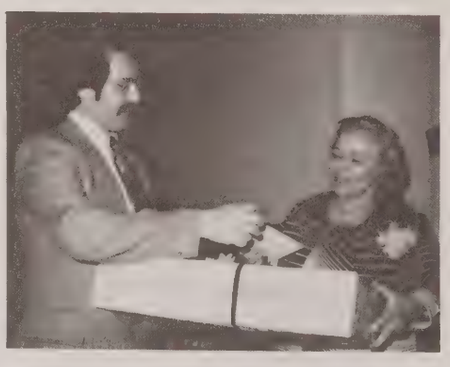
Robert L. Burns (center), retiring MGH Chief Accountant, is presented a gift by Joseph P. McCue, Director of Fiscal Affairs. Mr. Burns' wife, Vivian, is on his left.

Robert Burns retires

Robert Burns, Chief Accountant at the MGH since 1951, retired this month and was honored at a reception in the Walcott Lounge.

Mr. Burns started his long association with the MGH in December of 1946, following service in the U.S. Army. He began work under the G.I. Training Program established for service veterans and was employed in almost every position in the Accounting Office. As Chief Accountant, Mr. Burns has been in charge of all general hospital books, obtaining financial and statistical data from all other departments.

Mr. Burns has long been active in the MGH Golf League. In October he was awarded the League's Good Sportmanship Trophy at the annual golf banquet.



John C. J. Cronin (left), Director of Clinical Administration, is shown here presenting a gift to Helen Turner who retired this month. She has worked as a secretary in the Gray Admitting Area at the MGH for twenty years and a party in her honor was held in the Penthouse.

People

(continued from page 3)

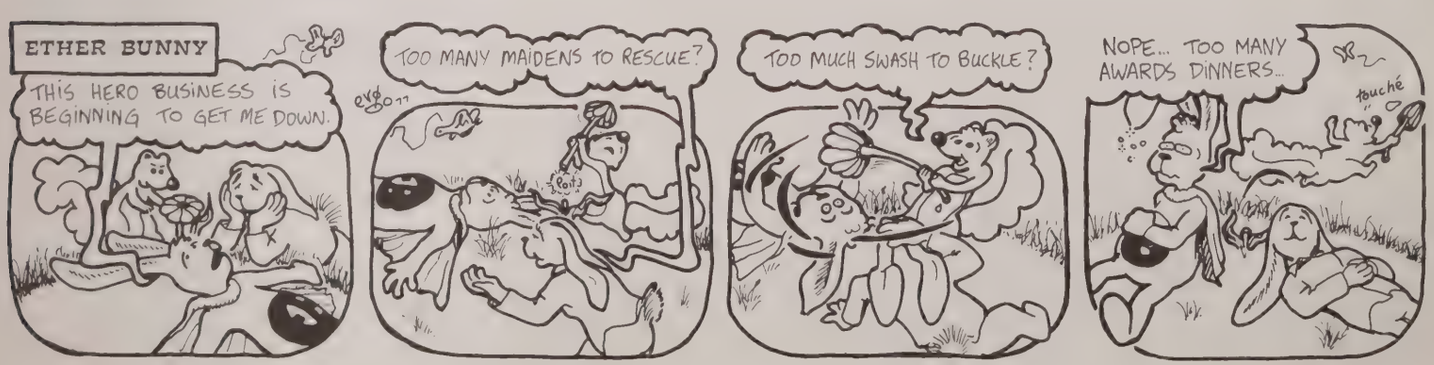
MARJORIE McPHEE, R.N., M.A., instructor at the MGH School of Nursing, has been profiled in the Quincy Patriot Ledger, following her adoption of two Korean orphans. Andrew, 4, and Heather, 5, came to the U.S. from a Korean orphanage through the Protestant Social Services Bureau. The two children have an older sister, 7, who remains in Korea, and whom Miss McPhee hopes to adopt in the future.

* * * *

DR. TIMOTHY JOHNSON, Clinical Associate in Medicine at the MGH and Medical Editor at Channel 5 TV, has been awarded the Alfred L. Frechette Award at the Fall Meeting of the Massachusetts Public Health Association. The award is given each year to an individual who has contributed to public understanding of health issues. Dr. Johnson edits the Harvard Medical School Health Letter. He also writes a nationally syndicated health column and is Medical Editor of the ABC-TV network show Good Morning America, on which he has made a number of appearances.

* * * *

DR. NICHOLAS J. FIUMARA, Director of the Division of Communicable and Venereal Diseases of the Massachusetts Department of Public Health, and Clinical Associate in Dermatology at the MGH, received the Thomas A. Parran Award at the Joint Annual Meeting of the American Venereal Disease Association this year. The award honors Dr. Fiumara's contributions to the important public health task of controlling venereal disease.


ETHER BUNNY
THIS HERO BUSINESS IS BEGINNING TO GET ME DOWN.
TOO MANY MAIDENS TO RESCUE?
ego
TOO MUCH SWASH TO BUCKLE?
NOPE... TOO MANY AWARDS DINNERS...
touché

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) December 1, 1977

Message from the Blood Transfusion Service:

BTS1ISSPW

One of the hard things about working at the MGH is that we are all expected to do a good job. That's what we get paid for. And we know you have been doing a great job because you don't give us much rest in the Blood Transfusion Service. So we said to ourselves: "Selves, why not do something different for Christmas and have a party." (Groan, another party!!) Well, yes and no.

It is to be billed as the Blood Transfusion Service 1st International Sweetfest for the Sweetest People in the World (BTS1ISSPW). And in spite of the pretentious title, we really mean it.

It will be on December 23 from 10:00 a.m. to 3:00 p.m. and all are welcome. We plan to have sweets from as many different countries as we can find bakeries and the collective culinary imagination of our multinational staff.

Please come by and share the day with us. You might even be asked to give blood while you are available. (I knew it! There is no such thing as a free lunch.)

By Jan Montero

From Communications: Harvard University telephone directories for 1978, which include the University, the Harvard medical area, and Radcliffe, are available for anyone who needs them in the Communications Department on White 13.

HANDBELL CHRISTMAS CONCERT DECEMBER 14

The Needham Handbell Ringers will perform a Christmas concert of carols and seasonal music in the MGH Chapel at 3:00 p.m. on Wednesday, December 14. The group was founded in 1957 and is made up of six women who use a choir of 38 White Chapel Handbells. These bells were manufactured by the White Chapel Foundry in London, England, a foundry which has been in operation since the 14th century. They are the makers of the clock tower chimes in Big Ben, and also of the Liberty Bell. The concert will consist of traditional and modern Christmas songs.

RECYCLE YOUR PAPER

Paper recycling is entering its second successful year at the MGH. Each Thursday waste office paper and computer paper is picked up from office and laboratory areas by the Metropolitan Ecology Workshop. Now, newspapers can be collected too. Anyone who wishes to add his area to the pickup can call Richard Wimberly, of the Workshop, at 742-1498. The Workshop also picks up newspapers and scrap aluminum from homes in Boston and Woburn.

CHRISTMAS BAZAAR

Crafts and food will be on sale in the Moseley 1 corridor on December 15 from 9 to 5 p.m. This Christmas Bazaar, organized by the hospital's Recreation Therapists, is being held to raise money for recreational activities for patients.

* HOLIDAY PARTIES *

The season in which many departments hold parties is on its way. Because arrangements must be made well in advance, the Dietary Department has prepared a "party planner" to guide you.

If the event is held between December 1 and December 30, the Dietary Department can provide assistance.

The form below must be left at the Dietary Service Center, Gray basement, at least 3 days before the function.

PARTY PLANNER

DAY_____ DATE_____ CHARGE SPECIAL FUND #

	QUANTITY	UNIT	ITEM	SERVES
BEVERAGES		1 Qt	Gingerale	5
		1 Qt	Sherry	8
		1 Lb	Coffee (to be made in unit)	50
		1 Pt	Cream	50
		1 Lb	Sugar	50
CRACKERS		1 pkg	Townhouse	25
		1 Bx	Potato chips (4 lb.)	50
CHEESE		1 Lb	Processed American Cheese	20
MISC.		1 Pt	Sour Cream (for dips)	15
ICE		1 Bag	Ice Cubes (30 Lb)	100
PAPER GOODS (order by count)		ea.	Paper Napkins	
		ea.	Paper Cups - hot drinks	
		ea.	Paper Cups - cold drinks	

NOTE: Each unit is responsible for picking up supplies on its truck (between 9:00 AM and 2:00 PM) from Dietary Service Center (Gray basement).

REQUESTED BY:_____ PHONE:_____

REMARKS:

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) December 8, 1977

HOLIDAY CALENDAR

Wednesday, December 14, 3:00 p.m.
Chapel Concert
Needham Handbell Ringers

Wednesday, December 14, 6:30-7:30 p.m.
MGH Student Nurses' Concert for
Patients, Families, and Friends
Moseley Auditorium

Wednesday, December 14, 7:30 p.m.
MGH Student Nurses
Carol Singing on Units

Thursday, December 15, 3:30 p.m.
Beaver Country Day School
Glee Club
Christmas Carols on Units

Friday, December 16, 2:30 p.m.
Winsor School Glee Club
Christmas Carols on Units

Wednesday, December 21, 12:00-1:00 p.m.
Carol Singing
White Lobby

Thursday, December 22, 1:00-2:00 p.m.
Carol Singing
White Lobby

Thursday, December 22, 3:00 p.m.
Christmas Party-Burnham 5
Santa Claus, Gifts, Refreshments

Friday, December 23, 12:00-1:00 p.m.
Carol Singing
White Lobby

From Communications: Suburban telephone directories are now available for those offices which need them. The directories may be picked up in the Moseley basement.

1977 MGH RESEARCH SYMPOSIUM CONVENES

The 1977 MGH Research Symposium will be held on December 8 and 9 in the Shriners Burns Institute Auditorium. Presentations will begin at 2:00 p.m. on the 8th and at 9:00 a.m. on the 9th.

On December 8, the following papers will be presented: *Studies on the Mechanism of Insulin Action*, by J. Avruch, L.A. Witters, M. Alexander, M.A. Bush and D.B. Martin, of the Diabetes Unit; *The Mechanism of Plasmid-Mediated Resistance to Antibiotic Synergism in Enterococci*, by D. Krogstad, R.F. Korfhagen, R.C. Moellering, Jr., C. Wennersten, S. Persynski, J.E. Davies and M.N. Swartz, of the Infectious Disease Unit; *Studies on the Mechanism of Action of Cholera Toxin*, by G.W.G. Sharp, J. Fischer and P.A. Witkum, of the Biochemical Pharmacology Unit; *Localization of NA^+-Pump Sites in the Frog Gallbladder*, by J.W. Mills and D.R. DiBona, of the Laboratory of Renal Biophysics; *Synthesis, Release and Electrophysiological Effects of Acetylcholine in the Mammalian Retina*, by R.H. Masland, A. Ames, III and C.J. Livingstone, of the Neurosurgical Service; *Long Term Course of Subendocardial Myocardial Infarction Compared to that of Anterior and Inferior Transmural Infarction. A Controlled Study*, by R.W. DeSanctis, A.M. Hutter, Jr., L.A. Yeatman and T. Flynn, of the Cardiac Unit; *Actin-Binding Protein as an Actin Gelling Factor: Specificity and Mechanism*, by J.H. Hartwig and T.P. Stossel, of the Medical Oncology Unit; *Role of Hyaluronic Acid Metabolism in Tissue Development and Remodeling*, by B.P. Toole, R.W. Orkin and Y. Takagaki, of the Developmental Biology Laboratory; *Ultrastructural and Biochemical Identification of the Five Types of Human Collagen*, by R.L. Trelstad, K.R. Lawley, K. Hayashi and H.P. Ehrlich, of the Experimental Pathology Laboratory, SBI.

(continued on page 2)

SYMPOSIUM (continued from page 1)

On December 9, the program will consist of the following: *Prostaglandin Formation and Inhibition by Rheumatoid Synovial Tissue*, by D.R. Robinson, D. Bastian and L. Servello, of the Arthritis Unit; *Parathyroid Hormone Inhibitors: Comparison of Biologic Activity in Kidney--And Bone--Derived Tissue*, by M. Rosenblatt, J.E. Mahaffey and John T. Potts, Jr., of the Endocrine Unit, and S. Goldring, J-M. Dayer and S.M. Krane, of the Arthritis Unit; *Demonstration of the Hydrophilic Character of Adenylate Cyclase Following Hydrophobic Resolution on Immobilized Alkyl Residues*, by C.J. Homcy, S.M. Wrenn and E. Haber, of the Cellular and Molecular Research Laboratory in the Cardiac Unit; *Biology of Tumor Growth and Immune Rejection: A Tale of Two Tumors*, by H.F. Dvorak, N.S. Orenstein, A.C. Carvalho, W.H. Churchill, A.M. Dvorak, E.J. Manseau, L. Wiberg, J. Rypsyc, P. Giovinco and A. Bitzer, of the Immunopathology Unit, Department of Pathology, and the Special Clotting Laboratory, Department of Medicine, Robert Breck Brigham Hospital; *Reversion to Methionine Independence by Malignant Rat and Transformed Human Fibroblasts*, by R.M. Hoffman, S.J. Jacobsen, H. Wong and R.W. Erbe, of the Genetics Unit; *Induction of Infectious Virus from its Latent State in Ongogenic Virus Transformed Cells*, by T. Rakusanova, W.P. Smales, J.C. Kaplan and P.H. Black, of the Infectious Disease Unit; *Nutrient Transport and Malignancy: Changes at the Cellular and Membrane Level*, by C.W. Christopher, D.B. Ullrey, H.M. Kalckar, H. Nishino, R.M. Schiller, L.G. Tillotson, M.T. Gammon and K.J. Isselbacher, of the John Collins Warren Laboratories of the Huntington Memorial Hospital of Harvard University at the Massachusetts General Hospital, and the Department of Biological Chemistry, Harvard Medical School, and the Gastrointestinal Unit; *Inhibition of Ongogenic Virus Production by Hybridization Competition*, by P.C. Zamecnik and M.L. Stephenson, of the John Collins Warren Laboratories of the Huntington Memorial Hospital of Harvard University at the Massachusetts General Hospital.

MGH BASKETBALL LEAGUE FORMING

A meeting will be held on Tuesday, December 13, at 7:00 p.m. in the West End House Gym to organize an MGH employee Basketball League. If your department wishes to form a team(s) of 8-10 members, please have a representative bring a player roster to the meeting on December 13. If you cannot attend, please send the roster, indicating the name of the team captain, to MGH Basketball League c/o MGH Post Office. Anyone wanting to play who does not have a team may send his name, department, and extension to the same address to be assigned a team. League games will be played Tuesday and Thursday nights in the West End House Gym from January to March, 1978.

MGH CHRISTMAS BAND INVITES INSTRUMENTALISTS TO JOIN

The MGH Christmas Band once again will be leading caroling in the White Lobby on the three days before Christmas. Accomplished instrumentalists are invited to join the band for any or all of the three hours. Call Joseph Stukas at 2976 if you are interested.

BTS1ISSPW

This is a second notice for those of you who didn't notice our first notice. (Of course it makes sense, Virginia!) Next Friday, December 23 from 10:00 a.m. to 3:00 p.m., is the Blood Transfusion Service 1st International Sweetfest for the Sweetest People in the World. (What a mouthful!)

Well, it is, but it's nothing compared to what's in store for you when you get here. We have been combing the area for sweets from all over the world to brush up on your international taste buds. (Pavlov could not have said it better.) So sharpen up your sweet tooth. And just think, you could even give blood while you're here. (Can we count on that, Count?)

By Jan Montero

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

December 27, 1977

Maeve Blackman, new Director of Volunteer Department, builds on 17 years of MGH experience

Maeve Blackman, Assistant Director of the Volunteer Department, has been named its Director. She succeeds Mary Ruth Wolf, who died suddenly this fall. Mrs. Blackman has been associated with the MGH since 1960.

After growing up in Glasgow, Scotland, she graduated with honors from the Froebel Educational Institute, an affiliate of London University, in 1949. She taught elementary school in Scotland for three years. Then in 1952, following her marriage, she came to the United States with her husband, a Bostonian, who had just won his graduate degree from Cambridge University.

After joining the Ladies Visiting Committee of the MGH in 1960, Mrs. Blackman became increasingly active in the life of the hospital, but her extensive experience in volunteer work began long before that. As a teenager during World War II she had worked in the Women's Voluntary Service at a commando training camp in [redacted]gyll, Scotland, and as a young girl in a family with a tradition of social service she frequently worked with her mother, who was active in the Scottish Society for the Prevention of Cruelty [redacted] Children.

As a member of the Executive Committee of the Ladies Visiting Committee, Mrs. Blackman was Recording Secretary from 1961 to 1966. She was one of a select group of women in the Ladies Visiting Committee who helped in the care of particularly ill patients, and was Chairman of Ward Visiting from 1967 to 1970.

(continued on page 4)

Maeve Blackman, newly named Director of the Volunteer Department, with John E. Lawrence, Chairman of the Board of Trustees.

Energy conservation under way, Director of Engineering and Maintenance welcomes ideas, asks aid in the effort

The MGH is bigger than many towns. The cost of buying electricity simply to light the hospital is high, and that expense is increased by the purchase of additional electricity to power the great variety of specialized equipment used here. As for steam, the MGH is the largest customer Boston Edison has.

With these facts in mind, the Engineering and Maintenance Department has embarked on an energy-saving program. A drop of 10% in the consumption of electricity is a major goal. If a full 10% cut in electricity use were achieved, the hospital would save $200,000. If a 10% cut in use of both electricity and steam were achieved, $600,000 would be saved. But these savings can be accomplished only with the help of everyone who works in the hospital. Engineering and Maintenance is leading the effort, but the campaign must be hospital-wide to be a success.

Engineering and Maintenance has already taken a number of st[redacted] and is planning others. William L. [redacted]emons, Director, has also made a plea for the help of every employee.

"There are a number [redacted]ways employees can save on energy d[redacted]lars," he said. "But in addition to the more careful use of electricity and heat, the hospital can benefit from any energy-saving idea." *Mr. Clemons asked that people telephone him at 2411 with any ideas they may have.*

The institution's electrical energy is bought in the form of a kilowatt hour, meaning the delivery of 1,000 watts of current in one hour. In fiscal year 1973-74, 42 million of these kilowatt hours were purchased, a figure which was cut to 38 million in fiscal year 1974-75. With the addition of the Cox Center and the Bigelow Tower to the hospital, the number of kilowatt hours bought by the MGH has risen again to more than 42 million, and the bill for lighting power alone is about $700,000.

Steam, purchased from Boston Edison and essential in heating and cooling systems, is also expensive. In the late sixties $1.50 bought 1,000 pounds of steam, but today the charge per 1,000 pounds is $7.50, a 5-fold increase. In heating during the winter and the even more expensive cooling during the summer, the hospital uses between 50 and 60 million pounds of steam every month; consumption in the spring and fall is only slightly less.

Each pound of steam and each kilowatt hour of electricity is a commodity purchased with money. In fiscal 1976, the MGH electric bill was $1,680,000; the steam bill that year was $2,964,[redacted]. The total expenditure for those two forms of energy in fiscal 1976 was $4,644,000; in fiscal 1977 the total

(continued on page 2)

NEW HEAD OF CHEST PHYSICAL THERAPY JOINS DEPARTMENT OF RESPIRATORY CARE

Colleen Kigin, R.R.T., M.S., has been appointed Head of Chest Physical Therapy in the Department of Respiratory Care.

Ms. Kigin, originally from Arizona, received her B.S. in 1970 from the University of Colorado. She worked in Arizona as a physical therapist at a rehabilitation center. For four years she headed the Chest Physical Therapy Section at George Washington Hospital in Washington, D.C. This fall she received her M.S. from the Boston University Sargeant School of Allied Health Sciences.

Working at the MGH are 13 chest physical therapists, who cover the hospital seven days a week from 7:30 a.m. to 5:30 p.m. Requirements for the chest physical therapist position are the B.S. degree and one year of experience. The specialty in chest physical therapy is acquired by on-the-job training.

"We are involved in maintaining clear airways," said Ms. Kigin, "and in offering some rehabilitation to patients with lung disease. We work with patients in intensive care units to keep secretions out of their lungs. We follow the same patient as he is transferred out of the ICU to the floors and then perhaps when he is an outpatient."

Colleen Kigin (right), new Head of Chest Physical Therapy, sees a patient with Marica Rie. Fifteen years ago Mrs. Rie was the first chest physical therapist to be hired by the hospital; now Miss Kigin supervises 13 such therapists.

The chest physical therapist is also involved in teaching more efficient breathing habits, such as diaphragmatic breathing with the diaphragm instead of the throat and chest muscles, to patients with diseases like emphysema.

Ms. Kigin is the fourth Head of Chest Physical Therapy at the MGH. The program she supervises was begun sixteen years ago with the hiring of Marica Rie, the first chest physical therapist at the MGH. Mrs. Rie now sees outpatients two days a week in the Ambulatory Care Clinic.

Newborn ICU staff hosts party . . .

Edward Mackler, R.R.T., of the Respiratory Care Department, performs Santa Claus duties at the Thanksgiving party for former patients in the Newborn ICU.

John Favcrito, RN, of the Newborn ICU, entertains four young guests-of-honor.

Major energy conservation program under way (continued from page 1)

cost was $5,553,000. In fiscal 1978, the expected cost will total $6,290,000 unless energy is conserved in a significant amount.

The main target of the campaign to save electricity is in lighting, and a number of steps are being taken to reduce the energy consumed by lamps and light bulbs.

* In many parts of the hospital, the amount of light currently used is extravagant for the given area. Storerooms, for example, do not need to be lighted with bright lights. These areas are being checked, and if the environment can accommodate a lower level of illumination, the lighting is being changed.

* In other parts of the hospital, new types of fluorescent bulbs are being installed which use less electricity but give off the same amount of light as the old lamps.

* In still other areas of the institution, low-watt bulbs are being used to replace ones which demand a larger current, but the simultaneous cleaning of fixtures has resulted in the low-watt bulbs delivering the same amount of light as the ones used in the past.

The new type of fluorescent bulb being installed is a 35-watt tube which gives as much light as the old 40-watt type. The difference is the phosphor and the gas inside the tube. All phosphors give off light when an electric current is passed through them. But the phosphors differ in what is termed excitability, and it is the degree to which a phosphor can be excited by the ionized gas in the tube which determines how much light it gives off. Also, the gas in the new lights is more easily ionized than the gas previously used. So a smaller current run through the new lights produces the same number of foot-candles (the amount of light on a piece of white paper one foot from one candle) as did the old lights when they were drawing a larger current. This results in a considerable electricity saving.

The cleaning of light fixtures is an even simpler approach to energy conservation. The light bulbs are inside a glass fixture. The light they produce passes through a sheet of glass (called a diffuser). If the glass is dirty, the amount of light getting through it is reduced. So Building Service workers are cleaning all the glass diffusers. Then the Electrical Shop workers are cleaning the reflectors inside the lights, and where reflectors are not already present, they are being installed. The reflectors capture light radiated off to the sides and above the bulb and direct it back down onto the work area involved. If the reflectors are dirty, the amount of light being recaptured is reduced.

Then after the diffusers and the reflectors have been cleaned, lower watt bulbs are being installed. Light meter measurements have shown that the low-watt bulbs in the cleaned fixtures give off as much light as did the higher-watt bulbs which were operating with a reduced efficiency because of the old fixtures.

All the ceiling lights on the first floor of the Gray Building have now been cleaned, and lights in other parts of the hospital will receive the same treatment.

There are some ways in which all employees can help the Engineering and Maintenance Department. Most important, turn off lights when leaving a work area, even if only for a short while. In particular, lights should be turned off at the end of the work day. Building Service workers doing night-time cleaning will act as energy wardens. But several hospital areas are serviced late. The Cox Building, the Warren Building from floors 7 to 11, Gray 2, and Baker 1 and 2 are all areas which Building Service crews don't reach until as late as 11:00 p.m. If lights are left burning in these areas at the end of the day, they will not be turned off for hours.

In addition, it would be helpful to give up incandescent bulbs. Fluorescent lamps give three times as much light per watt of power, and at least ten times the average life expectancy. Fluorescent lamps also distribute the light more evenly.

A more efficient use of light--which boils down to a more efficient use of electricity, which in turn means a monetary saving--is to refrain from using glass covers for desk pads. The glass reflects light away from the work surface usually into your eyes, thus making reading more difficult. Without the glass, more light is retained on the surface, so that a lower-watt bulb can be used to illuminate the area.

The heating and cooling systems in the hospital are harder to manipulate to save energy. However, Engineering and Maintenance will be doing some experimentation during the winter, and you should not be surprised if some temperature changes occur in work areas. If anything drastically wrong occurs, Engineering and Maintenance should be called, and they will gladly respond. "The objective is to save energy, but not at the cost of impairing the services or working conditions at MGH," said Mr. Clemons. His extension is 2411, and he welcomes suggestions.

Related story on page 4.

Natalie Petzold, RN, Director of the MGH School of Nursing, was given a birthday party recently by nursing students. She is shown here slicing her birthday cake.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Ami S. Dion, *Typist*

. . . for children who once were patients

Clowning around at the party were, from left to right, John Favorito, RN, of the Newborn ICU; Dr. Patricia O'Rourke, who in July 1978 will become Chief Resident in Pediatrics; and Dr. David Todres, Associate Director of the Newborn ICU.

A clown amuses a young friend.

Newborn ICU hosts party of thanksgiving for former patients

The sounds of children laughing and shouting often reached high decibel numbers, but no one seemed to mind. Quite the contrary! The scene was the Walcott Lounge; the date, November 17. Pediatric nurses from the MGH Newborn Intensive Care Unit were hosting a party to honor children who some time in the past five years were long-term, very ill patients of the Newborn ICU, and who were discharged well, after a great deal of treatment and care.

The Thanksgiving ICU-alumni party was a way of celebrating the good health of infants once critically ill. The one-time patients now range from less than 1 year to as much as 5 years old.

Attending were the children, their parents, doctors, nurses, and the allied health staff of the ICU. The partygoers were entertained by physicians from the Pediatrics Unit dressed as clowns, and by a visit from Santa Claus.

Though the nurses who gave the party shared in an intense and crucial period of their young patients' lives, most had not seen the children they cared for since the youngsters were discharged. So it was with real happiness that these nurses met the healthy children who were once so sick their lives depended on the resources of one of modern medicine's most sophisticated domains, the Newborn ICU.

Balloons, lollipops, and laughter were the order of the day.

The party was organized by Margaret Alivizatos, RN, Head Nurse in the Newborn ICU. Clowns were Dr. David Todres, Associate Director of Pediatric ICUs; Dr. Patricia O'Rourke, who has been appointed Chief Resident in Pediatrics for next year; and John Favarito, RN, of the Newborn ICU. And Edward Mackler, R.R.T., a respiratory therapist in the Newborn ICU, was deputized by Santa Claus to perform Christmas duties as the jolly man from the North Pole.

IT'S W-2 FORM TIME AGAIN

Employee's correct addresses must be on file in the hospital so Earning Statements for 1977 can be sent without delay. Weekly paid employees must complete the Personal Data Change form (10563) and return it to the Personnel Services Office. Monthly paid employees may telephone the changes to extension 2150.

BTS1ISSPW

Now that you are thoroughly confused about the correct date for our International Sweetfest, I'm sure I can clarify everything. Two weeks ago we said that next week was Friday December 23 when actually, at that time, next week was last week. And since there was no Hot Line last week we had to tell you this week when there is. Mark it down today: Tomorrow is Friday, December 23 (Clever, Jan, Clever!), and from 10:00 a.m. to 3:00 p.m. we will have our Blood Transfusion Service 1st International Sweetfest for the Sweetest People in the World. Please join us for some goodies. And give blood if you can. (We'll need the platelets over the long weekend.)

By Jan Montero

James Franklin, Foreman of the MGH Carpentry Shop since 1961, will retire at the end of December. He started work at the MGH 29 years ago as a first-class carpenter. He has been a part of almost all the building jobs in the hospital since then. Asked what had been the most difficult job in all those years he said, "Nothing was difficult for us to do." His wife is retiring at the same time, and they plan to spend the next few months traveling in Florida, New Mexico, California, Hawaii, and Japan.

Looking back: December marks anniversary of MGH aid to Nova Scotia disaster victims

This month marks the 60th anniversary of an explosion unsurpassed in man-made power until the development of the atomic bomb.

The tremendous blast at Halifax, Nova Scotia, on December 6, 1917, left a lifelong imprint in the minds of a number of MGH personnel who formed part of a relief force in Boston.

A Norwegian steamer carrying goods to World War I sufferers in Belgium was in collision in Halifax Harbor with a French vessel loaded with 3,000 tons of high explosives. The ammunition ship caught fire and, within minutes, blew up.

Heard more than 50 miles away, the blast leveled one square mile of the city. The Halifax Relief Commission later listed nearly 2,000 killed, 9,000 injured, and 6,000 homeless. Property damage was calculated as high as $50 million.

The relief force, called American Red Cross Base Hospital Number 5, set out for Halifax the day after the disaster. MGH volunteers included four men who were to compile memorable careers in medicine.

They were Dr. F. Dennette Adams, MGH internist and coauthor of the well-known text, "Physical Diagnosis;" and the late Drs. Edward L. Young, Jr., an MGH surgeon for 60 years and former Chief of Surgery at four Boston area hospitals; Robert L. DeNormandie, a nationally known obstetrician; and Chester M. Jones, who became a famed gastroenterologist.

At the time of the holocaust in Nova Scotia, Dr. Jones was still a Harvard Medical School student in training at the MGH.

(continued on page 4)

Dr. F. Dennette Adams recalls MGH staff relief work after Nova Scotia tragedy

(continued from page 3)

Details of a train ride to the disaster scene and a mind-boggling two weeks spent there caring for the injured were recorded by Dr. Adams, then an MGH intern, in a letter to his family.

He wrote that 20 doctors, 90 nurses, and 10 executives occupied four coaches. Attached were five baggage cars full of equipment.

"Zero weather and other travel hardships delayed us," he went on. "It took us 48 hours to make the 24-hour trip."

On arrival, the medical team found a complete lack of organization in Halifax. Executives with the group finally commandeered a Catholic school to serve as a hospital.

"The school was between two and three miles from the explosion," Dr. Adams wrote, "but there weren't ten windows left. There was literally a half-inch layer of fragments of glass over every floor.

"We swept. We mopped and ripped desks from classrooms. We fixed plumbing. We lugged trunks and boxes, mattresses, beds, and other supplies.

"The temperature dropped to 10 degrees below. We had enough warm clothes for one sitting but none for a change. I didn't take off my clothes or get a bath for eight days."

Initially, the hospital cared for 100 patients transferred from other medical facilities. All suffered from severe injuries. Before long, the hospital accommodated a peak of 125 patients at a time.

The tragedy cost the eyesight of scores of Halifax residents. Drawn to windows by the sound of a small, early explosion, they then were caught head-on by the main, destructive burst. Medical facilities also were crowded later by people who lost limbs.

Dr. Adams wrote about complete devastation in the city. In an area of 15 to 20 blocks nothing stood except three walls of a cement building. A freight car was blown across the channel to the opposite shore. A 50-foot power boat lay crosswise on the deck of a big cargo ship. Where a fire engine once stood, there were only four red and yellow wheels.

Reports were rife of extensive looting, but it was not long before the military had the situation under control.

In his letter to his family, written even as he was en route home, Dr. Adams commented:

"On the whole, I'll say that I will never forget many things I saw, but I guess I'm a better man for having been there."

Pauline Straticos (left) is retiring after 13 years in the Central Supply Room. At a party in her honor in the Chalet she is shown sharing a farewell card with her supervisor, Agnes Flaherty (right).

Ann Mahoney Campbell, RN, is leaving the MGH after 17 years to become Director of Nurses at The Home for Aged Women. Mrs. Campbell was the second nurse clinician at the MGH and has been known to many; she has been Head Nurse on Bulfinch 5, Clinical Leader on Bulfinch 5 and 6, and Clinical Leader on Baker 9 and White 8.

Maeve Blackman

(continued from page 1)

In 1970 it was decided that the work of the Ladies Visiting Committee, the Service League, and the Volunteer Department should be coordinated. Mrs. Blackman was appointed the Coordinator of the Volunteer Services Committee. As a result of her long-time interest in education, she also became the coordinator of the high school and college student volunteer program and taught in Miss Wolf's nationally known program for directors of volunteer departments. She was named Assistant Director of the Volunteer Department in 1976.

As Director, Mrs. Blackman is currently undertaking an overall evaluation of the Volunteer Department's goals and programs in order to plan for a future which she predicts will make even greater use of the numerous skills possessed by volunteers.

WAYS YOU CAN HELP SAVE ENERGY

Turn off lights when you leave your work area, even if only for a little while.

Make sure all equipment in your area is turned off when it is not in use.

Do not install toaster ovens in your work area. If you already have, discard them. They are a fire hazard--because their outer surface gets very hot--and they use a great deal of electricity.

Do not use lamps which need incandescent bulbs.

Do not use distilled water when regular water could just as easily be used.

If you find your area too hot in midwinter, do not try to cool it by opening windows. This just wastes heat. Contact Engineering and Maintenance to have your radiator repaired or adjusted. As part of this particular effort Engineering and Maintenance workers are installing automatic controls on radiators in some of the older buildings; these devices react to room temperature to control the amount of heat generated by the radiator.

If you have any other suggestions, direct them to Mr. Clemons in Engineering and Maintenance at 2411.

AN INVITATION

To: Those of you who are scheduled "on duty" on December 25, 1977

From: Charles A. Sanders, M.D., General Director

We would be pleased to have you as our guest for dinner on Sunday, December 25, 1977.

Time: 10:45 AM - 3:00 PM
4:00 PM - 8:00 PM

Place: The General Cafeteria

MENU

Holiday Punch
Roast Turkey - Giblet Gravy
Sausage Dressing
Cranberry Sauce

or

Burgundy Beef Stew
Candied Sweet Potatoes
Mashed Potato
Green Peas Boiled Onions
Relishes
Beverage

Note: On that day only the Cafeteria will be open for the usual breakfast service 7:00-10:00 AM; closed between 10:00 and 10:45 AM; and serve a sandwich snack-type meal for "night supper" from 10:00 PM to 12:00 Midnight.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) December 29, 1977

TUITION AID REMINDER

Tuition Aid reimbursement time is here again; it is important to understand just how reimbursement works.

Within 60 days after the completion of an approved course, the employee should take a copy of the course grades and a bursar's receipt showing tuition costs to the Tuition Aid Office, Moseley 1, Personnel Department. A check for the tuition costs will be issued to the employee within one month.

An employee is no longer eligible for reimbursement after 60 days. Employees who do receive a reimbursement agree to remain on a full-time employment status for at least six months after completing the course work.

Another reminder for those enrolling in courses. Employees must reapply each semester or quarter. Applications and information are available in the Tuition Aid Office. Applications must be approved and signed by the employee's supervisor and department head.

People...

DR. LAURENS P. WHITE, who completed a residency in medicine at the MGH, has been elected president of the San Francisco Medical Society, to take office in 1979. He has been a delegate to the California Medical Association for the past seven years and for two years served as editor of the San Francisco Medical Society Bulletin.

* * * *

...more MGH people on page 2

UPCOMING TV DOCUMENTARY TREATS MGH

A documentary by Channel 5 depicting the MGH will be aired by that station this winter. The hour-long film, called "The Teaching Hospital: Learning to Care," is narrated by Dr. Timothy Johnson, Medical Editor at Channel 5, and features interviews with Dr. Charles A. Sanders, General Director, and other members of the MGH staff. Various segments of the film deal with the emergency room, research, the heart surgery of Brian Mielke, an 8-year-old boy, and the history of the hospital. The film will be shown in Boston, then syndicated nationally. Watch Boston television listings and the Hot Line for the exact broadcast time.

From Communications: The Boston white pages and the suburban directories are now available and can be picked up at the Building Service desk in the Moseley basement. The Boston Yellow Pages will not be available until sometime in January.

More from Communications: The holiday season is a time when a particularly large number of long distance calls are placed. The Communications Office requests that MGHers please refrain from asking MGH telephone operators to place personal long distance calls. When MGH operators handle such calls, all the pertinent details must be noted by them, only to be repeated seconds later to the telephone company operator. It is much faster and gives much relief to MGH operators if you use a pay phone.

REMINDER FROM THE DIETARY DEPARTMENT

The Dietary Department's Staff Function Service:

A minimum of 24 hours' advance notice is required for all orders. Equipment may be borrowed upon request for items you provide. You should supply the cart to transport your order. The guidelines are:

Morning meetings: Coffee, tea, or juice (orange and tomato) are available.

Luncheons: The selection of items: sandwiches, cold sliced meats, cheese, salads, relishes, rolls, potato chips, desserts, and beverages.

Afternoon meetings: Coffee, tea, punch, and lemonade are available.

Cost center charges: Cost center charges will be accepted for official hospital-related functions. These are defined as (1) one that directly serves patients, and (2) a guest/host function for MGH visitors.

Personal charges: For other hospital functions, "personal charges" are acceptable on a "payment on pickup" basis only. They will be costed at the time the order is placed. Payment may be made by cash or check (made payable to the Massachusetts General Hospital).

Special fund charges: A special fund will take care of change parties, graduation receptions, and retirement parties.

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on 11/1/77:

Charles Ratti, Security, 15 years

Delia O'Sullivan, PH Nursing, 14 years

Mary Lambert, Clinical Admin., 12 years

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Robert P. Antonio, Assistant in Anesthesia, Anesthesia

Dr. J. Kenneth Davison, Assistant in Anesthesia, Anesthesia

Dr. Peter E. Goldberg, Consultant in Maxillofacial Prosthetics, Oral Surgery

Dr. Henry H. Huang, Assistant Biochemist, Dermatology

Dr. Klaus W. Korten, Consultant in Pharmacology, Anesthesia

Dr. Joseph Megerman, Assistant in Physiology, Surgery

Dr. Margaret C. Olendzki, Consultant in Sociology, Medicine

Dr. Frederic M. Ramsey, Assistant in Anesthesia, Anesthesia

Dr. Myung S. Shin, Assistant in Radiology, Radiology

Dr. John K. Stene, Jr., Assistant in Anesthesia, Anesthesia

People (continued from page 1)

HARRIET T. PROVINE, of the Infectious Disease Laboratory, has coauthored a book called Manual of Acute Bacterial Infections: Early Diagnosis and Treatment. The book is intended for physicians who give primary care to people with serious infections and deals with the critical period before the bacteria causing the disease have been identified. The other author, Dr. Pierce Gardner, was an Infectious Disease Fellow here for two years. The book is based in large part on material gathered at the MGH.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) January 5, 1978

BTS1ISSPW: THANK YOU

We had goodies from Germany, Denmark, Sweden, France, Greece, Italy, Israel, Syria, Lebanon, Scotland, Ireland, Belgium, Haiti, and China. And although some of it came from local ethnic bakeries, more than half came from the ovens of our own staff: Emily Hajar, Alan Pally, Shirley Baron, Sue Plunkett, Jenny Bering, Fran Marani, Karen Warford, and Nancy Kelly. Dawn Martin did the art work.

But you, folks, you really did it! Thank you very much for celebrating with us and giving blood during the 1st International Sweetfest. We had 83 voluntary blood donations during the day which is about 30% above the daily average. *That* is not bad.

(continued on page 2)

IMPORTANT NOTICE CONCERNING GIFTS TO THE HOSPITAL

The Resources & Development Department and the Treasurer's Office are now contiguously located at 100 Charles River Plaza with the intention of improving the accounting and acknowledging of gifts to the hospital.

With the above goal in mind, it will be appreciated that all gifts (with accompanying correspondence and mailing envelopes) received by the staff for the hospital be forwarded immediately to the Resources & Development Office. This action will ensure prompt acknowledgment and allow the donor timely credit for tax purposes.

From the Benefits Office: Federal law requires that we present the following information concerning the MGH Group Travel-Accident Insurance Plan.

Summary Annual Report of the MGH Group Travel/Accident Insurance Plan, for the plan year beginning 3-1-76 and ending 2-28-77: Employer, Plan sponsor & Administrator: The Massachusetts General Hospital. Employer, Plan sponsor & Admin. EIN# 04-1564655. Address: Fruit Street, Boston, Massachusetts 02114. Phone No.: (617) 726-8133. Plan No.: 504. Policy/Contract No.: SR-68080469.

As an employee of the Massachusetts General Hospital you are eligible to participate in this plan upon meeting or fulfilling certain requirements. (A summary of the Plan provisions was included in the ERISA packet distributed to employees during the last week of May, 1977. If you want another copy of the description or have any questions, please call the Benefits Office at 726-8133.)

Beginning with the 1975 plan year, the hospital is required to file an Annual Report with the Federal Government. This shortened version of the Annual Report has been prepared based on guidelines from the Department of Labor.

For the policy year indicated above, the plan was insured through Continental Casualty Company. The premiums provided by the employer were forwarded directly to the insurance carrier. The insurance carrier incurred administrative, sales and commission charges, and these were the only expenses paid in maintaining the plan.

(continued on page 2)

BTS1ISSPW (continued from page 1)

The mutual admiration society will now adjourn until next December. Put it down on your calendar *now* so you won't forget: the BTS2ISSPW. (Pushy, isn't he?)

Again, many thanks.

Jan V. Montero
Community Liaison Officer
Blood Transfusion Service

From the Dietary Department:

It was Bob Burrough's idea to have a planter placed in the cafeteria--to express his appreciation to the cafeteria personnel.

It was members of the MGH Maintenance shops who decided to hand-craft the box with a permanent copper liner!

It was the Flower Shop folks who arranged the attractive harvest theme and also the December motif. Watch for future displays.

Many thanks--from one MGHer to another!

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on 12/1/77:

Estelle C. Reycroft, Dietary, 26 years

Margaret Walsh, OPD Admin., 14 years

Madeline C. Oliver, Baker Nursing, 13 years

Edward I. Sherlock, Maintenance, 10 years

Eileen V. Buckley, Credit & Collection, 5 years

GROUP TRAVEL/ACCIDENT INSURANCE
(continued from page 1)

The Plan is a nonexperience rated contract; that is, the plan's experience does not directly affect the premium charged. For the year ended February 28, 1977, the total premium charges paid were $1,214.00. The total amount of retention, that is the amount of money retained by the insurance carrier after paying commissions in fulfillment of the commissions agreement, was $1,031.90.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Frederic M. deBros, Assistant in Anesthesia, Anesthesia

Dr. Gillian A. Geffin, Assistant in Physiology, Surgery

Dr. Allan M. Green, Clinical Associate, Radiology

Dr. Edward E. Jacobs, Jr., Clinical Associate, Surgery

Dr. Lewis B. Klebanoff, Clinical Assistant in Psychology, Psychiatry

Dr. Joseph Kubilus, Assistant in Biochemistry, Dermatology

Dr. William G. Lavelle, Clinical Associate, Surgery

CHAPEL CONCERT

Nancy Nichols' Calliope, a group of dancers and singers, will perform on Wednesday, January 18, at 3:00 p.m. in the MGH Chapel.